i95Dev Magento RMS Connect User Manual – 'Silver Edition'

Version 2.0

i95Dev

One Church Street, Suite 401, Rockville, MD 20850
Tel: 301.760.7499 Fax: 301.576.3655

Document Details

Document Number	2.0
Authorized by	i95Dev
Version No	2.0
Signature / Date	i95Dev / November 28, 2012

Contents

i95Dev Magento RMS Connect User Manual - Silver 3

Customer Creation from Magento Admin 4
Customer Update from Magento Admin 7
Customer Creation from Magento Front End 11
Creating Customer with Billing & Shipping Address from Magento Front End 13
Order Creation from Magento Admin 16
Order Placed with Custom Pricing from Magento Backend to RMS [Release II] 19
Order Creation from Magento Front End 23
Magento Admin Offline Customer Update 28
Magento Front End Guest Checkout 30
Display Order Origin in Magento Order Grid View 34
Display Customer Origin in Magento Customer Grid View 34
Customer Creation from RMS 35
Customer Update from RMS 37
Customer Address Creation from RMS 39
Customer Address Update from RMS 43
RMS to Magento Inventory (Qty, Weight, Price, and Cost) Update 46
RMS Connectivity Signal Display Implementation [Release II] 52
Failed Transaction [Customers/Product/Orders] Sync Report from Magento to RMS [Release II] 54
Failed Transaction Sync Report from RMS to Magento [Release II] 57
Locale Implementation with Default English [Release II] 62
Multi - Currency Implementation [Release II] 63

i95Dev Magento RMS Connect User Manual - Silver

Magento is a different entity that falls under eCommerce software where as Microsoft Dynamics RMS is another kind of entity that falls under stand-alone POS unlike Magento. i95Dev Magento-RMS Connect is an extension that's developed under the i95Dev Research & Development which helps to integrate these two entities i.e. Magento & Dynamics RMS.

As there is no easier way to directly integrate these two i.e. Magento & Dynamics RMS, a Comprehensive Customization tools are invented to enable .Net developers to create a real-time, transactional connections between Magento & Microsoft Dynamics RMS to expand a potential for new features and functionality.

i95Dev RMS Connect Extension Silver version supports the following Features:

1. Customer Update from Magento to RMS
2. Inventory Update from RMS to Magento
3. Customer Order Data Update from Magento to RMS
4. Customer Offline Update from Magento to RMS
5. Order Offline Update from Magento to RMS

i95Dev Magento RMS Connect User Manual:

The following User Manual document helps the Silver users in knowing much about the features and the way it works. It also educates the users to know the in depth of each and every functional feature

Customer Creation from Magento Admin

Menu Navigation:

- Open **Magento Admin**
- Login to the Admin Panel
- Navigate to **Customers→ Manage Customers**
- Click on **Add New Customer**
- It navigates to **New Customer**
- Provide Customer Details
- Set **Associate to Website = Main Website**
- All the mandatory fields must be provided as shown in the following figure

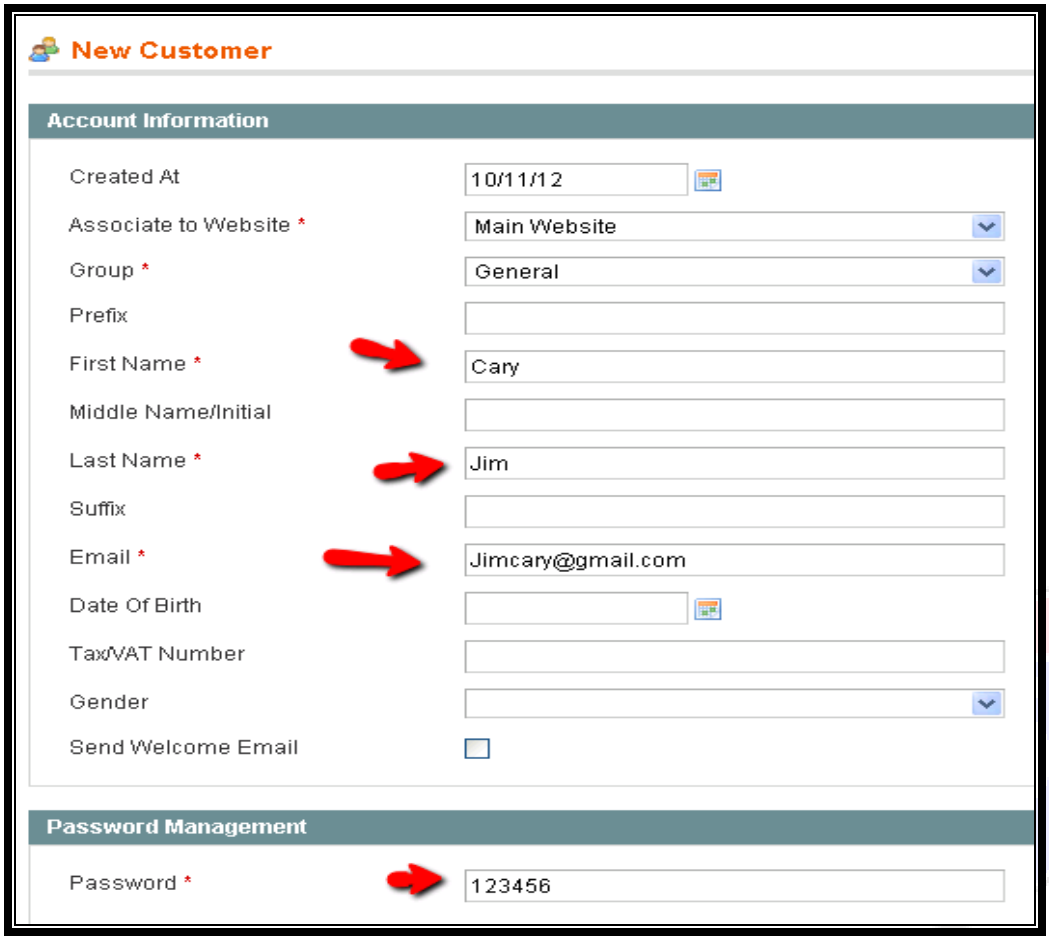


Fig: Creating a Customer from Magento Admin

- Provide the Billing & Shipping addresses of a Customer
- Click **Addresses** which is on the left side under **Customer Information** column
- Click **Add New Address**
- Provide the required Address Details such as *First Name, Last Name, Street Address, etc*
- You have an option to select the current address that you entered as **Default Billing Address** or **Default Shipping Address** by selecting the radio buttons as shown in the following screen

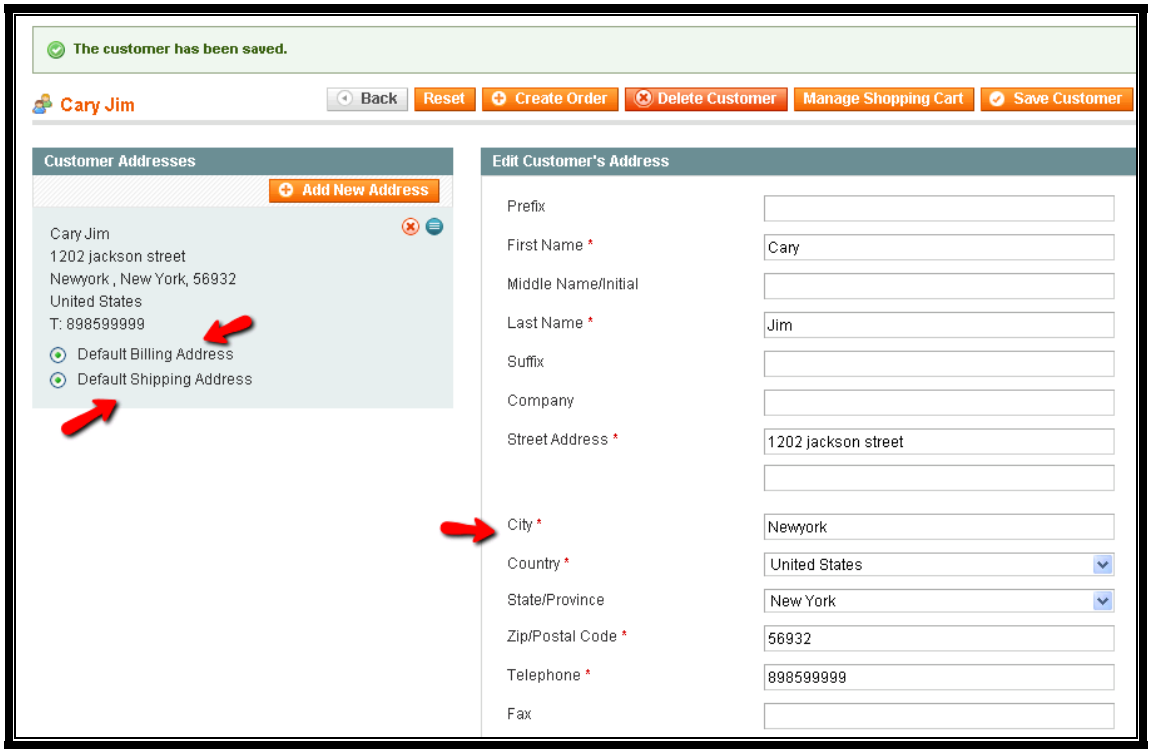


Fig: Creating Customer Address & Selecting Default Billing/Shipping Address

- Click **Save Customer**
- The Customer gets created in **Microsoft Dynamics RMS** with the **RMS Customer ID**. In other words, once the customer is created in Magento, it also creates the same customer in Dynamics RMS and a **Customer ID** from Dynamics RMS is sent to Magento in order to identify that particular customer at Magento. You can see the **RMS Customer ID** in the following figure

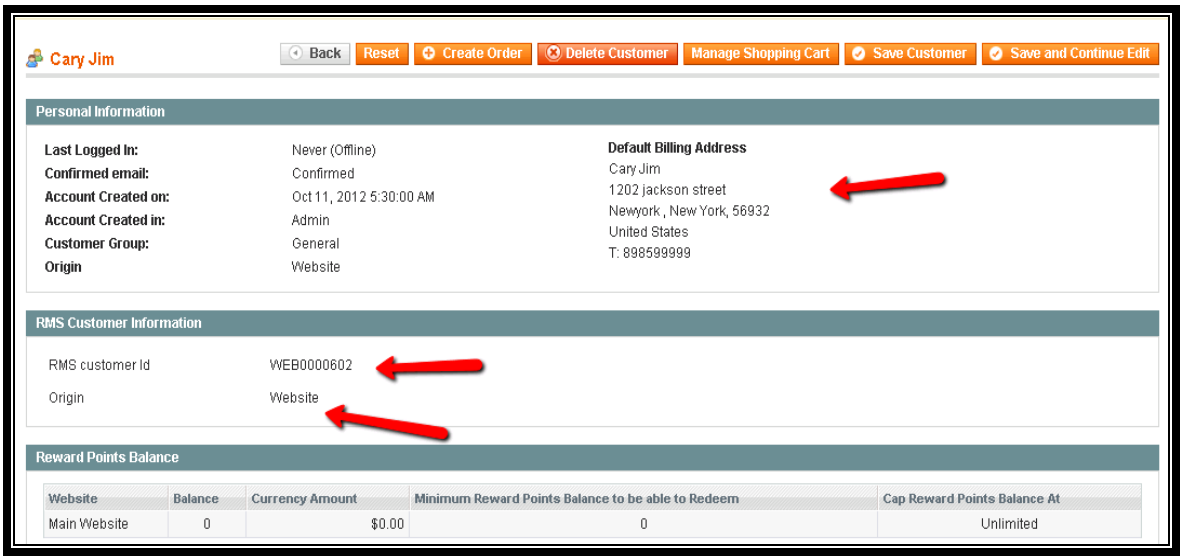


Fig: Customer with saved Addresses

In order check back the **Customer Creation** in **Dynamics RMS**, Please follow the navigation

Menu Navigation:

- In case of **RMS HQ,**
  - Open **RMS Head Quarters Manager**
  - Navigate to **Database → Global Customers** which pops up a lookup screen
  - Select the Particular Customer in the Lookup & Click on **Properties**
- In case of **RMS POS,**
  - Open **Store Operation POS**
  - Ring **F7: Set Customer** which pops up a lookup screen
  - Select the Particular Customer in the Lookup & Click on **Properties**
- A **Customer Properties** window gets popped up with **Customer Details** as shown in the following figure

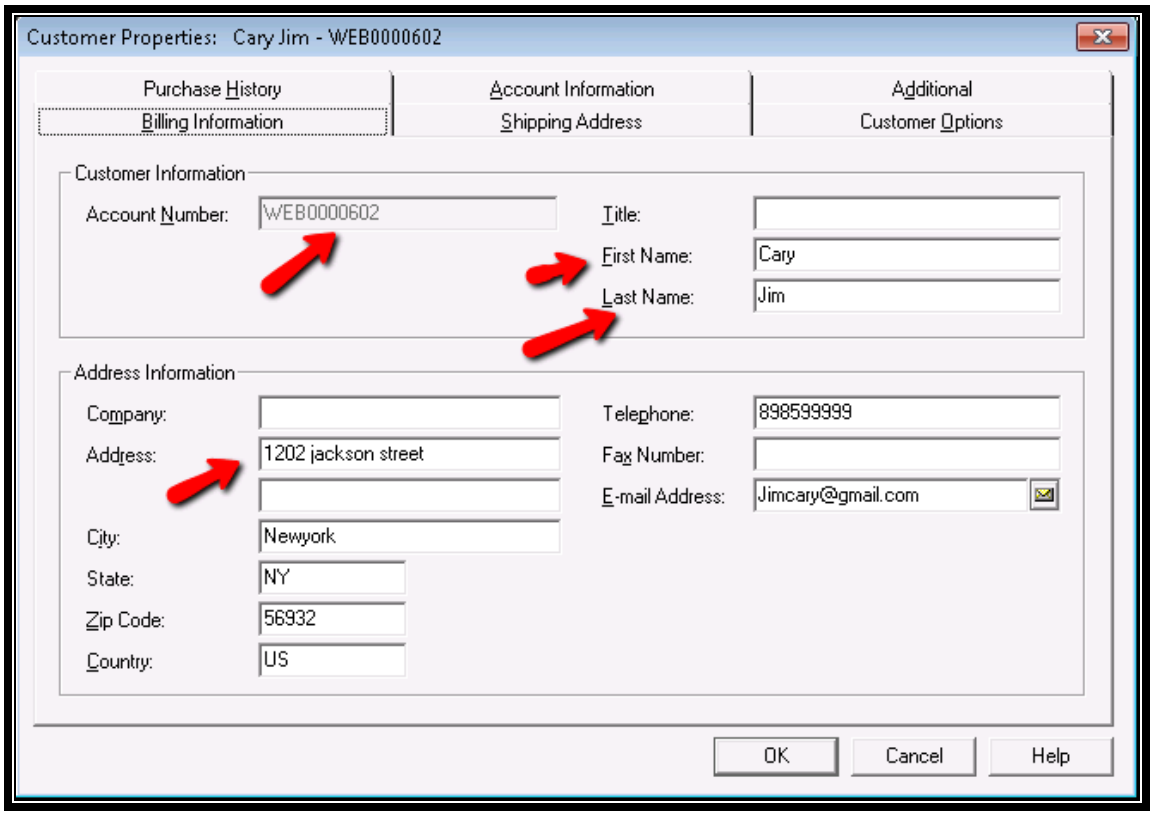


Fig: Customer Created in Microsoft Dynamics RMS

- **i95Dev RMS Connect Extension** provides the flexibility to Create Customer in different ways:

  Customers can be created:

  - Without Shipping & Billing Addresses
  - Either With Shipping or Billing address
  - Either With Same or Different Shipping and Billing Addresses
  - With Multiple Addresses

Customer Update from Magento Admin

Menu Navigation:

- Open **Magento Admin**
- Login to Admin Panel

- Navigate to **Customers → Manage Customers**
- Select the existing customer and modify the customer details as per your requirement
- Open the required **Customer**
- Click **Account Information** which is on the left side under **Customer Information** column
- Edit the Customer Details as shown in the following figure

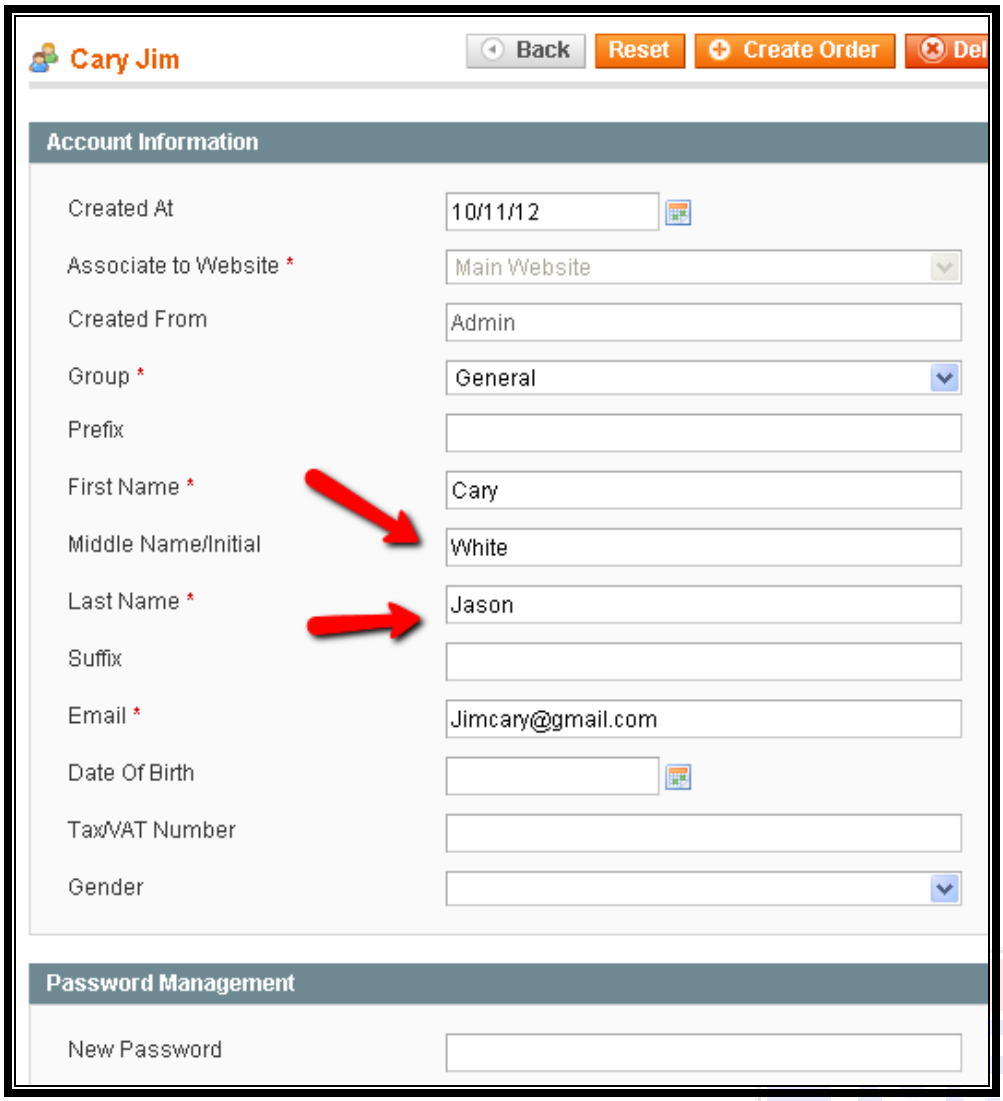


Fig: Updating the Existing Customer Details

- Update the **Billing & Shipping Address** details of customer
- You also have an option to update different addresses that you have saved earlier

- You can also edit the **Default Billing & Shipping Addresses** by selecting radio buttons as shown in the following figure

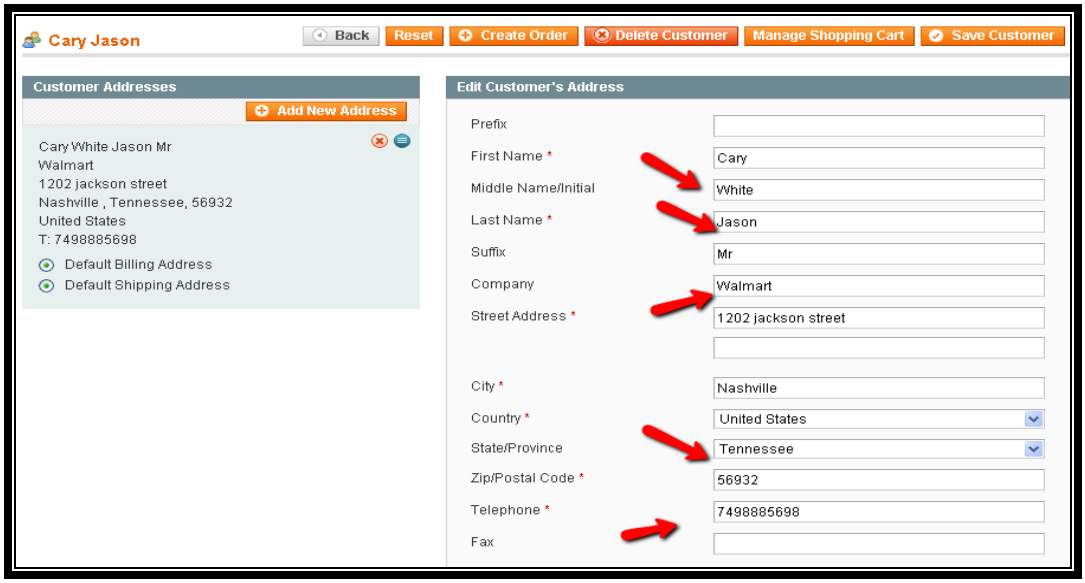


Fig: Updating Customer Addresses

- Click **Save Customer**
- The updated **Customer Information** also gets updated in **Dynamics RMS**
- The **Customer Information** gets updated in **Magento** as shown in the following figure

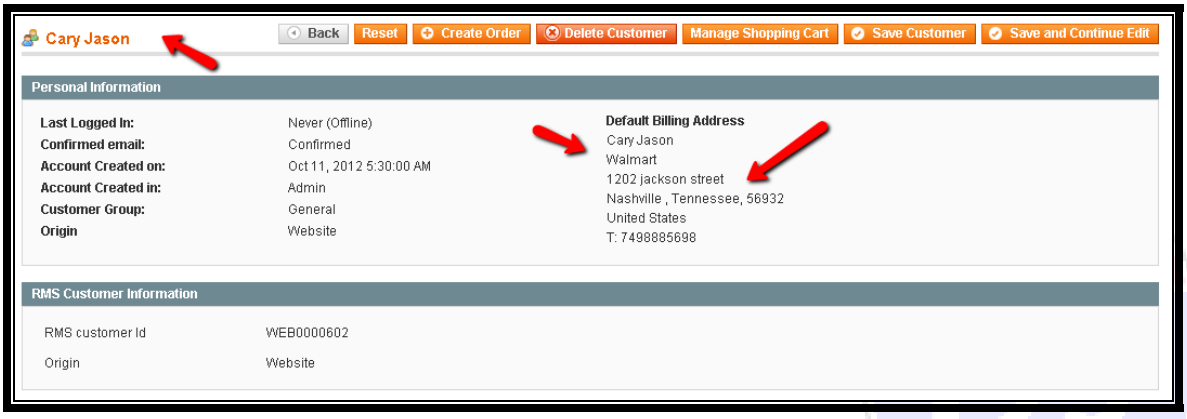


Fig: Updating the Existing Customer

In order check back the **Customer Creation** in **Dynamics RMS**, Please follow the navigation

Menu Navigation:

- In case of **RMS HQ,**
  - Open **RMS Head Quarters Manager**
  - Navigate to **Database → Global Customers** which pops up a lookup screen
  - Select the Particular Customer in the Lookup & Click on **Properties**
- In case of **RMS POS,**
  - Open **Store Operation POS**
  - Ring **F7: Set Customer** which pops up a lookup screen
  - Select the Particular Customer in the Lookup & Click on **Properties**
- **A Customer Properties** window gets popped up with **Customer Details** as shown in the following figure

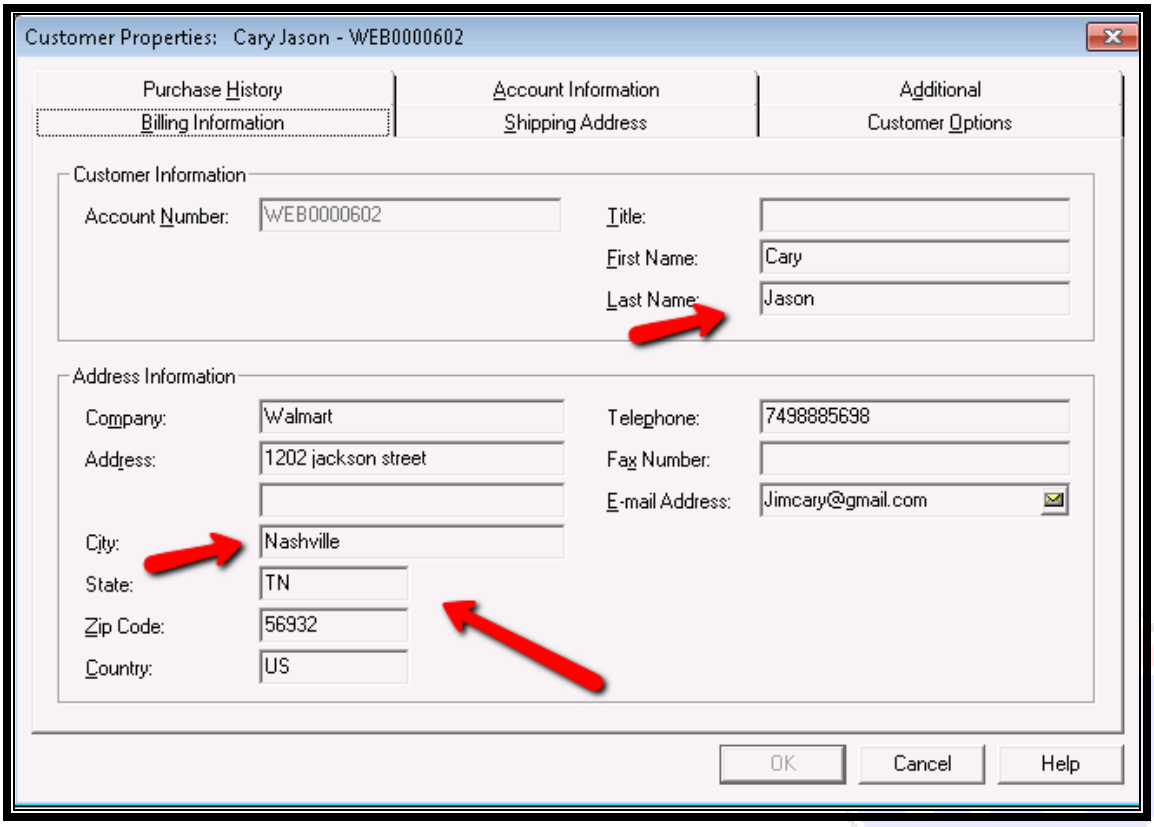


Fig: Updated Customer Information in Microsoft Dynamics RMS

- **i95Dev RMS Connect Extension** provides the flexibility to update customer in different ways:

Customers can be created:

- Without Shipping & Billing Addresses
- Either With Shipping or Billing address
- Either With Same or Different Shipping and Billing Addresses
- With Multiple Addresses

Customer Creation from Magento Front End

Menu Navigation:

- Open **Magento Store**
- Navigate to **Login**
- Click on **Create an Account** button
- Fill the **Customer Details** and Click on **Submit** as shown in the following figure

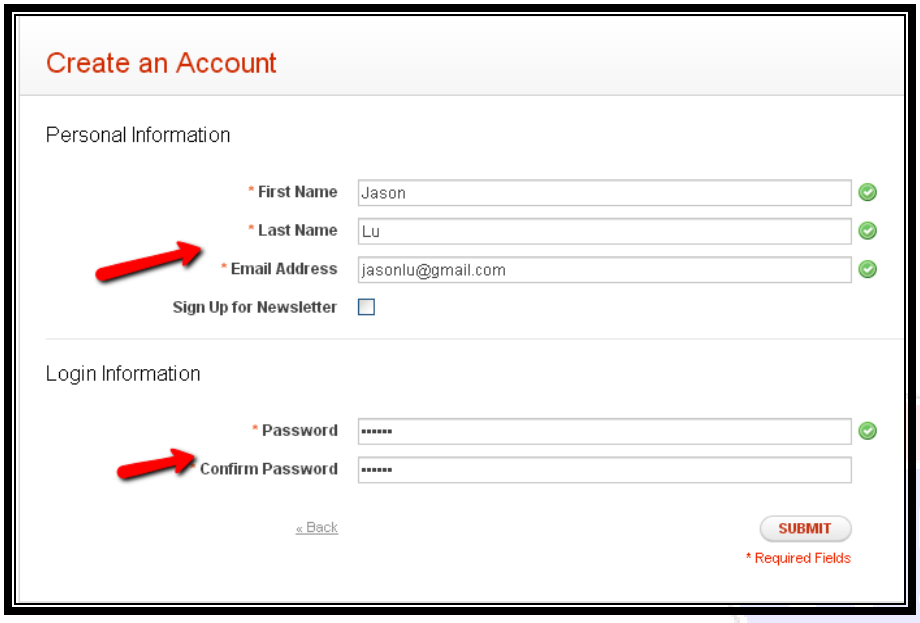


Fig: Customer Creation from Magento Front End

- Once the submit button is clicked, the Customer gets created in Microsoft Dynamics RMS with a specific **RMS Customer ID**

In order check back the **Customer Creation** in **Dynamics RMS**, Please follow the navigation

Menu Navigation:

- In case of **RMS HQ,**
  - Open **RMS Head Quarters Manager**
  - Navigate to **Database → Global Customers** which pops up a lookup screen
  - Select the Particular Customer in the Lookup & Click on **Properties**
- In case of **RMS POS,**
  - Open **Store Operation POS**
  - Ring **F7: Set Customer** which pops up a lookup screen
  - Select the Particular Customer in the Lookup & Click on **Properties**
- **A Customer Properties** window gets popped up with **Customer Details** as shown in the following figure
- You can also view the email address that you provided in Magento over Dynamics RMS

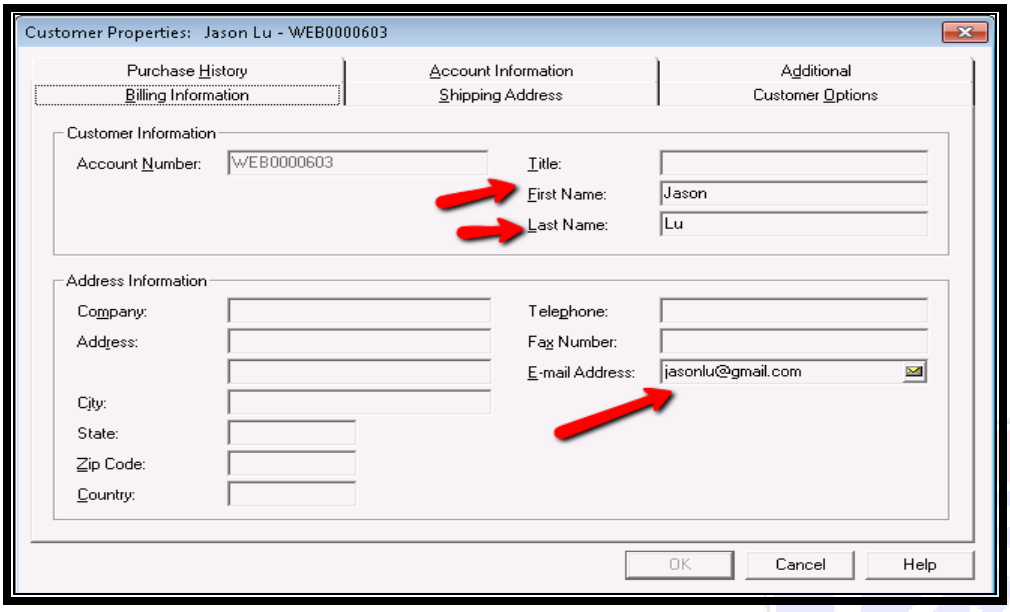


Fig: Customer Created in Microsoft Dynamics RMS

Creating Customer with Billing & Shipping Address from Magento Front End

Menu Navigation:

- Open **Magento Store**
- Navigate to **Register**
- It navigates you to the next screen i.e. **Create an Account** page as shown in the following figure
- Provide required information such as **First Name, Last Name, Email Address, Password, etc.**
- Click on **Submit** button

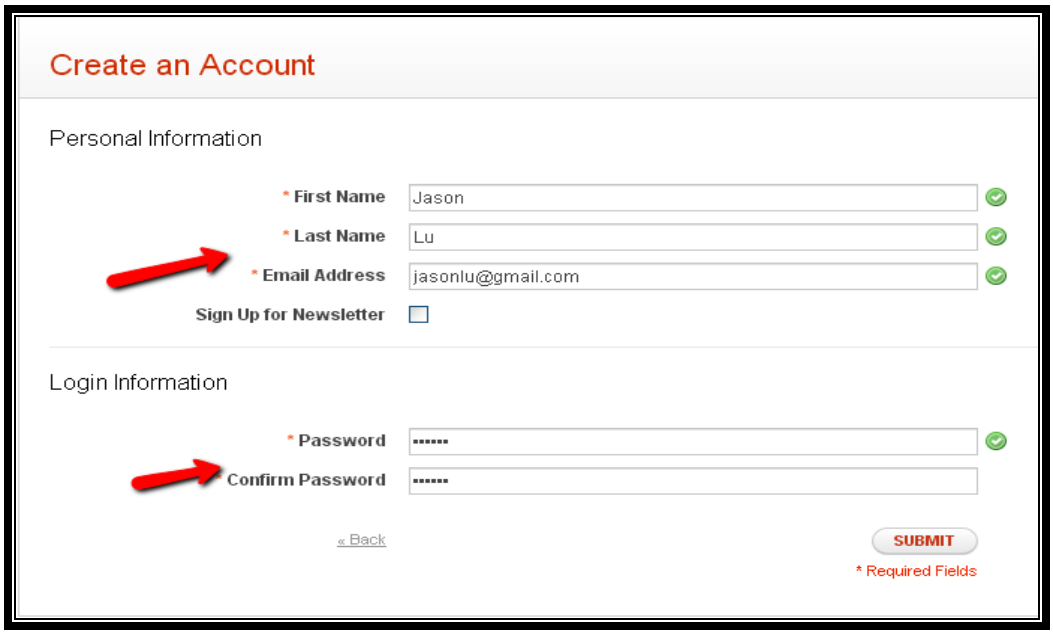


Fig: Customer Creation from Magento Front End

- Once you click the submit button, it navigates to **My Dashboard** page as shown in the following figure

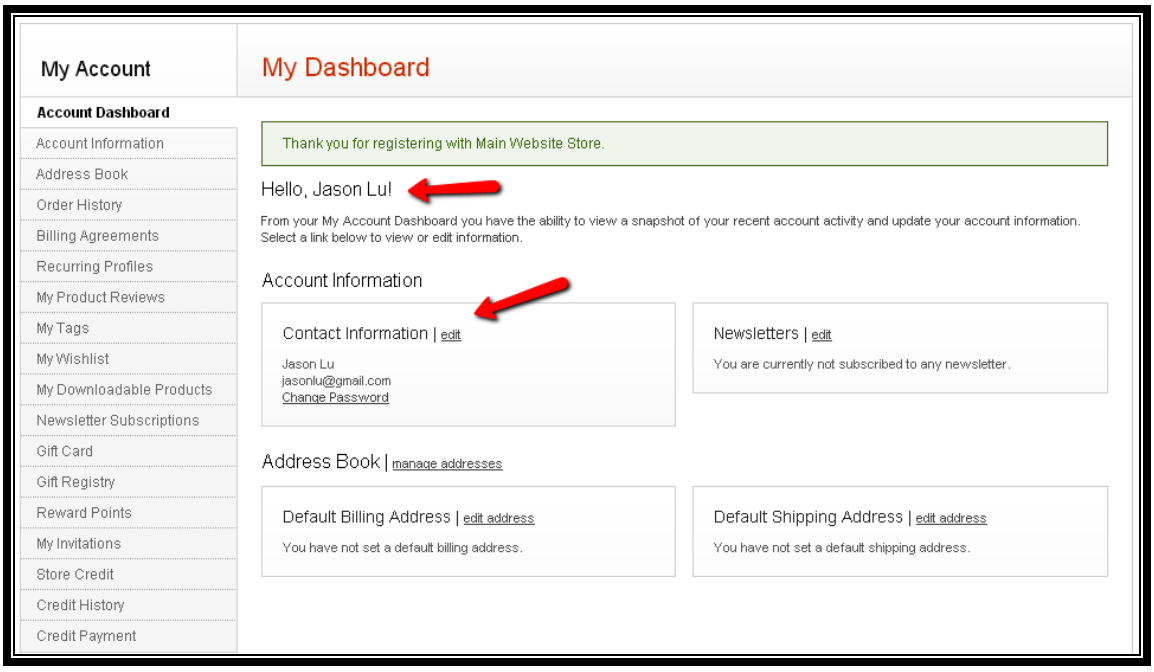

My Account
My Dashboard
Account Dashboard
Account Information
Address Book
Order History
Billing Agreements
Recurring Profiles
My Product Reviews
My Tags
My Wishlist
My Downloadable Products
Newsletter Subscriptions
Gift Card
Gift Registry
Reward Points
My Invitations
Store Credit
Credit History
Credit Payment
Thank you for registering with Main Website Store.
Hello, Jason Lu!
From your My Account Dashboard you have the ability to view a snapshot of your recent account activity and update your account information. Select a link below to view or edit information.
Account Information
Contact Information | edit
Jason Lu
jasonlu@gmail.com
Change Password
Newsletters | edit
You are currently not subscribed to any newsletter.
Address Book | manage addresses
Default Billing Address | edit address
You have not set a default billing address.
Default Shipping Address | edit address
You have not set a default shipping address.

Fig: Customer Creation from Magento Front End

- Click on the **Address Book** that is on the left side under **My Account** column
- You will see the **Default Billing & Shipping Addresses**
- Click the **Add New Address Tab** which is on the right side top as shown in the following figure

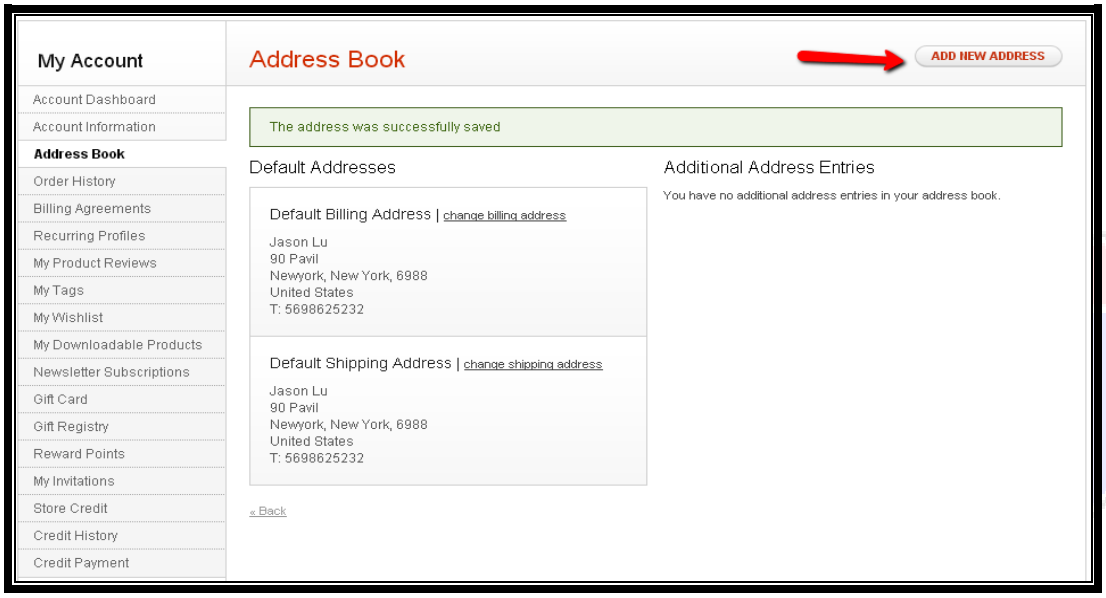


Fig: Adding New Address of a Customer

- It will navigate to the **Add New Address** screen
- Provide the required Address details such as **First Name, Last Name, Address details**
- You can add this new address to **Shipping or Billing address**
- You will have two check marks i.e. **Use as my default shipping address** or **billing address**
- Check mark any one of the two options based on your requirement as shown in the following figure

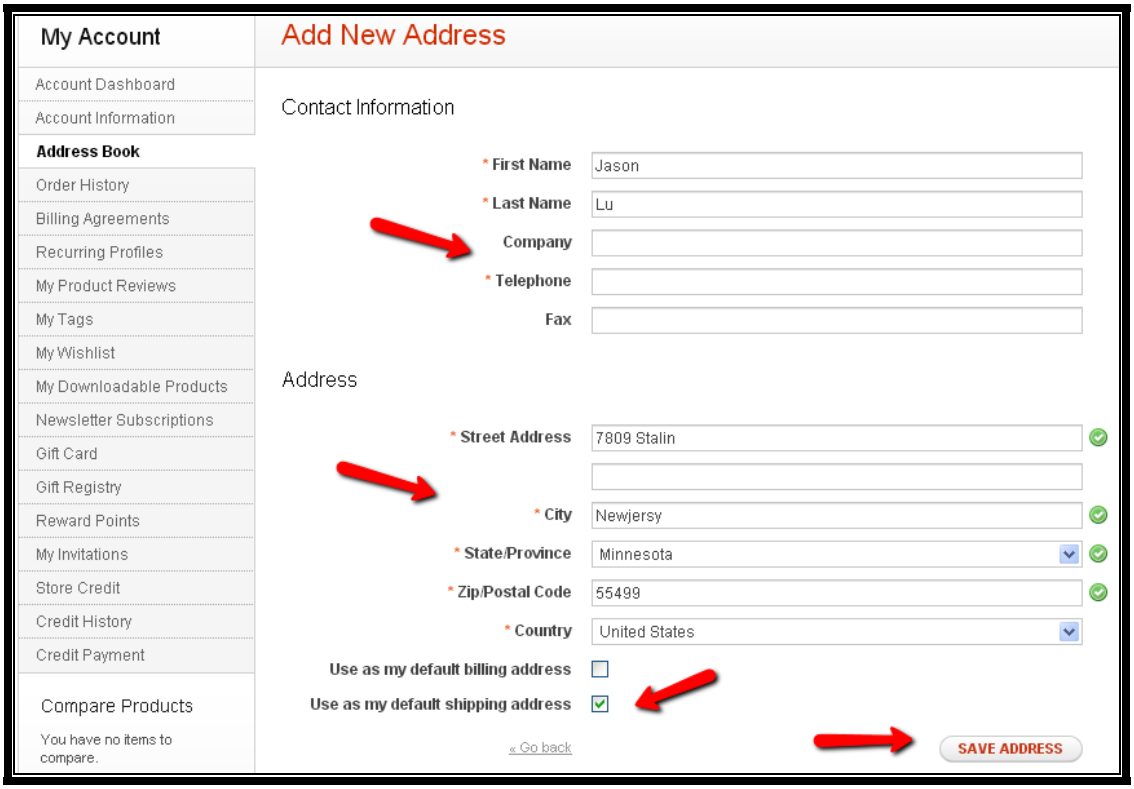


Fig: Default Shipping Address Creation of a Customer

- Click on **Save Address**
- You will see the different addresses for **Shipping** as well as for **Billing** addresses as shown in the following figure

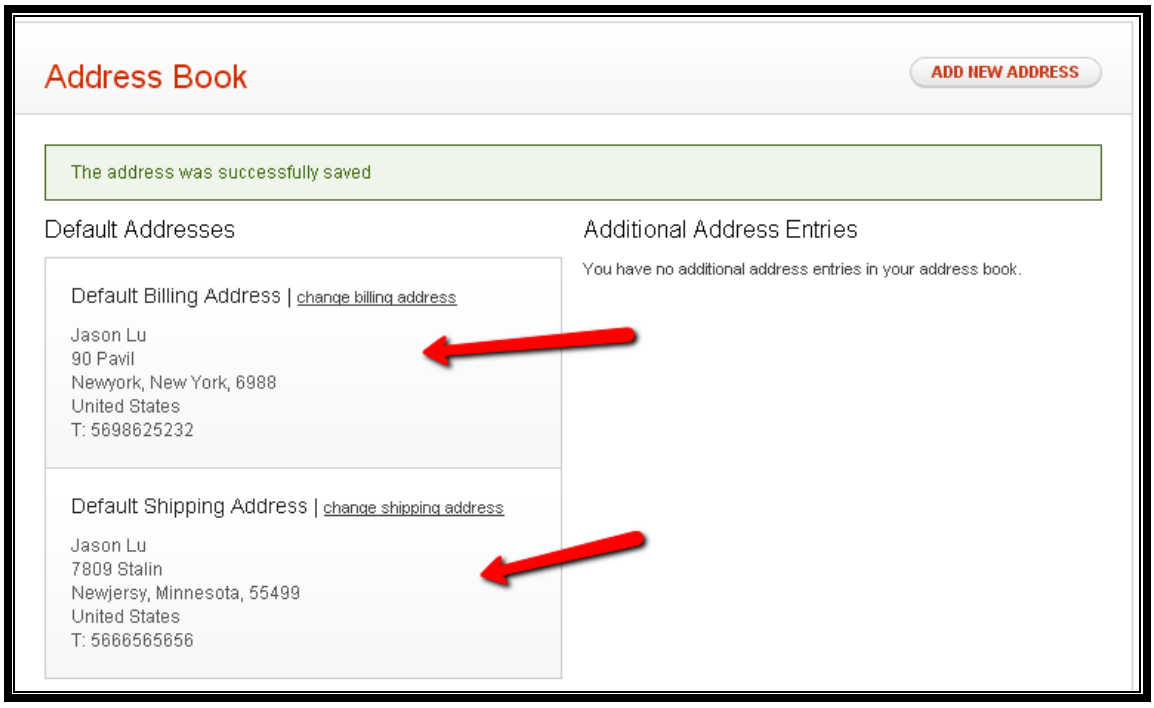


Fig: Different Billing & Shipping Address of a Customer

Order Creation from Magento Admin

Menu Navigation:

- Open **Magento Admin**
- Login to Admin Panel
- Navigate to **Sales→Orders**
- Click on **Create New Order**
- Select the **Customer Name** from the list of customers
- Select **Order Currency** as **US Dollar**
- Click on **Add Products**
- Select the **Products**
- Click on **Add Selected Product(s) to Order**
- Select one of the **Payment Method**

- For Shipping Methods, Click on the **Get Shipping Methods and Rates** link and select one of the method
- Check the **Grand Total**
- Click on **Submit Order**
- Once you click on **Submit Order**, the order gets created in **Microsoft Dynamics RMS** with Dynamics **RMS Order ID**
- If you able to see the **RMS Order ID** at Magento, then it indicates that the order is successfully synced from Magento to Dynamics RMS
- **RMS Order ID** gets created for every order that is submitted from Magento store as shown in the following figure

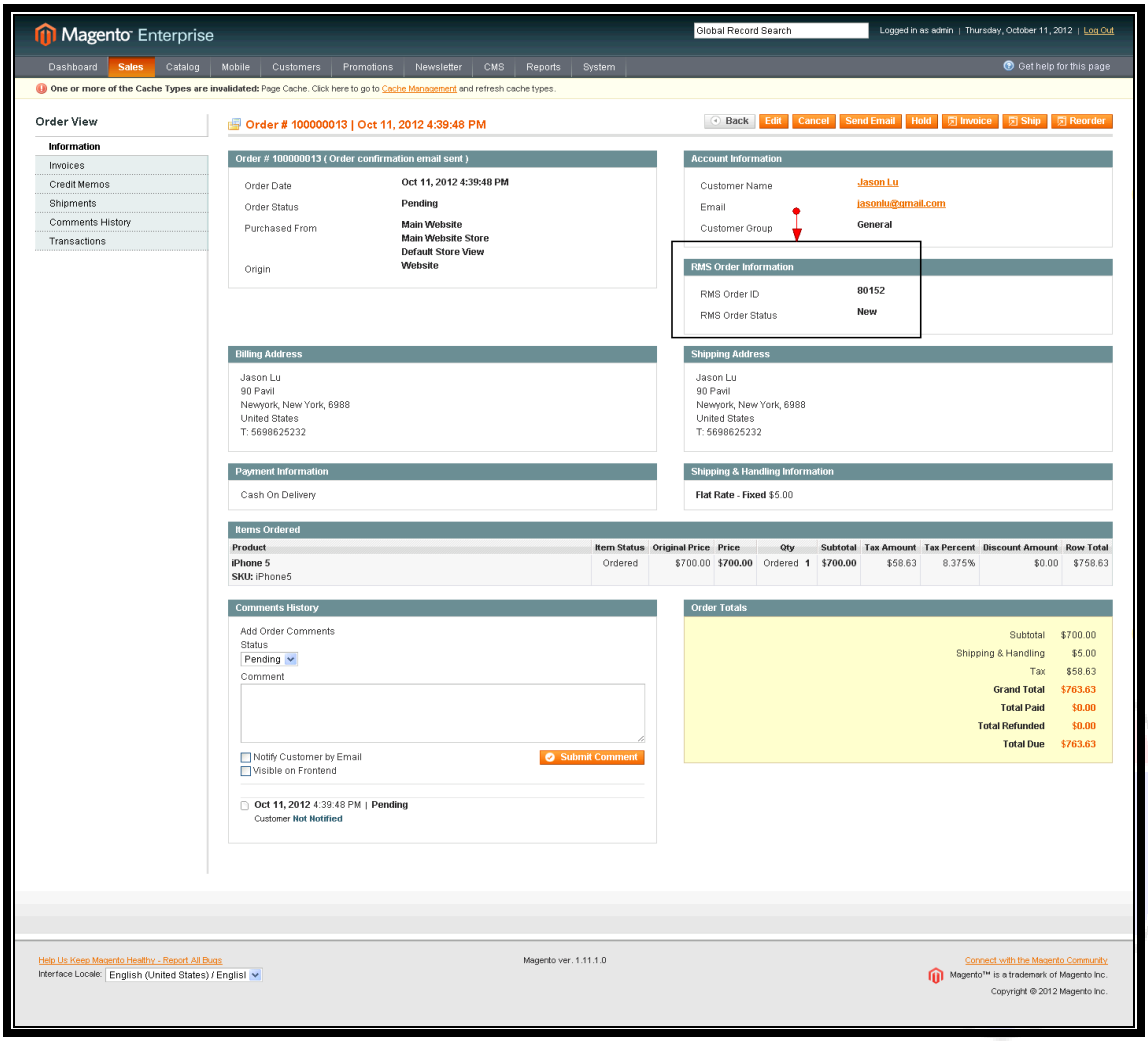
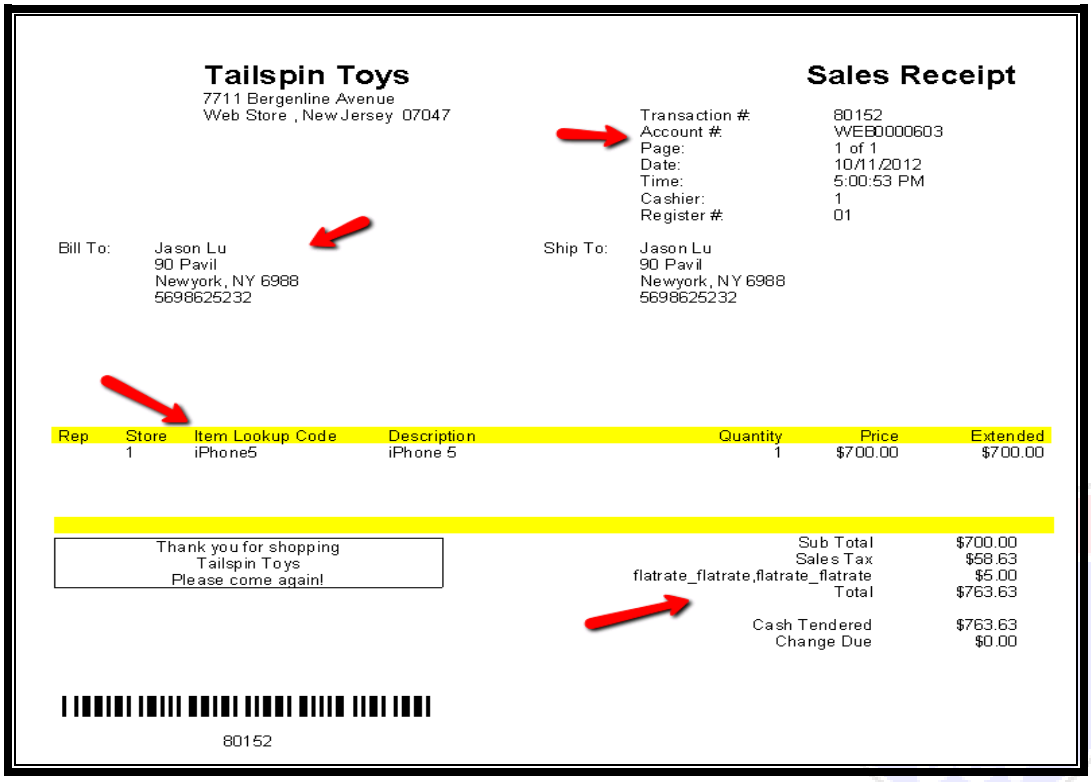


Fig: Order Created from Magento to RMS

In order check back the **Order Creation** in **Dynamics RMS**, Please follow the navigation

Menu Navigation:

- In case of **RMS HQ,**
  - Open **RMS Head Quarters Manager**
  - Navigate to **View → Journals** which pops up a lookup screen
  - Select the Particular Order in the Lookup & Click on **Properties**
- In case of **RMS POS,**
  - Open **Store Operation POS**
  - Ring **F4: Journal** which pops up a lookup screen
  - Select the Particular Order in the Lookup & Click on **Properties**
- **An Order Properties** window gets popped up with **Customer Details** as shown in the following figure
- You can also view the **Shipping Method** in Dynamics RMS that's been selected from Magento



Tailspin Toys
7711 Bergenline Avenue
Web Store , New Jersey 07047

Sales Receipt

Transaction #:	80152
Account #:	WEB0000603
Page:	1 of 1
Date:	10/11/2012
Time:	5:00:53 PM
Cashier:	1
Register #:	01

Bill To: Jason Lu
90 Pavil
Newyork, NY 6988
5698625232

Ship To: Jason Lu
90 Pavil
Newyork, NY 6988
5698625232

Rep	Store	Item Lookup Code	Description	Quantity	Price	Extended
	1	iPhone5	iPhone 5	1	$700.00	$700.00

Thank you for shopping
Tailspin Toys
Please come again!

Sub Total	$700.00
Sales Tax	$58.63
flatrate_flatrate,flatrate_flatrate	$5.00
Total	$763.63
Cash Tendered	$763.63
Change Due	$0.00

80152

Fig: Order Created in Microsoft Dynamics RMS

Order Placed with Custom Pricing from Magento Backend to RMS [Release II]

Menu Navigation:

- Open **Magento Admin**
- Login as Admin
- Select **Sales→Orders**
- Click **Create New Order** as shown in the following figure

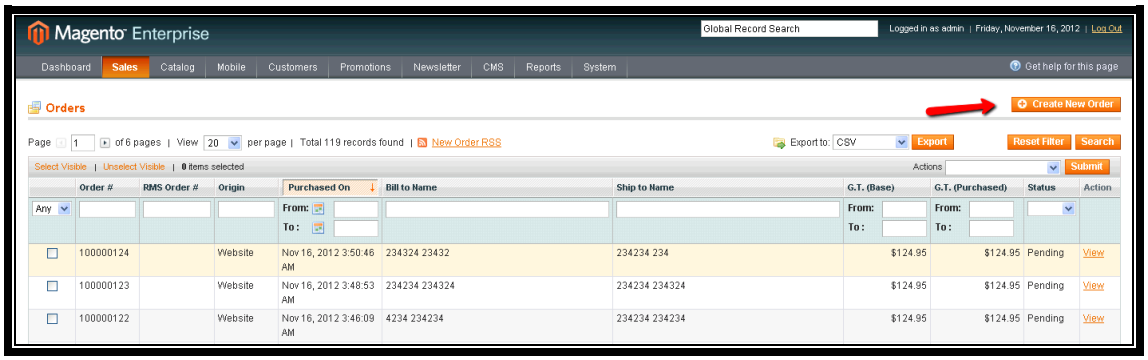


Fig: Creating an Order Created in Magento

- You will get a Create New Order page with all the existing Customers
- Select any **Registered Customer** by clicking
- Click on **Add Products**
- Select the products
- Click **Add Selected Products to Cart**
- Check mark the option called **Custom Price**
- Provide the **Price** that you would like to sell the product for, as shown in the following figure

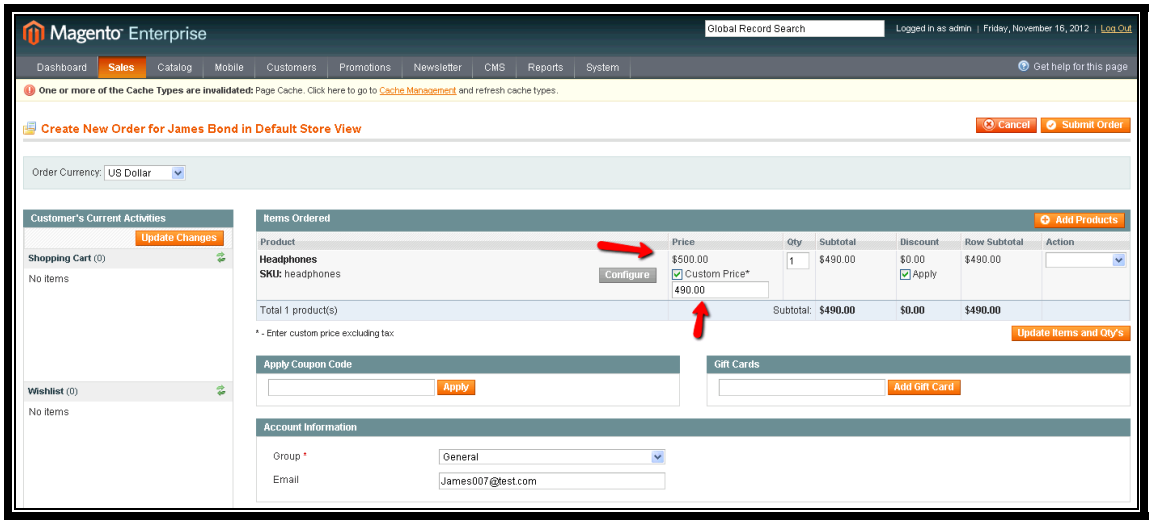


Fig: Providing a Custom Price for a Product

- Click **Update Items & Qty**

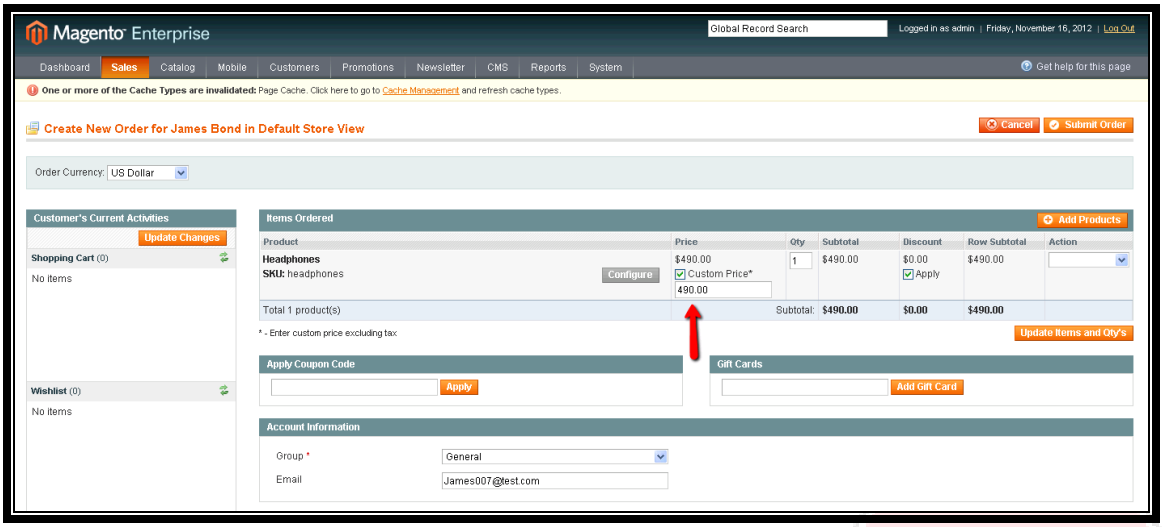


Fig: Added Custom Price to a Product

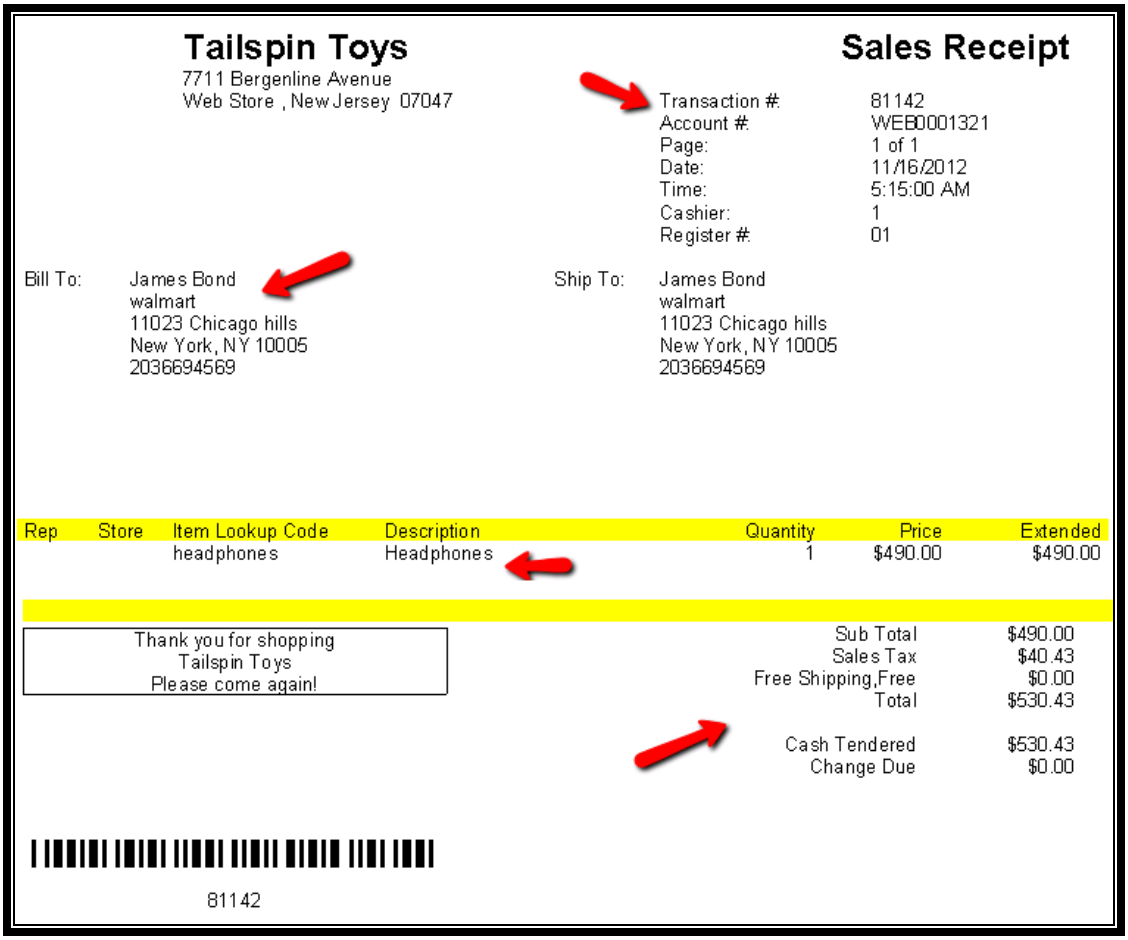
- Fill the **Billing Address** and **Shipping Address**
- Select the **Payment Information**
- Fill the Credit Card details like, *Name of the card member, Credit Card Number, Expiry date, CVV code etc.*
- Select any Shipping Method such as UPS/USPS/FedEx & Fill the information

- Click **Place Order** button

In order check back the **Order Creation** in **Dynamics RMS**, Please follow the navigation

Menu Navigation:

- In case of **RMS HQ,**
  - Open **RMS Head Quarters Manager**
  - Navigate to **View → Journals** which pops up a lookup screen
  - Select the Particular Order in the Lookup & Click on **Properties**
- In case of **RMS POS,**
  - Open **Store Operation POS**
  - Ring **F4: Journal** which pops up a lookup screen
  - Select the Particular Order in the Lookup & Click on **Properties**
- **An Order Properties** window gets popped up with **Customer Details** as shown in the following figure
- You can also view the **Shipping Method** in Dynamics RMS that's been selected from Magento



Tailspin Toys
7711 Bergenline Avenue
Web Store , New Jersey 07047

Sales Receipt

Transaction #:	81142
Account #:	WEB0001321
Page:	1 of 1
Date:	11/16/2012
Time:	5:15:00 AM
Cashier:	1
Register #:	01

Bill To: James Bond
walmart
11023 Chicago hills
New York, NY 10005
2036694569

Ship To: James Bond
walmart
11023 Chicago hills
New York, NY 10005
2036694569

Rep	Store	Item Lookup Code	Description	Quantity	Price	Extended
		headphones	Headphones	1	$490.00	$490.00

Thank you for shopping
Tailspin Toys
Please come again!

Sub Total	$490.00
Sales Tax	$40.43
Free Shipping,Free	$0.00
Total	$530.43
Cash Tendered	$530.43
Change Due	$0.00

81142

Fig: Order Created in Microsoft Dynamics RMS

Order Creation from Magento Front End

Menu Navigation:

Note: Assuming that the Customer is already logged in to the Magento Store

- Open **Magento Store**
- Navigate to **Products Menu → Select Product(S) → Add to Cart**
- Click on **Proceed to Checkout** button over the next screen
- Login with Customer Credentials created earlier
- (Or) else register as a New Customer if you did not register earlier
- Select **Billing & Shipping Addresses** & Provide the required details
- Select one of the **Shipping Methods** and Continue
- Select **Payment Information** and Continue
- Click on **Place Order**

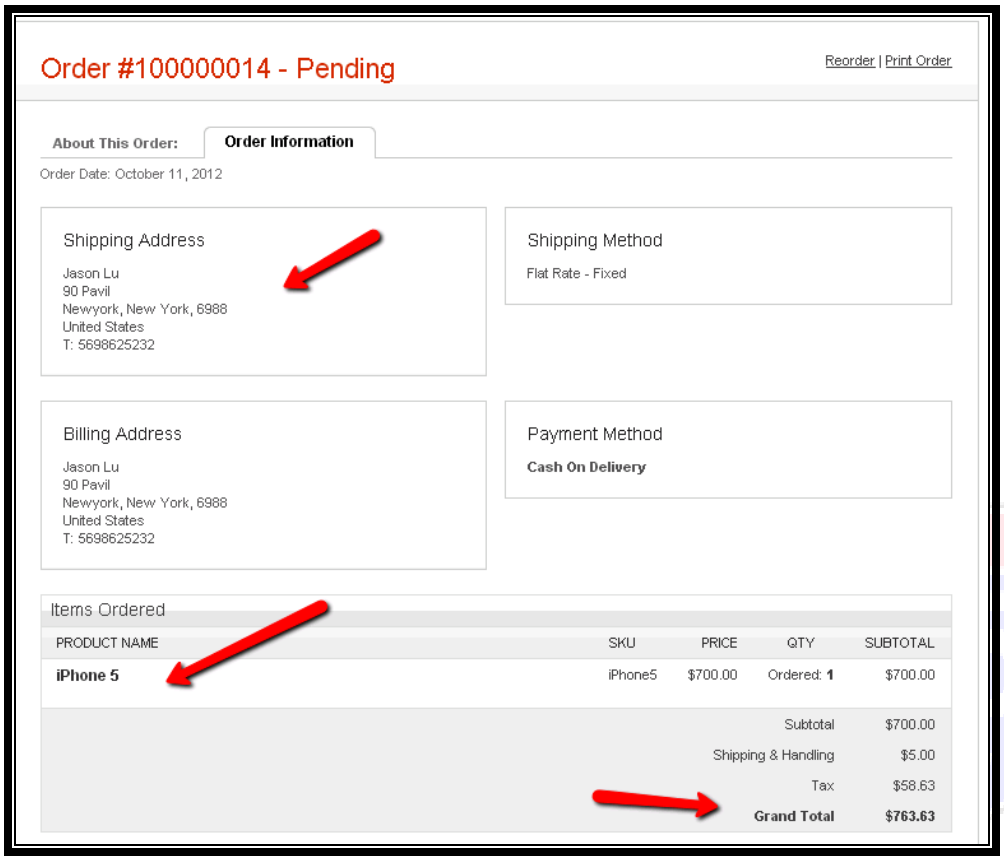


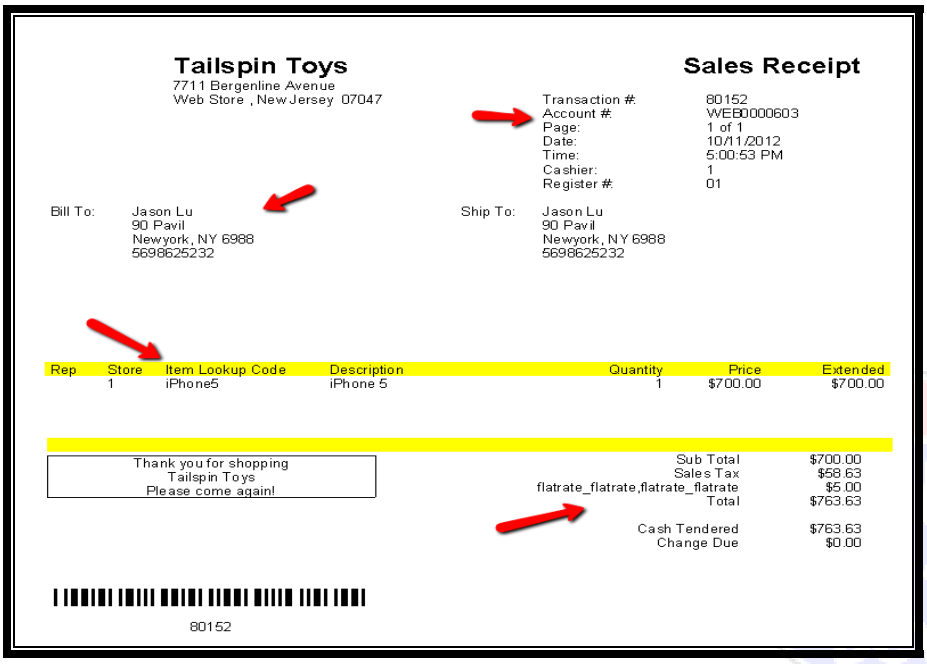
Fig: **Viewing Order Creation from Magento Front End**

- **RMS Order ID** gets created for every order that is submitted from Magento store

In order check back the **Order Creation** in **Dynamics RMS**, Please follow the navigation

Menu Navigation:

- In case of **RMS HQ,**
  - Open **RMS Head Quarters Manager**
  - Navigate to **View → Journals** which pops up a lookup screen
  - Select the Particular Order in the Lookup & Click on **Properties**
- In case of **RMS POS,**
  - Open **Store Operation POS**
  - Ring **F4: Journal** which pops up a lookup screen
  - Select the Particular Order in the Lookup & Click on **Properties**
- **An Order Properties** window gets popped up with **Order Details** as shown in the following figure
- You can also view the **Shipping Method** in Dynamics RMS that's been selected from Magento



Tailspin Toys
7711 Bergenline Avenue
Web Store , New Jersey 07047

Sales Receipt

Transaction #: 80152
Account #: WEB0000603
Page: 1 of 1
Date: 10/11/2012
Time: 5:00:53 PM
Cashier: 1
Register #: 01

Bill To: Jason Lu
90 Pavil
Newyork, NY 6988
5698625232

Ship To: Jason Lu
90 Pavil
Newyork, NY 6988
5698625232

Rep	Store	Item Lookup Code	Description	Quantity	Price	Extended
	1	iPhone5	iPhone 5	1	$700.00	$700.00

Thank you for shopping
Tailspin Toys
Please come again!

Sub Total	$700.00
Sales Tax	$58.63
flatrate_flatrate,flatrate_flatrate	$5.00
Total	$763.63
Cash Tendered	$763.63
Change Due	$0.00

80152

Fig: Order Created in Microsoft Dynamics RMS

Magento Admin Offline Order Update

In case of any interruptions happened such as failure of any server or server going down, there is always a chance of Microsoft Dynamics RMS going down which will drop the connection that's been there between Magento and Dynamics RMS. This indeed would make online Orders to fail in syncing. In that particular scenario we provide an option called '**Offline Order Sync'** that allows admin to manually sync the orders that's been placed from **Magento to RMS**

Menu Navigation:

- Open **Magento Admin**
- Login Admin Panel
- Click on **Sales → Order**
- If the particular Order is not synced to Dynamics RMS, then you will see the following figure with two options i.e. **RMS Sync** & **Manual Sync**
- You can directly select the **RMS Sync** radio Button & Click on **Submit** button
- In case, if there is a chance of having the same Order in Dynamics RMS with which you would like to sync with the Order that's been in Magento, then you have to do a manual sync
- Select the **Manual Sync** radio button & Click on **Submit** button

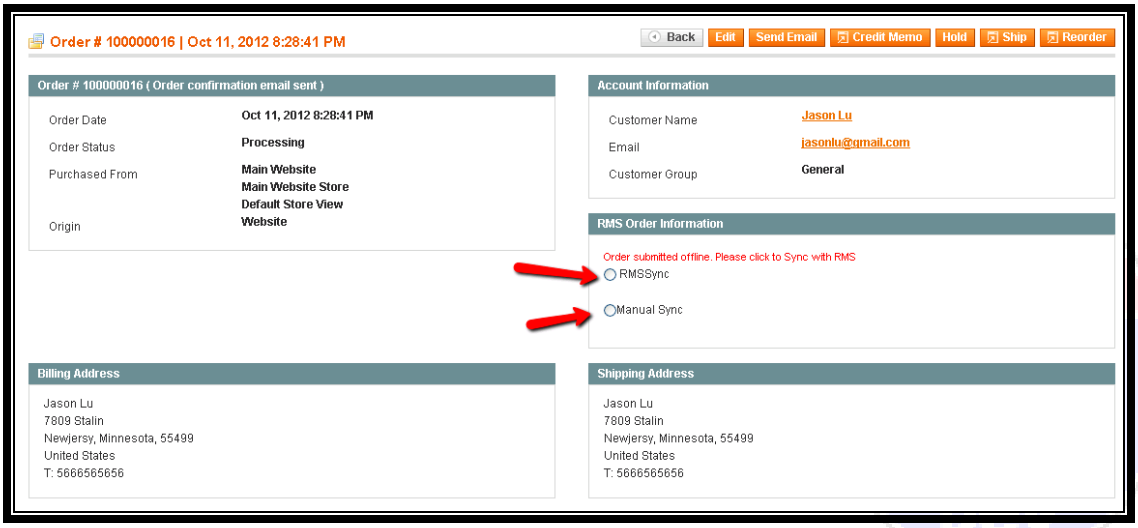


Fig: Offline Order Sync from Magento to Microsoft Dynamics RMS

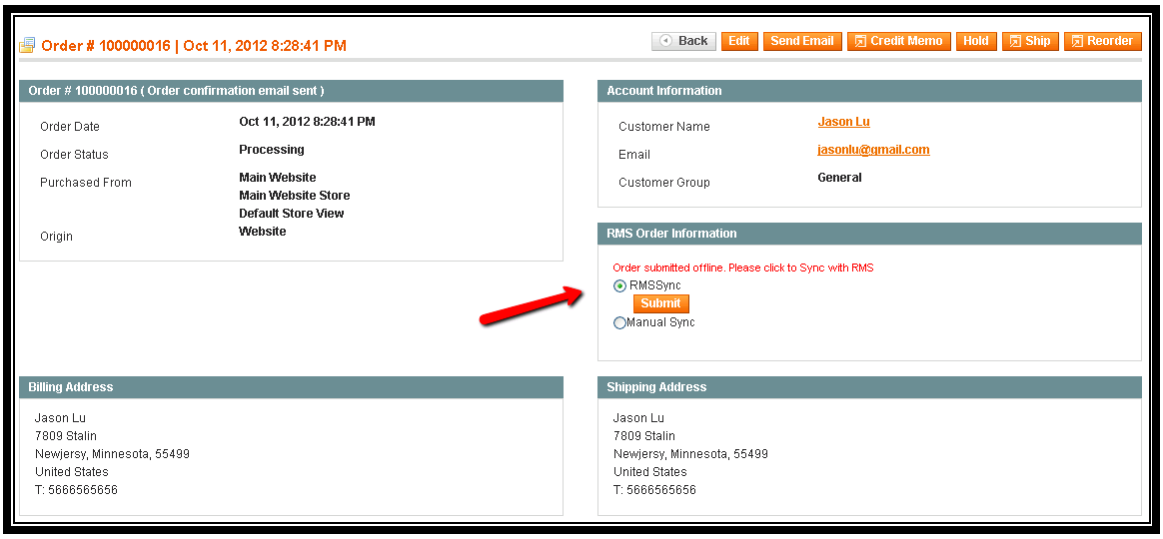


Fig: Offline Order Sync from Magento to Microsoft Dynamics RMS

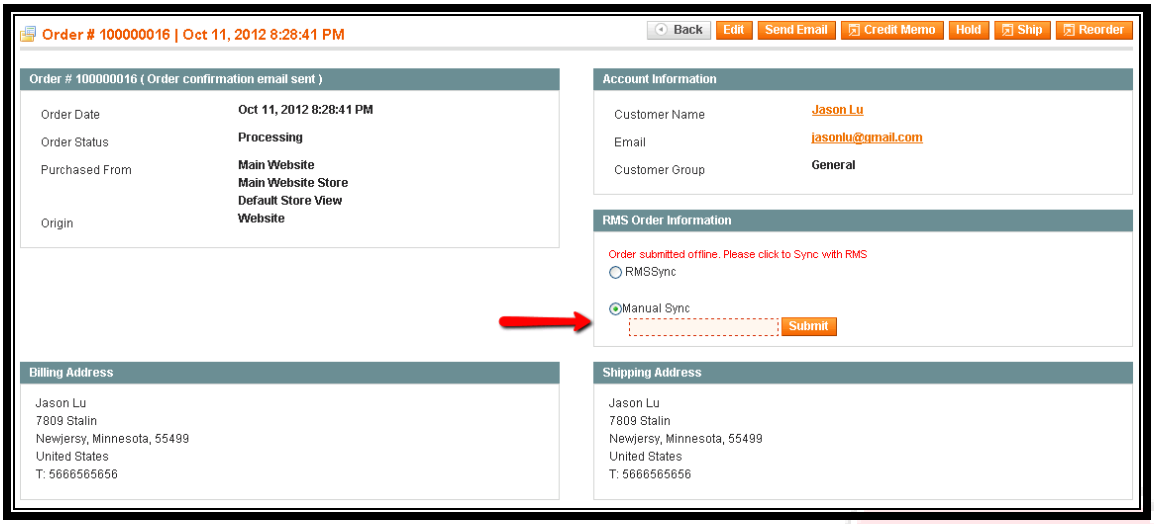


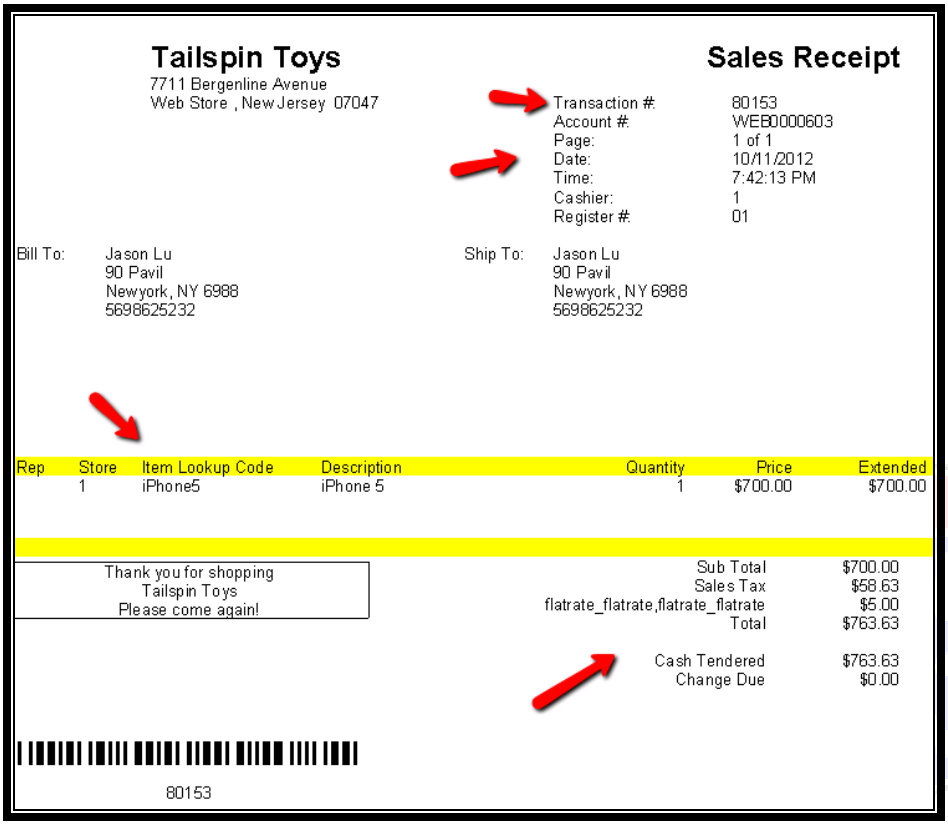
Fig: Manual Offline Order Sync from Magento to Microsoft Dynamics RMS

- Once, the order is successfully synced and created in Dynamics RMS then the **RMS Order ID** is sent back to Magento which indicates a successful creation of that particular order in Dynamics RMS

In order check back the **Order Creation** in **Dynamics RMS**, Please follow the navigation

Menu Navigation:

- In case of **RMS HQ,**
  - Open **RMS Head Quarters Manager**
  - Navigate to **View → Journals** which pops up a lookup screen
  - Select the Particular Order in the Lookup & Click on **Properties**
- In case of **RMS POS,**
  - Open **Store Operation POS**
  - Ring **F4: Journal** which pops up a lookup screen
  - Select the Particular Order in the Lookup & Click on **Properties**
- **An Order Properties** window gets popped up with **Order Details** as shown in the following figure
- You can also view the **Shipping Method** in Dynamics RMS that's been selected from Magento



Tailspin Toys
7711 Bergenline Avenue
Web Store , New Jersey 07047

Sales Receipt

Transaction #:	80153
Account #:	WEB0000603
Page:	1 of 1
Date:	10/11/2012
Time:	7:42:13 PM
Cashier:	1
Register #:	01

Bill To: Jason Lu
90 Pavil
Newyork, NY 6988
5698625232

Ship To: Jason Lu
90 Pavil
Newyork, NY 6988
5698625232

Rep	Store	Item Lookup Code	Description	Quantity	Price	Extended
	1	iPhone5	iPhone 5	1	$700.00	$700.00

Thank you for shopping
Tailspin Toys
Please come again!

Sub Total	$700.00
Sales Tax	$58.63
flatrate_flatrate,flatrate_flatrate	$5.00
Total	$763.63
Cash Tendered	$763.63
Change Due	$0.00

80153

Fig: Order Created in Microsoft Dynamics RMS

Magento Admin Offline Customer Update

Menu Navigation:

- Open **Magento Admin**
- Login to Admin Panel
- Click on **Manage Customers**
- If the particular Customer is not synced to Dynamics RMS, then you will see the following figure with two options i.e. **RMS Sync** & **Manual Sync**
- You can directly select the **RMS Sync** radio Button & Click on **Submit** button
- In case, if there is a chance of having the same Customer in Dynamics RMS with which you would like to sync with the Order that's been in Magento, then you have to do a manual sync
- Select the **Manual Sync** radio button & Click on **Submit** button

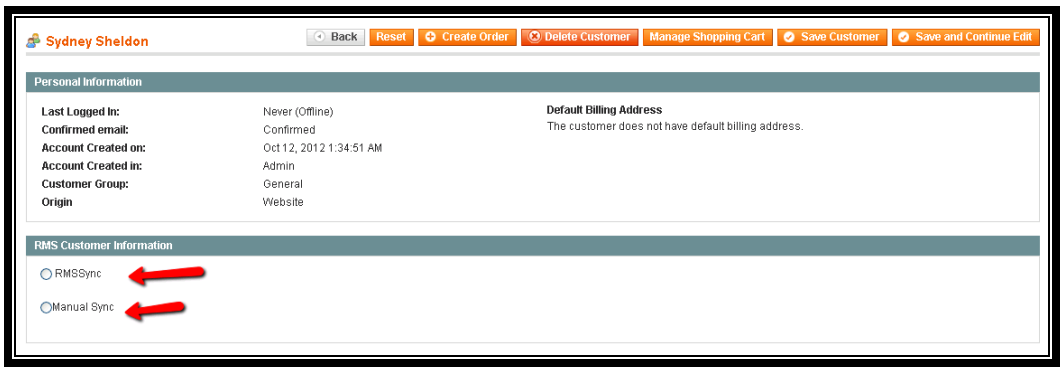


Fig: Offline Customer Sync from Magento to Microsoft Dynamics RMS

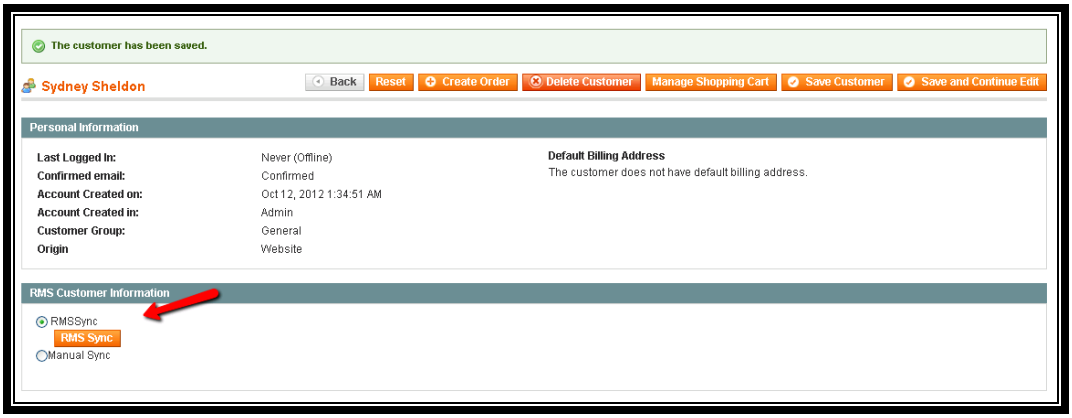


Fig: Offline Customer Sync from Magento to Microsoft Dynamics RMS

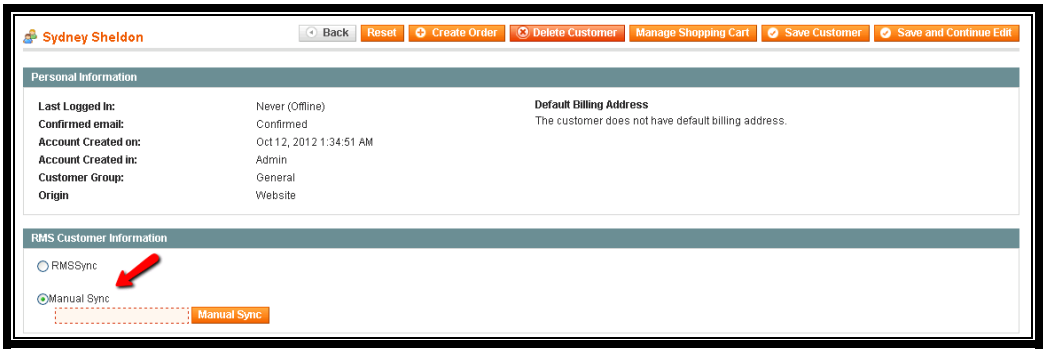


Fig: Manual Offline Customer Sync from Magento to Microsoft Dynamics RMS

In order check back the **Offline Customer Creation** in **Dynamics RMS**, Please follow the navigation

Menu Navigation:

- In case of **RMS HQ,**
  - Open **RMS Head Quarters Manager**
  - Navigate to **Database → Global Customers** which pops up a lookup screen
  - Select the Particular Customer in the Lookup & Click on **Properties**
- In case of **RMS POS,**
  - Open **Store Operation POS**
  - Ring **F7: Set Customer** which pops up a lookup screen
  - Select the Particular Customer in the Lookup & Click on **Properties**

- **A Customer Properties** window gets popped up with **Customer Details** as shown in the following figure

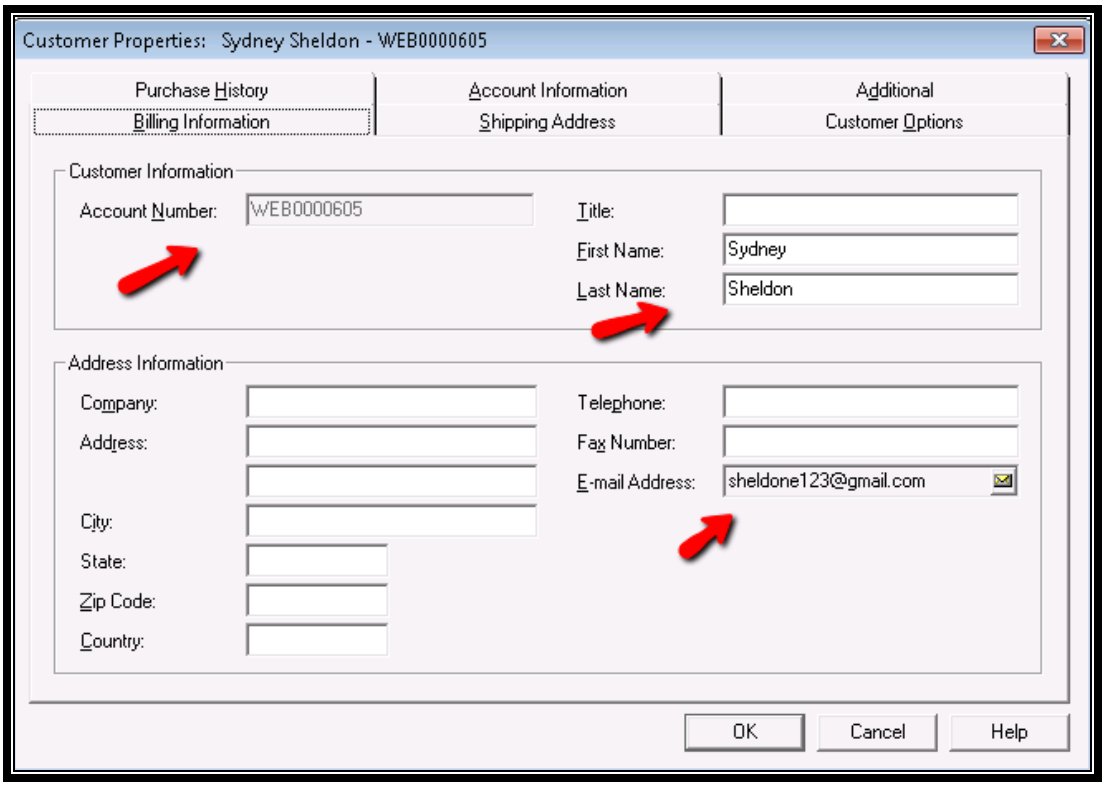


Fig: Order Created in Microsoft Dynamics RMS

Magento Front End Guest Checkout

Menu Navigation:

- Open **Magento Front End**
- Navigate to the **Product List**
- Select **Required Products**
- Add **Selected Products** to your cart
- Proceed to Check Out
- Once you reach the checkout page, you will see an option to enter details based on different **Checkout Methods**
- Select **Checkout as a Guest** radio button as shown in the below figure

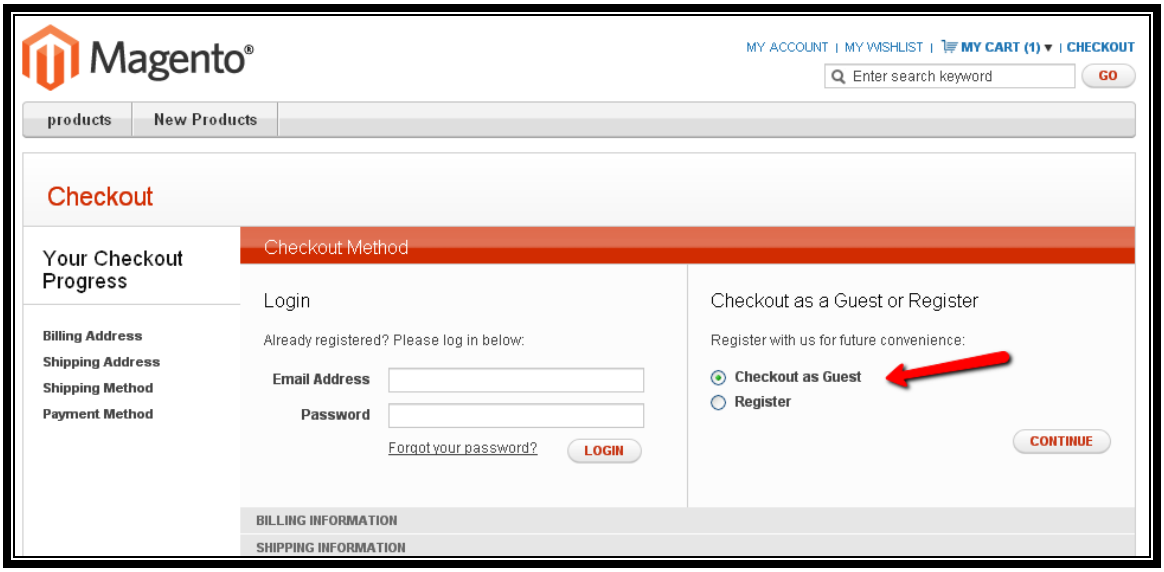


Fig: Checkout as a Guest Customer

- Click **Continue**
- Fill the **Billing, Shipping, Payment, etc.** details
- Click **Place Order**

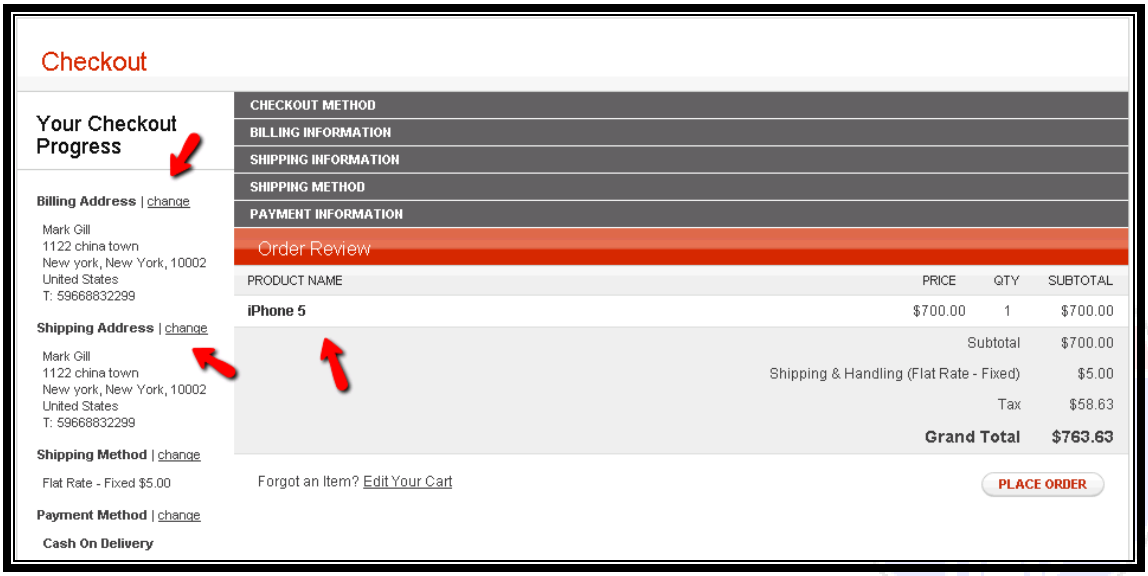


Fig: Guest Customer Placing an Order

- As a **Guest Customer** places an Order, it is created in Dynamics RMS with a **RMS Order ID** along with the Guest Customer Information
- Once the Order is placed in Dynamics RMS, the **RMS Order ID** is sent to Magento from Dynamics RMS after successful creation of the particular Order
- You can see the **RMS Order Creation** at Magento Backend with the **RMS Order ID** as shown in the following figure

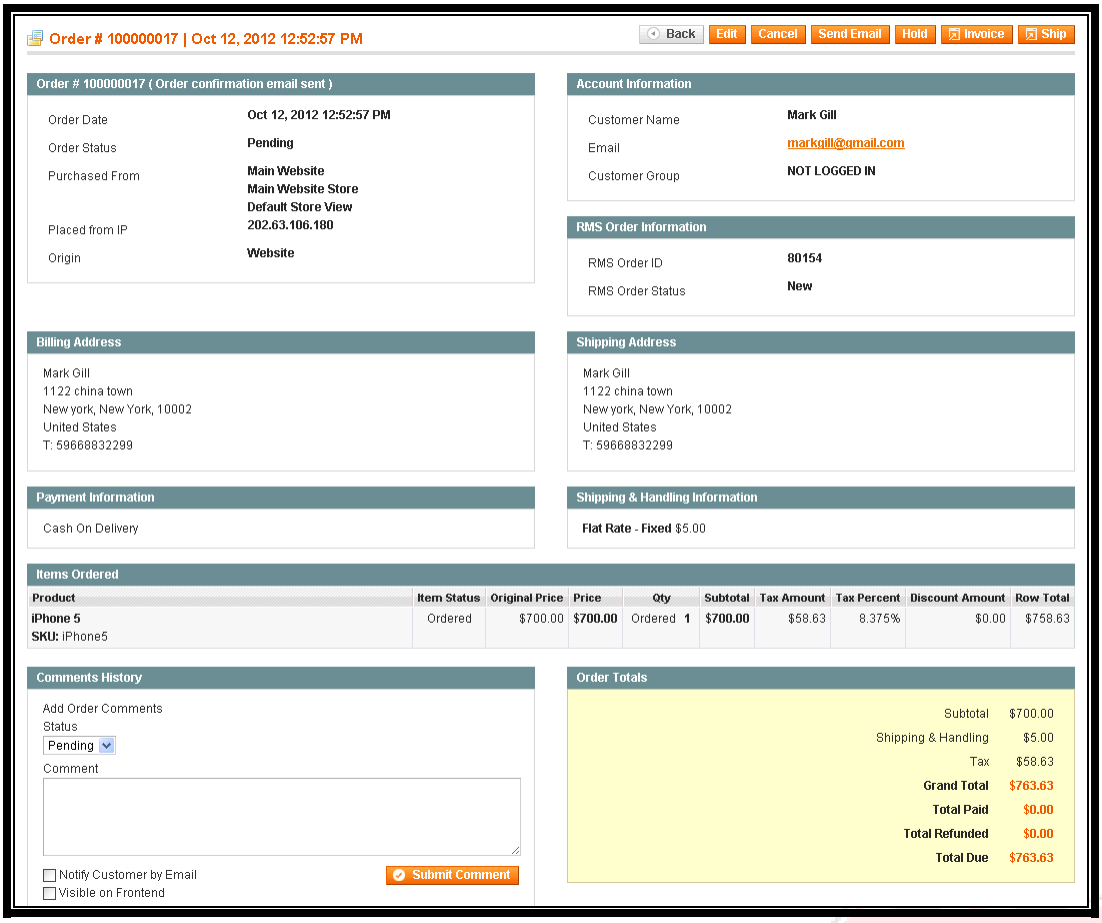


Fig: Guest Customer Placing an Order

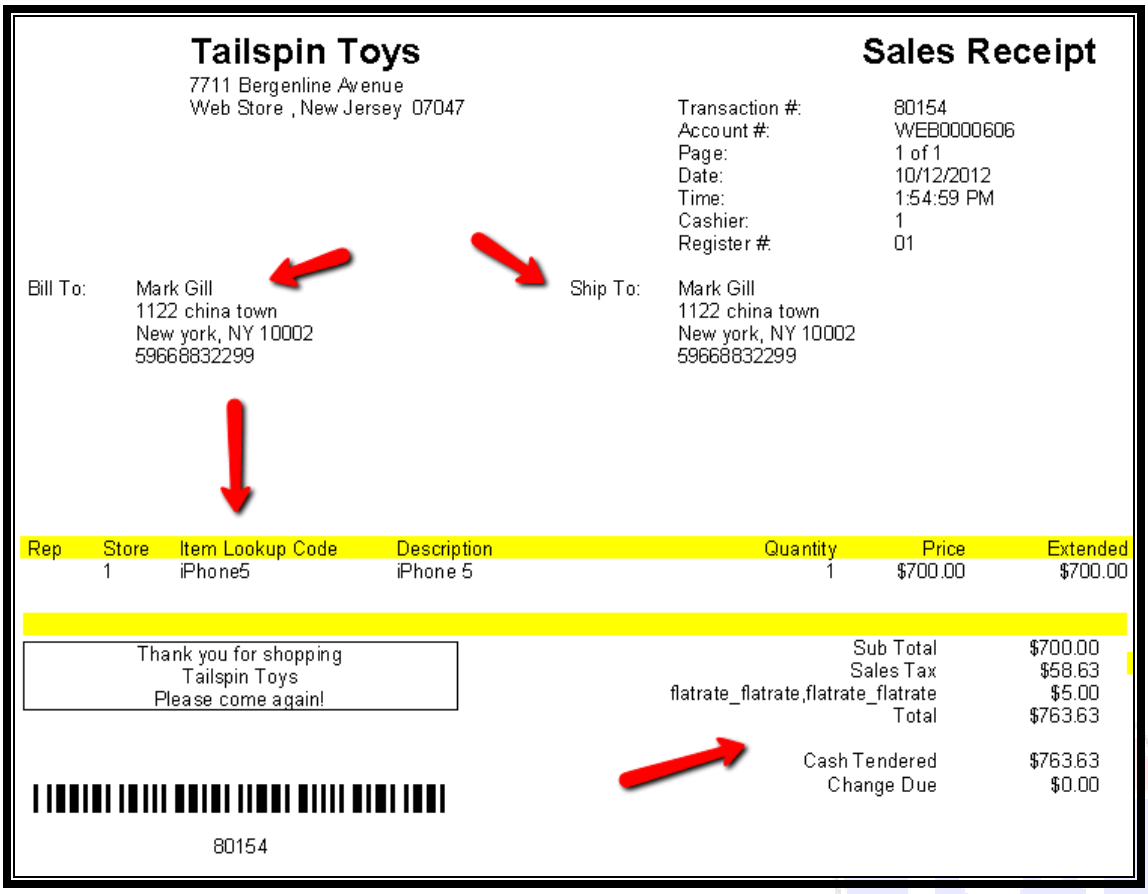
In order check back the **Order Creation** in **Dynamics RMS**, Please follow the navigation

Menu Navigation:

- In case of **RMS HQ,**
  - Open **RMS Head Quarters Manager**

- Navigate to **View → Journals** which pops up a lookup screen
- Select the Particular Order in the Lookup & Click on **Properties**

- In case of **RMS POS,**
  - Open **Store Operation POS**
  - Ring **F4: Journal** which pops up a lookup screen
  - Select the Particular Order in the Lookup & Click on **Properties**
- **An Order Properties** window gets popped up with **Order Details** as shown in the following figure
- You can also view the **Shipping Method** in Dynamics RMS that's been selected from Magento



Tailspin Toys
7711 Bergenline Avenue
Web Store , New Jersey 07047

Sales Receipt

Transaction #: 80154
Account #: WEB0000606
Page: 1 of 1
Date: 10/12/2012
Time: 1:54:59 PM
Cashier: 1
Register #: 01

Bill To: Mark Gill
1122 china town
New york, NY 10002
59668832299

Ship To: Mark Gill
1122 china town
New york, NY 10002
59668832299

Rep	Store	Item Lookup Code	Description	Quantity	Price	Extended
	1	iPhone5	iPhone 5	1	$700.00	$700.00

Thank you for shopping
Tailspin Toys
Please come again!

Sub Total	$700.00
Sales Tax	$58.63
flatrate_flatrate,flatrate_flatrate	$5.00
Total	$763.63
Cash Tendered	$763.63
Change Due	$0.00

80154

Fig: Order Placement by a Guest Customer

Display Order Origin in Magento Order Grid View

Menu Navigation:

- Open **Magento Admin**
- Login to Admin Panel
- Select **Sales → Orders**
- You will see the following screen with the **Order Origin** which lets you know about the Orders that's been placed from Magento as well as Dynamics RMS
- If the **Order Origin → RMS**, it indicates that the **Order** is placed from Dynamics RMS
- If the **Order Origin → Website**, it indicates that the **Order** is placed from Magento

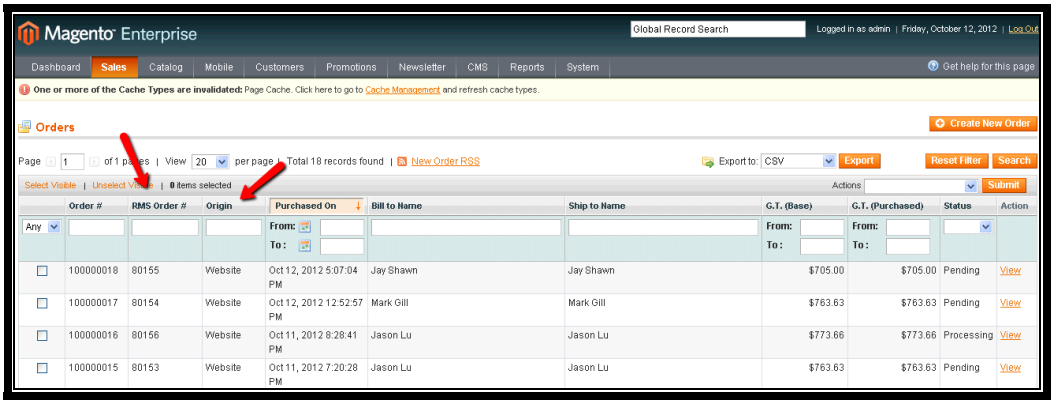

Magento Enterprise
Global Record Search
Logged in as admin | Friday, October 12, 2012 | Log Out
Dashboard
Sales
Catalog
Mobile
Customers
Promotions
Newsletter
CMS
Reports
System
Get help for this page
One or more of the Cache Types are invalidated: Page Cache. Click here to go to Cache Management and refresh cache types.
Orders
Create New Order
Page 1 of 1 pages | View 20 per page | Total 18 records found | New Order RSS
Export to: CSV
Export
Reset Filter
Search
Select Visible | Unselect Visible | 0 items selected
Actions
Submit
Order #
RMS Order #
Origin
Purchased On
Bill to Name
Ship to Name
G.T. (Base)
G.T. (Purchased)
Status
Action
100000018 80155 Website Oct 12, 2012 5:07:04 PM Jay Shawn Jay Shawn $705.00 $705.00 Pending View
100000017 80154 Website Oct 12, 2012 12:52:57 PM Mark Gill Mark Gill $763.63 $763.63 Pending View
100000016 80156 Website Oct 11, 2012 8:28:41 PM Jason Lu Jason Lu $773.66 $773.66 Processing View
100000015 80153 Website Oct 11, 2012 7:20:28 PM Jason Lu Jason Lu $763.63 $763.63 Pending View

Fig: Displaying Order Origin

Display Customer Origin in Magento Customer Grid View

Menu Navigation:

- Open **Magento Admin**
- Login to Admin Panel
- Select **Customers → Manage Customers**

- You will see the following screen with the **Customer Origin** which lets you know about the Customers that's been placed from Magento as well as Dynamics RMS
- If the **Customer Origin → RMS**, it indicates that the **Customer** is placed from Dynamics RMS
- If the **Customer Origin → Website**, it indicates that the **Customer** is placed from Magento

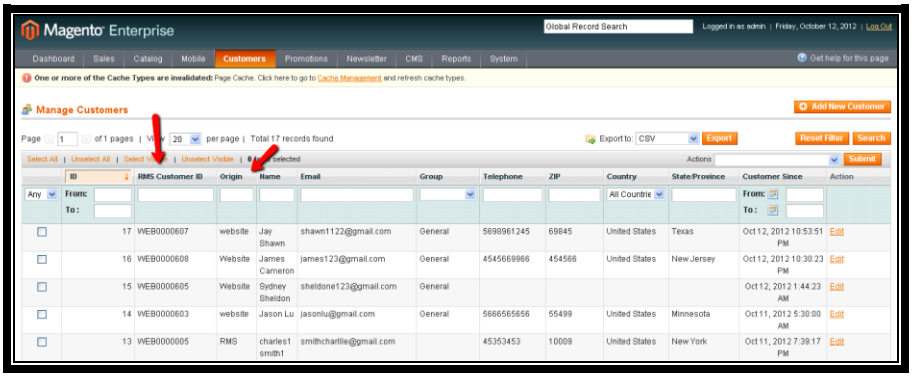


Fig: Displaying Customer Origin

Customer Creation from RMS

Menu Navigation:

- In case of **RMS HQ,**
  - Open **RMS Head Quarters Manager**
  - Firstly, you have to set the RMS HQ in Maintenance mode in order to do any actions
  - So, Navigate to **File → Maintenance Mode**
  - Navigate to **Database → Global Customers** which pops up a **Lookup Account** window
  - Click on **New** which pops up a **Customer Properties: New Customer** window
  - Provide the required information to create a Customer as shown in the following figure
- In case of **RMS POS,**
  - Open **Store Operation POS**
  - Ring **F7: Set Customer** which pops up a **Lookup Account** window
  - Click on **New** which pops up a **Customer Properties: New Customer** window
  - Provide the required information to create a Customer as shown in the following figure

- Provide Customer Information such as *Account Number, First Name, Last Name & Address Details* as shown in the following figure
- Click **OK**

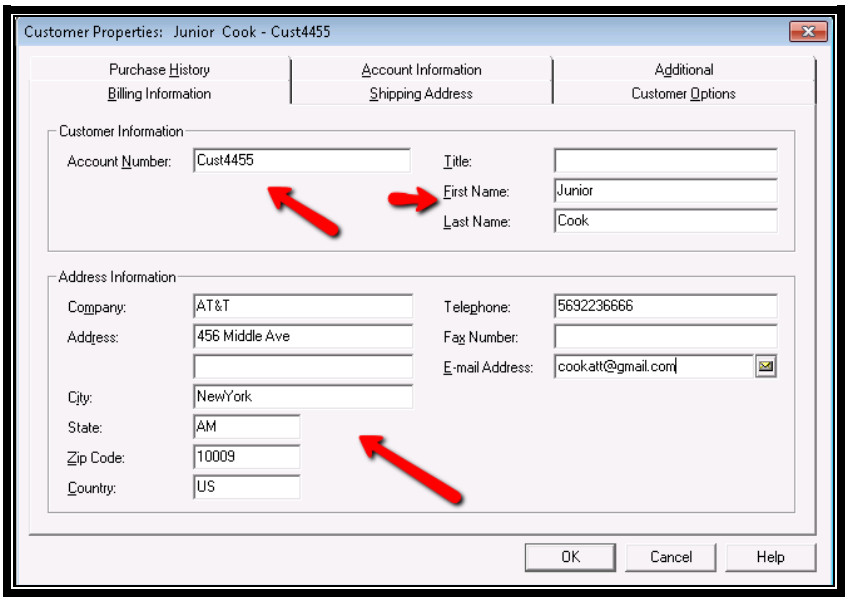


Fig: Customer Creation in Dynamics RMS

In order to check back the **Customer Creation** in Magento that's been done from **Dynamics RMS**, Please follow the navigation mentioned

Menu Navigation

- Open **Magento Admin**
- Login to Admin Panel
- Navigate to **Customers → Manage Customer**
- Select the **Customer** that's been created in Dynamics RMS
- You will see the **Customer Information** in Magento as shown in the following figure

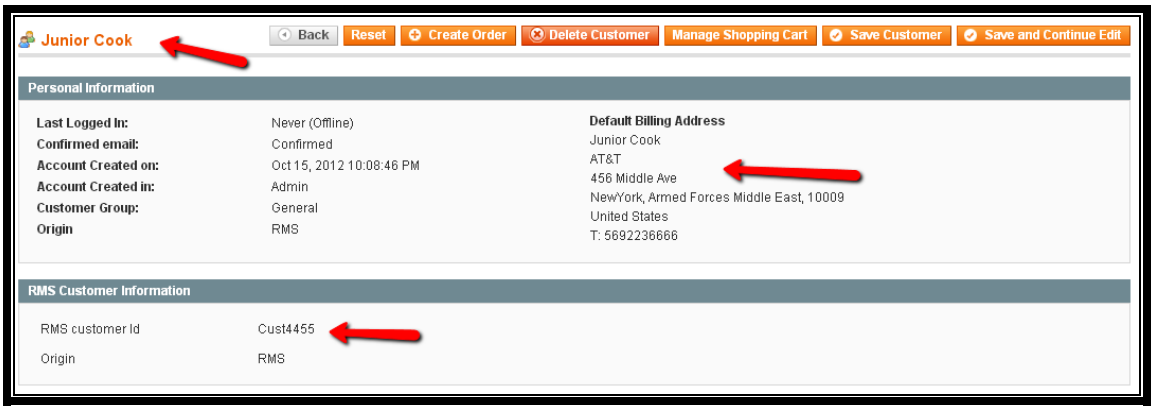


Fig: Customer Creation from Dynamics RMS to Magento

Customer Update from RMS

Menu Navigation:

- In case of **RMS HQ,**
  - Open **RMS Head Quarters Manager**
  - Firstly, you have to set the RMS HQ in Maintenance mode in order to do any actions
  - So, Navigate to **File → Maintenance Mode**
  - Navigate to **Database → Global Customers** which pops up a **Lookup Account** window
  - Click on **Existing Customer** which pops up a **Customer Properties**
  - Update the required information of that particular Customer as shown in the following figure
- In case of **RMS POS,**
  - Open **Store Operation POS**
  - Ring **F7: Set Customer** which pops up a **Lookup Account** window
  - Click on **Existing Customer** which pops up a **Customer Properties**
  - Update the required information of that particular Customer as shown in the following figure
- Click **OK**

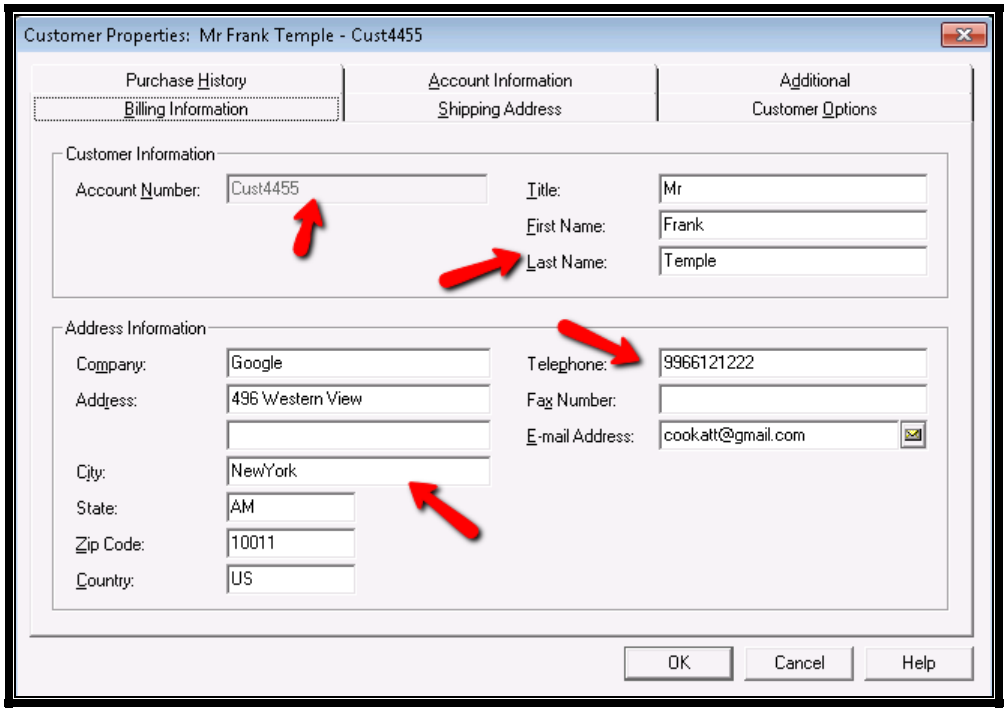


Fig: Customer Update in Dynamics RMS

In order to check back the **Customer Creation** in Magento that's been done from **Dynamics RMS**, Please follow the navigation mentioned

Menu Navigation

- Open **Magento Admin**
- Login to Admin Panel
- Navigate to **Customers → Manage Customer**
- Select the **Customer** that's been created in Dynamics RMS
- You will see the updated **Customer Information** in Magento as shown in the following figure

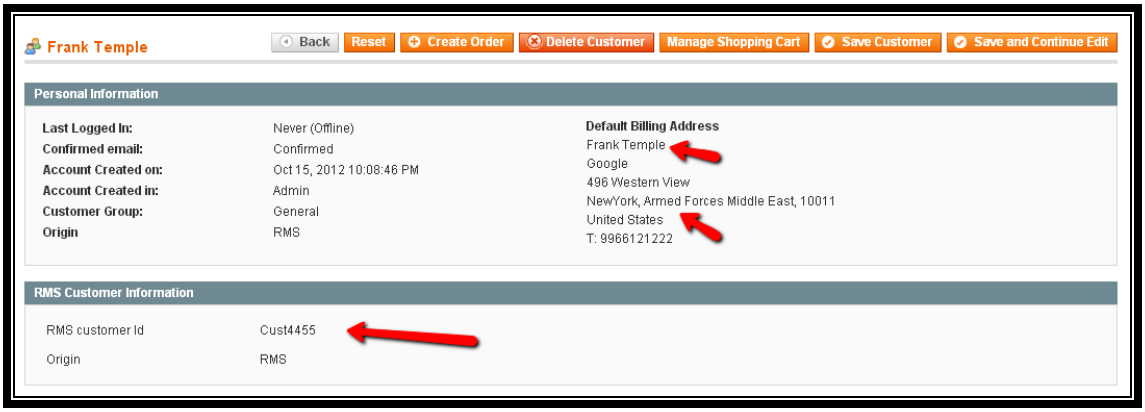


Fig: Customer Update from Dynamics RMS to Magento

Customer Address Creation from RMS

Menu Navigation:

- In case of **RMS HQ,**
  - Open **RMS Head Quarters Manager**
  - Firstly, you have to set the RMS HQ in Maintenance mode in order to do any actions
  - So, Navigate to **File → Maintenance Mode**
  - Navigate to **Database → Global Customers** which pops up a **Lookup Account** window
  - Click on **Existing Customer** which pops up a **Customer Properties**
- In case of **RMS POS,**
  - Open **Store Operation POS**
  - Ring **F7: Set Customer** which pops up a **Lookup Account** window
  - Click on **Existing Customer** which pops up a **Customer Properties**
- Select a particular Customer who has no addresses created
- Click **Billing Information** Tab to Create Addresses

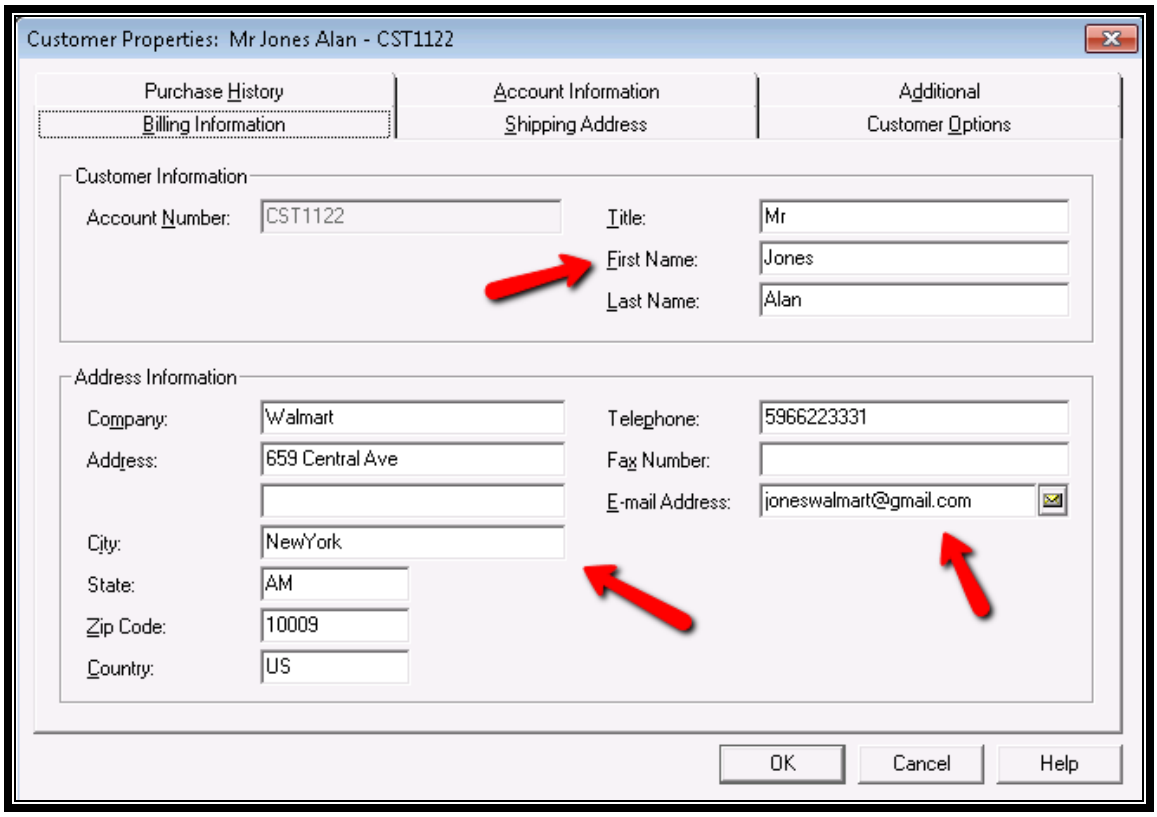


Fig: Customer Address (Billing) Creation in Dynamics RMS

- Click **Shipping** Tab & then Click **New**
- It will prompt a message saying, 'Do you want to use the same Billing Address for Shipping Address too'
- If you Click **Yes**, then it will consider **Billing Address** as a **Shipping Address**
- If you Click No, then a Shipping Address Information window gets popped up
- Provide Shipping Address details as shown in the following figure
- Click **OK**

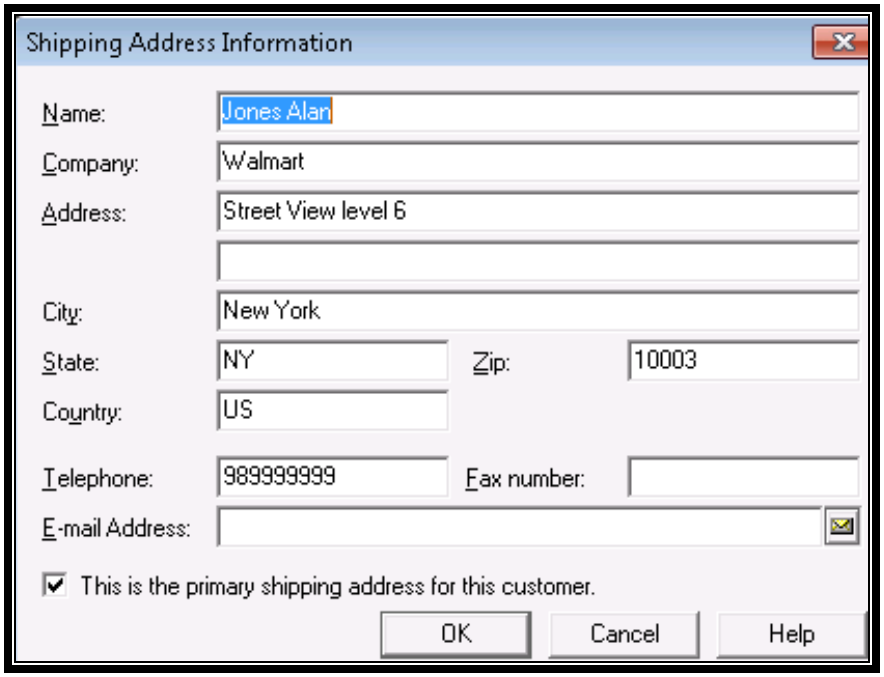


Fig: Creating Customer Shipping Address in Dynamics RMS

In order to check back the **Customer Creation** in Magento that's been done from **Dynamics RMS**, Please follow the navigation mentioned

Menu Navigation

- Open **Magento Admin**
- Login to Admin Panel
- Navigate to **Customers → Manage Customer**
- Select the **Customer** that's been created in Dynamics RMS
- Click **Addresses** tab
- You will see the updated **Customer Billing & Shipping Addresses** in Magento as shown in the following figure

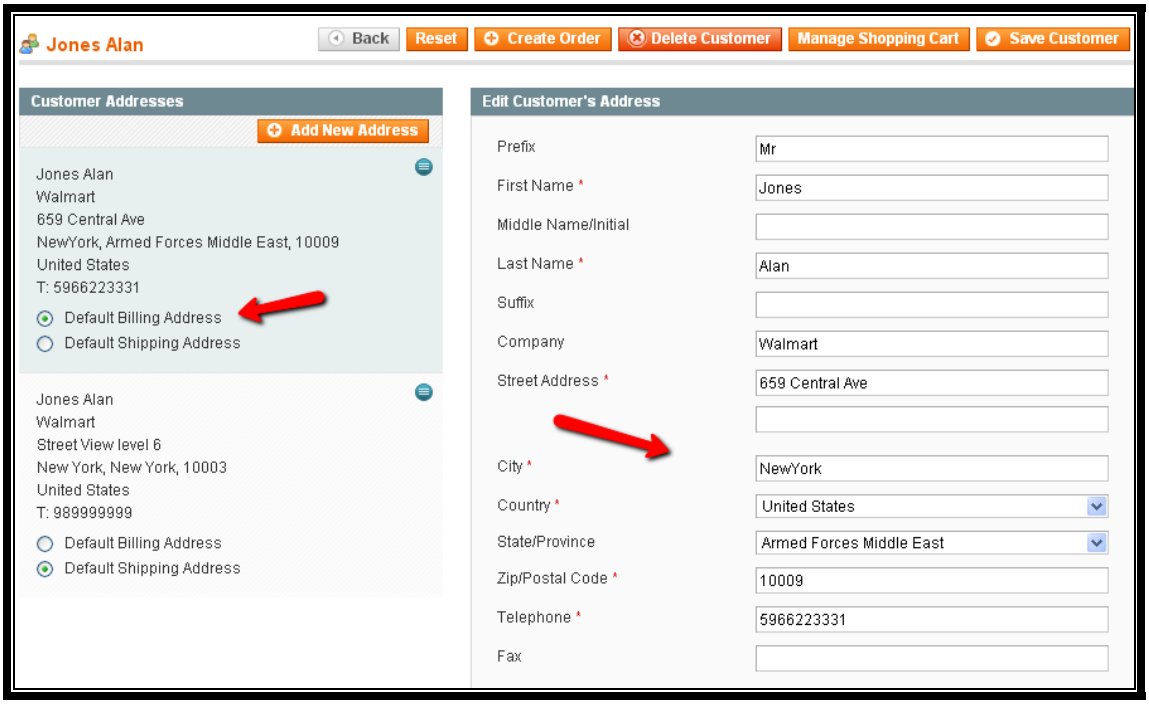


Fig: Customer Creation [Billing Address] from Dynamics RMS to Magento

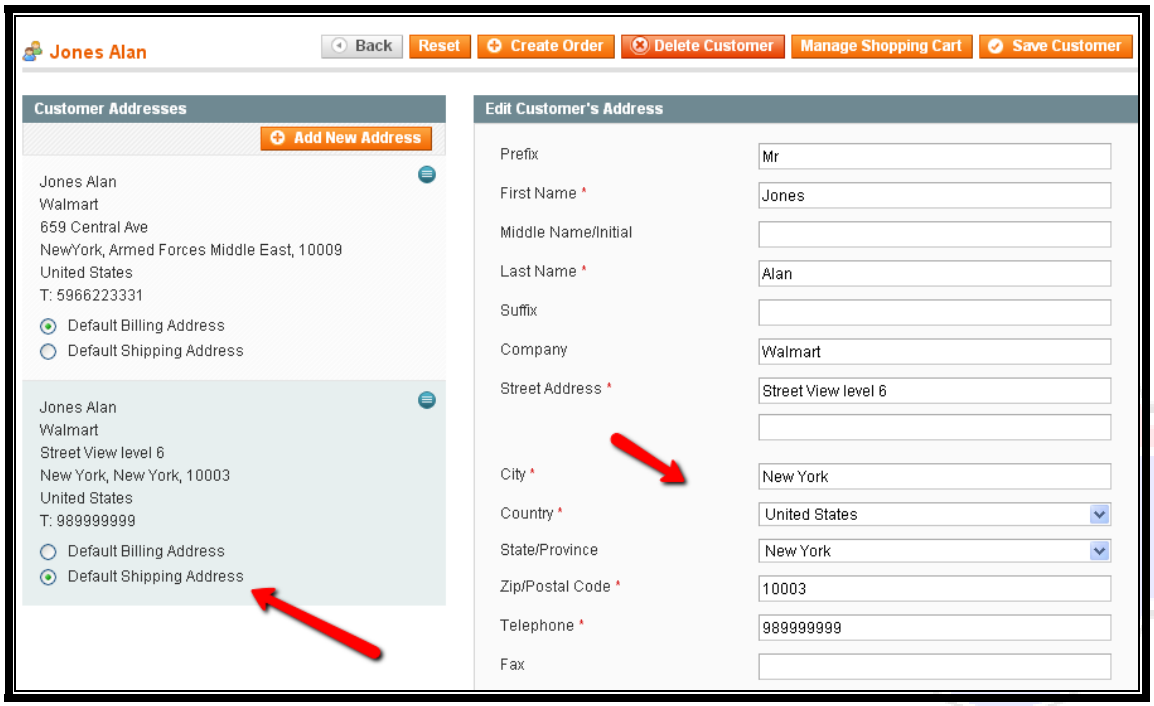


Fig: Customer Creation [Shipping Address] from Dynamics RMS to Magento

Customer Address Update from RMS

Menu Navigation:

- In case of **RMS HQ,**
  - Open **RMS Head Quarters Manager**
  - Firstly, you have to set the RMS HQ in Maintenance mode in order to do any actions
  - So, Navigate to **File → Maintenance Mode**
  - Navigate to **Database → Global Customers** which pops up a **Lookup Account** window
  - Click on **Existing Customer** which pops up a **Customer Properties**
- In case of **RMS POS,**
  - Open **Store Operation POS**
  - Ring **F7: Set Customer** which pops up a **Lookup Account** window
  - Click on **Existing Customer** which pops up a **Customer Properties**
- Select a particular Customer who has **Billing & Shipping addresses**
- Click **Billing** Tab to Update Addresses

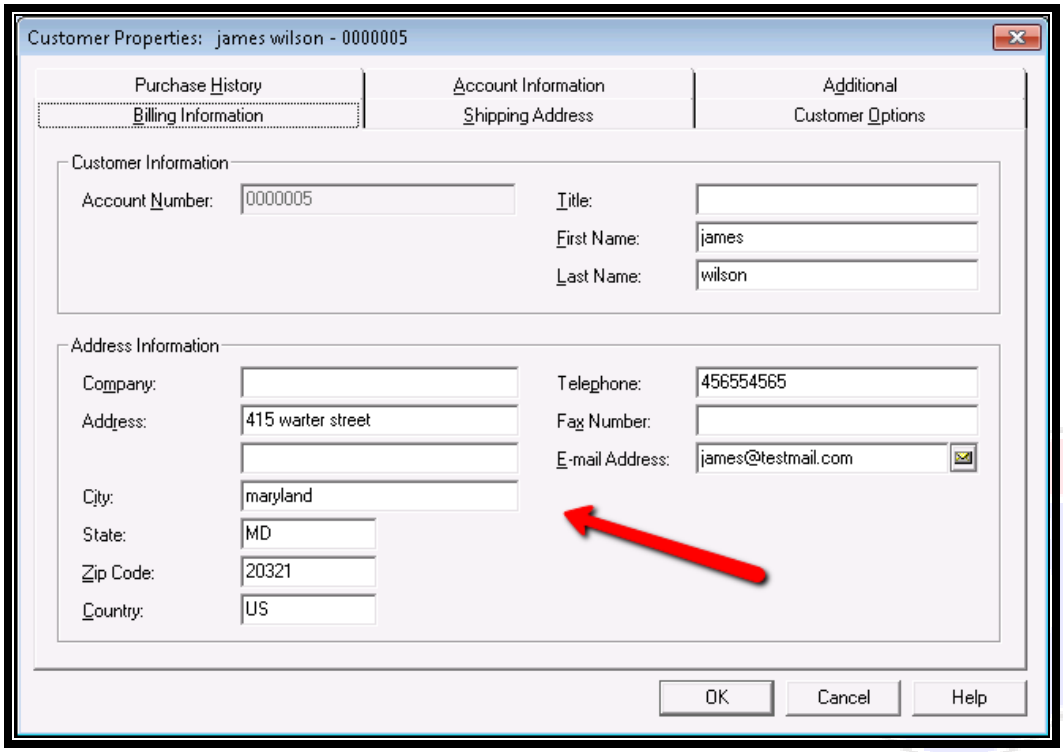


Fig: Customer Address (Billing) Update in Dynamics RMS

- Click **Shipping** Tab & then Click **New**
- It will prompt a message saying, 'Do you want to use the same Billing Address for Shipping Address too'
- If you Click **Yes**, then it will consider **Billing Address** as a **Shipping Address**
- If you Click No, then a Shipping Address Information window gets popped up
- Provide Shipping Address details as shown in the following figure
- Click **OK**

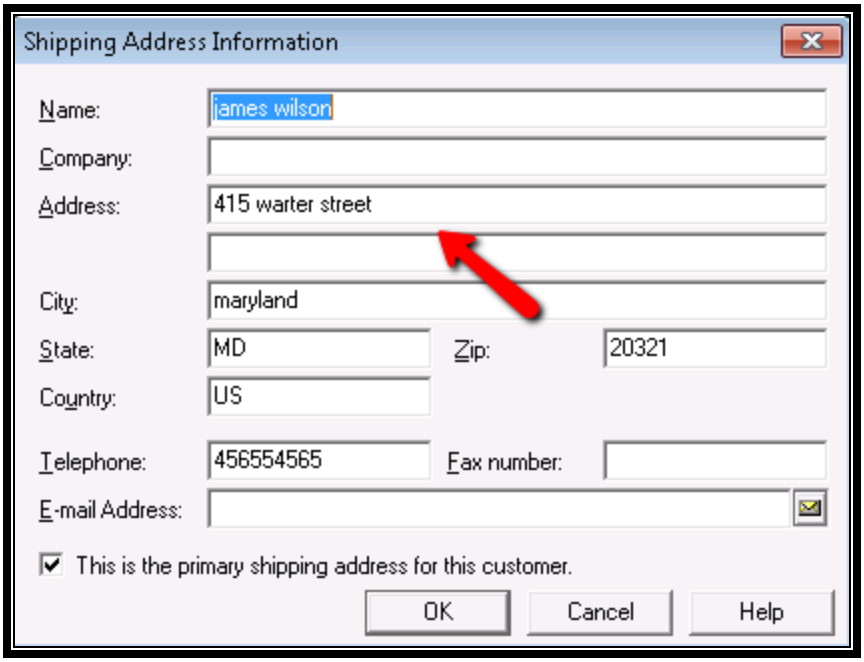


Fig: Updating Customer Shipping Address in Dynamics RMS

In order to check back the **Customer Creation** in Magento that's been done from **Dynamics RMS**, Please follow the navigation mentioned

Menu Navigation

- Open **Magento Admin**
- Login to Admin Panel
- Navigate to **Customers → Manage Customer**
- Select the **Customer** that's been created in Dynamics RMS

- Click **Addresses** tab
- You will see the updated **Customer Billing & Shipping Addresses** in Magento as shown in the following figure

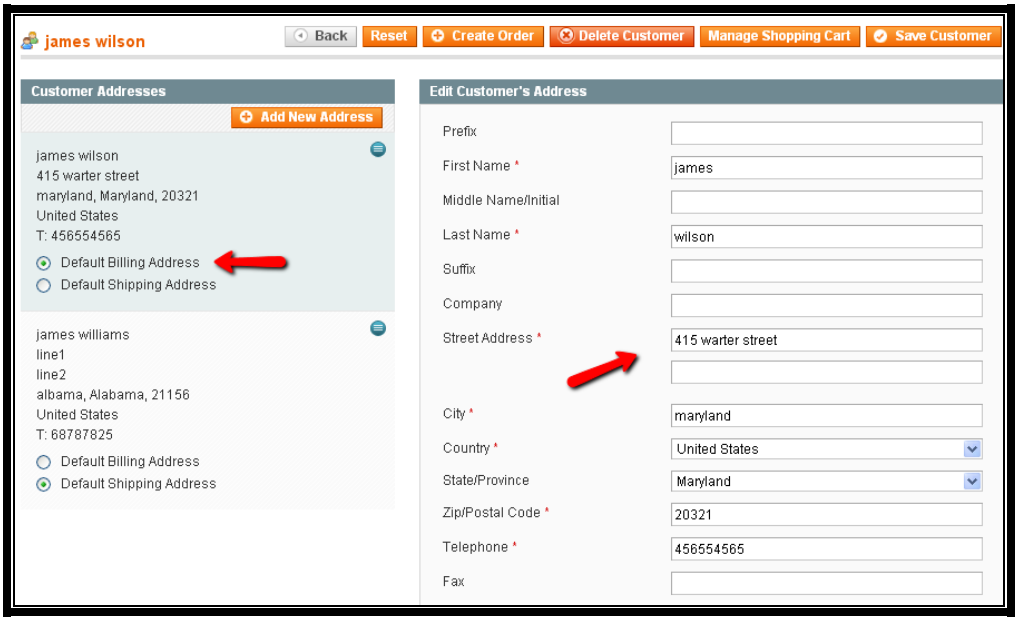


Fig: Customer Update [Billing Address] from Dynamics RMS to Magento

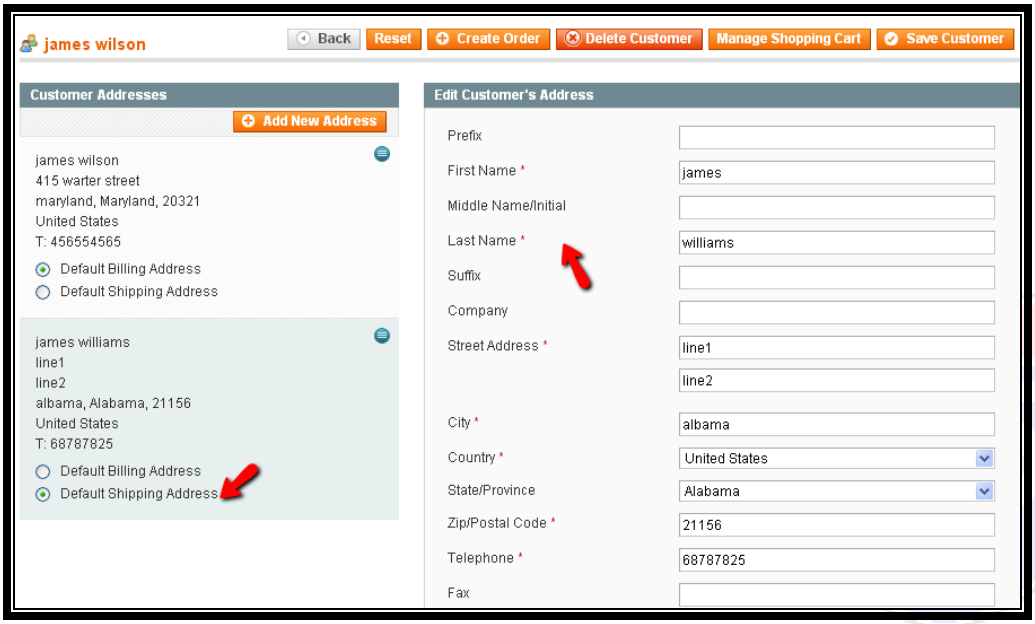


Fig: Customer Update [Shipping Address] from Dynamics RMS to Magento

RMS to Magento Inventory (Qty, Weight, Price, and Cost) Update

Menu Navigation:

- In case of **RMS HQ,**
  - Open **RMS Head Quarters Manager**
  - Firstly, you have to set the RMS HQ in Maintenance mode in order to do any actions
  - So, Navigate to **File → Maintenance Mode**
  - Navigate to **Database → Items** which pops up a **Items** window
  - Select a required Item & Click **Properties** as shown in the following figure

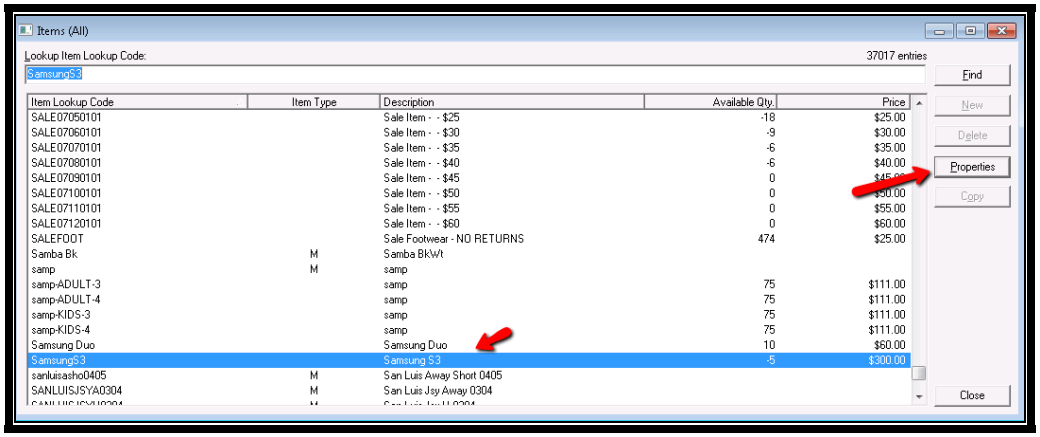

Items (All)
Lookup Item Lookup Code:
37017 entries
SamsungS3
Find
New
Delete
Properties
Copy
Close
Item Lookup Code
Item Type
Description
Available Qty
Price
SALE07050101 Sale Item - - $25 -18 $25.00
SALE07060101 Sale Item - - $30 -9 $30.00
SALE07070101 Sale Item - - $35 -6 $35.00
SALE07080101 Sale Item - - $40 -6 $40.00
SALE07090101 Sale Item - - $45 0
SALE07100101 Sale Item - - $50 0 $50.00
SALE07110101 Sale Item - - $55 0 $55.00
SALE07120101 Sale Item - - $60 0 $60.00
SALEFOOT Sale Footwear - NO RETURNS 474 $25.00
Samba Bk M Samba BkWt
samp M samp
samp-ADULT-3 samp 75 $111.00
samp-ADULT-4 samp 75 $111.00
samp-KIDS-3 samp 75 $111.00
samp-KIDS-4 samp 75 $111.00
Samsung Duo Samsung Duo 10 $60.00
SamsungS3 Samsung S3 -5 $300.00
sanluisasho0405 M San Luis Away Short 0405
SANLUISJSYA0304 M San Luis Jsy Away 0304

Fig: Selecting a particular Item

- It pops up an **Item Properties** window
- Click **Store Quantity** tab as shown in the following figure

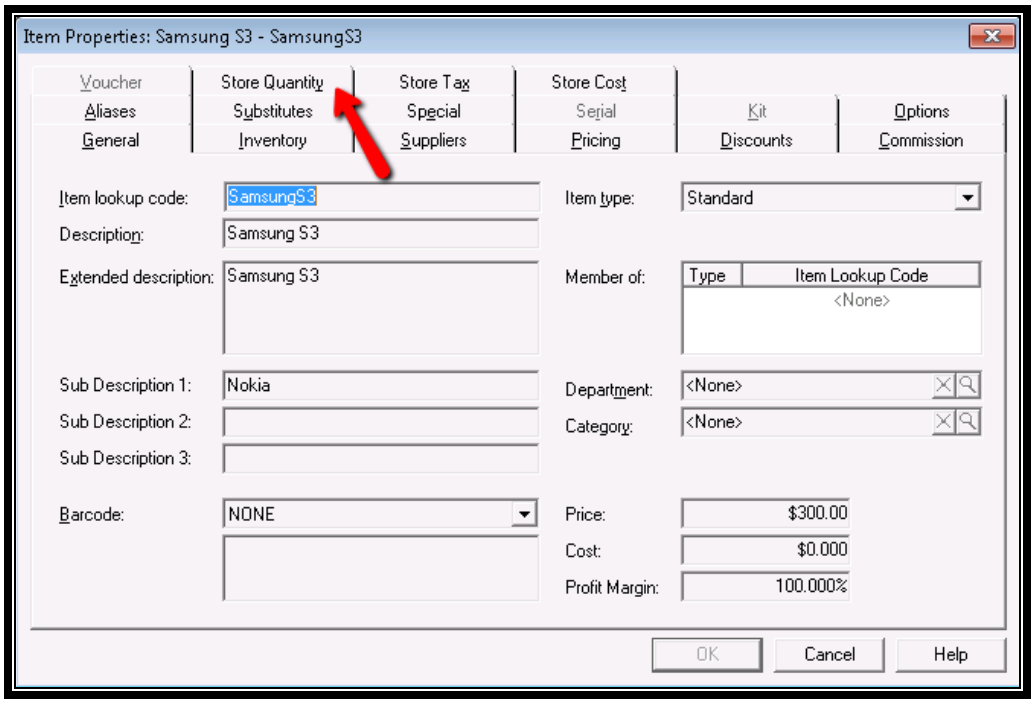


Fig: Selecting Store Quantity Tab

- It pops up shows you **Store Quantity** screen where in you will find different stores having different quantities for a an Item as shown in the following figure

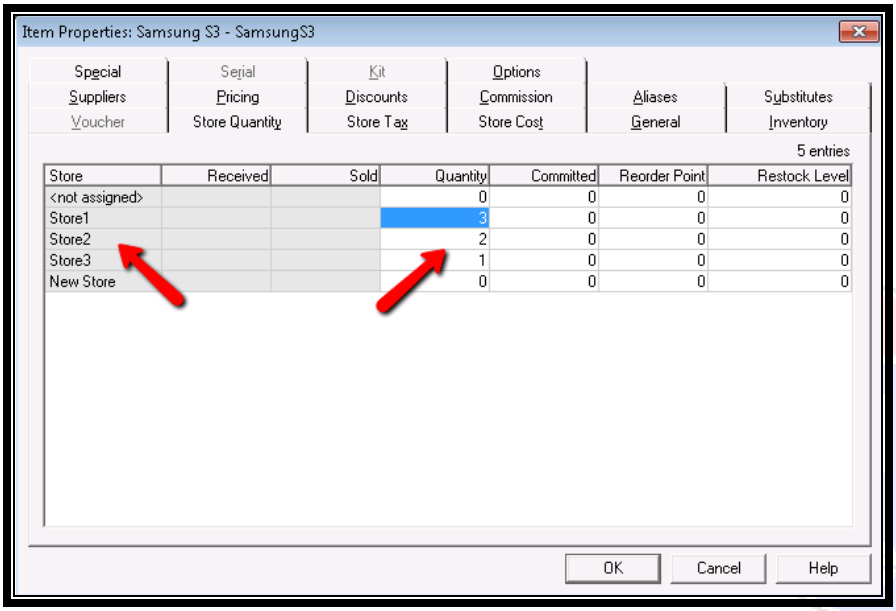


Fig: Quantities available for an Item in different RMS Stores

- The Inventory of an Item in RMS HQ is calculated as **Store 1**(Qty) **+ Store 2**(Qty) **+ Store 3**(Qty)
- Click **OK** which navigates to the **Item** look up window wherein you will see the **Total Inventory** for the **SamsungS3 = 6**

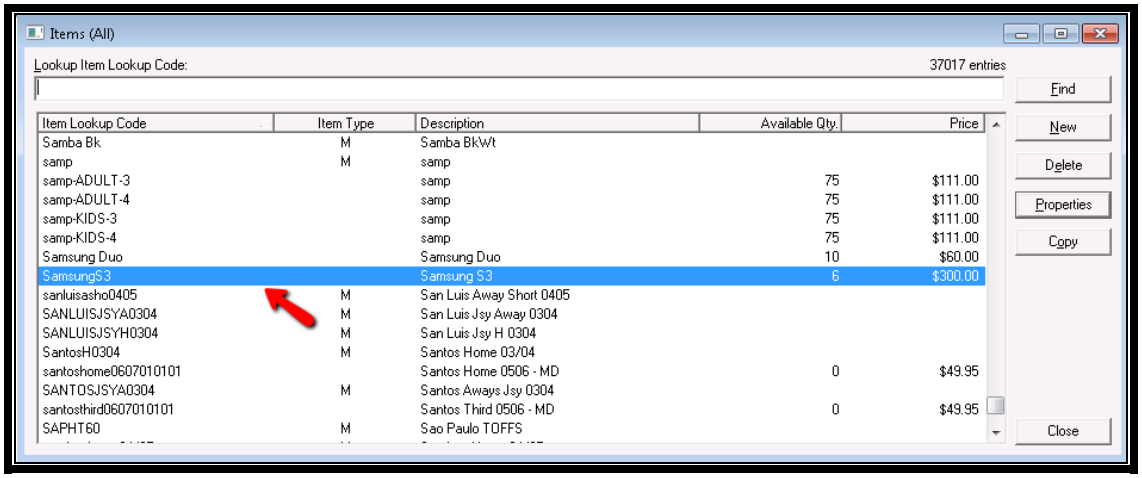

Items (All)
Lookup Item Lookup Code:
37017 entries
Find
New
Delete
Properties
Copy
Close
Item Lookup Code | Item Type | Description | Available Qty. | Price
Samba Bk | M | Samba BkWt
samp | M | samp
samp-ADULT-3 | | samp | 75 | $111.00
samp-ADULT-4 | | samp | 75 | $111.00
samp-KIDS-3 | | samp | 75 | $111.00
samp-KIDS-4 | | samp | 75 | $111.00
Samsung Duo | | Samsung Duo | 10 | $60.00
SamsungS3 | | SamsungS3 | 6 | $300.00
sanluisasho0405 | M | San Luis Away Short 0405
SANLUISJSYA0304 | M | San Luis Jsy Away 0304
SANLUISJSYH0304 | M | San Luis Jsy H 0304
SantosH0304 | M | Santos Home 03/04
santoshome0607010101 | | Santos Home 0506 - MD | 0 | $49.95
SANTOSJSYA0304 | M | Santos Aways Jsy 0304
santosthird0607010101 | | Santos Third 0506 - MD | 0 | $49.95
SAPHT60 | M | Sao Paulo TOFFS

Fig: Total Quantity for an Item RMS

- In Case of **RMS (POS),**
  - Open **Store Operation POS**
  - Ring **F2: Lookup** which pops up an **Items** window as shown in the following figure

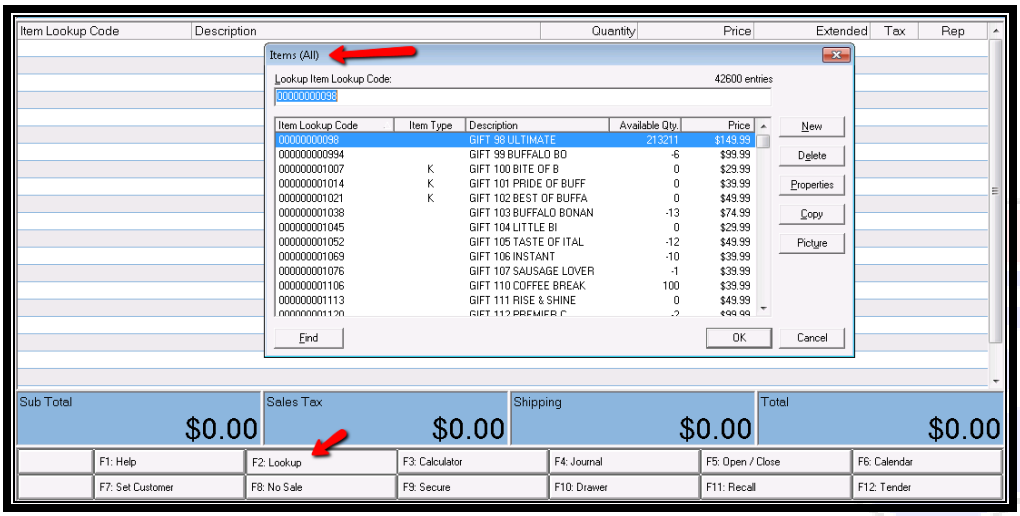

Item Lookup Code | Description | Quantity | Price | Extended | Tax | Rep
Items (All)
Lookup Item Lookup Code:
42600 entries
Item Lookup Code | Item Type | Description | Available Qty. | Price
00000000098 | GIFT 98 ULTIMATE | 213211 | $149.99
00000000994 | GIFT 99 BUFFALO BO | -6 | $99.99
00000001007 | K | GIFT 100 BITE OF B | 0 | $29.99
00000001014 | K | GIFT 101 PRIDE OF BUFF | 0 | $39.99
00000001021 | K | GIFT 102 BEST OF BUFFA | 0 | $49.99
00000001038 | GIFT 103 BUFFALO BONAN | -13 | $74.99
00000001045 | GIFT 104 LITTLE BI | 0 | $29.99
00000001052 | GIFT 105 TASTE OF ITAL | -12 | $49.99
00000001069 | GIFT 106 INSTANT | -10 | $39.99
00000001076 | GIFT 107 SAUSAGE LOVER | -1 | $39.99
00000001106 | GIFT 110 COFFEE BREAK | 100 | $39.99
00000001113 | GIFT 111 RISE & SHINE | 0 | $49.99
New
Delete
Properties
Copy
Picture
Find
OK
Cancel
Sub Total $0.00
Sales Tax $0.00
Shipping $0.00
Total $0.00
F1: Help
F2: Lookup
F3: Calculator
F4: Journal
F5: Open / Close
F6: Calendar
F7: Set Customer
F8: No Sale
F9: Secure
F10: Drawer
F11: Recall
F12: Tender

Fig: Looking up for an Item

- Search for any existing Item in the **Item Lookup** window
- Click **Ok** to open

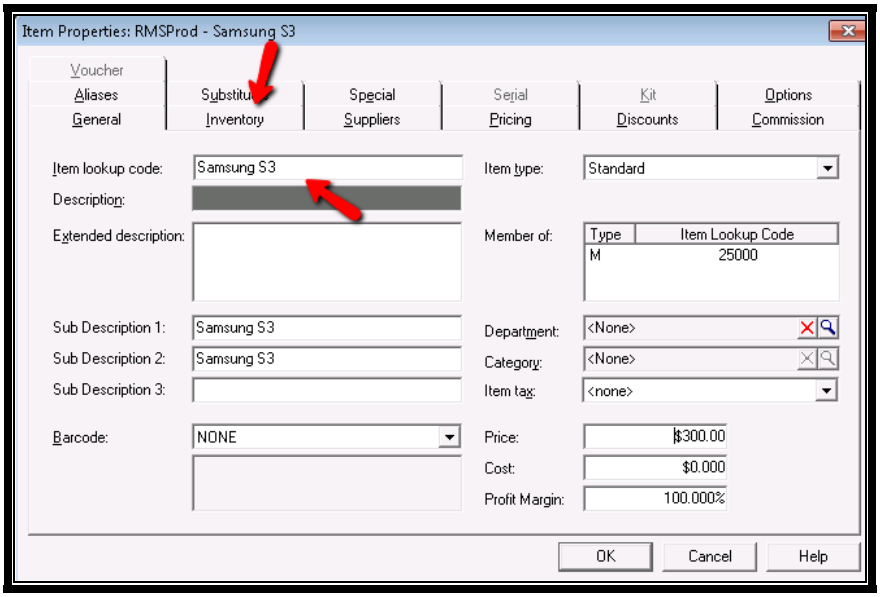


Fig: Viewing an Item in RMS (POS)

- Click **Inventory** as shown in the above figure

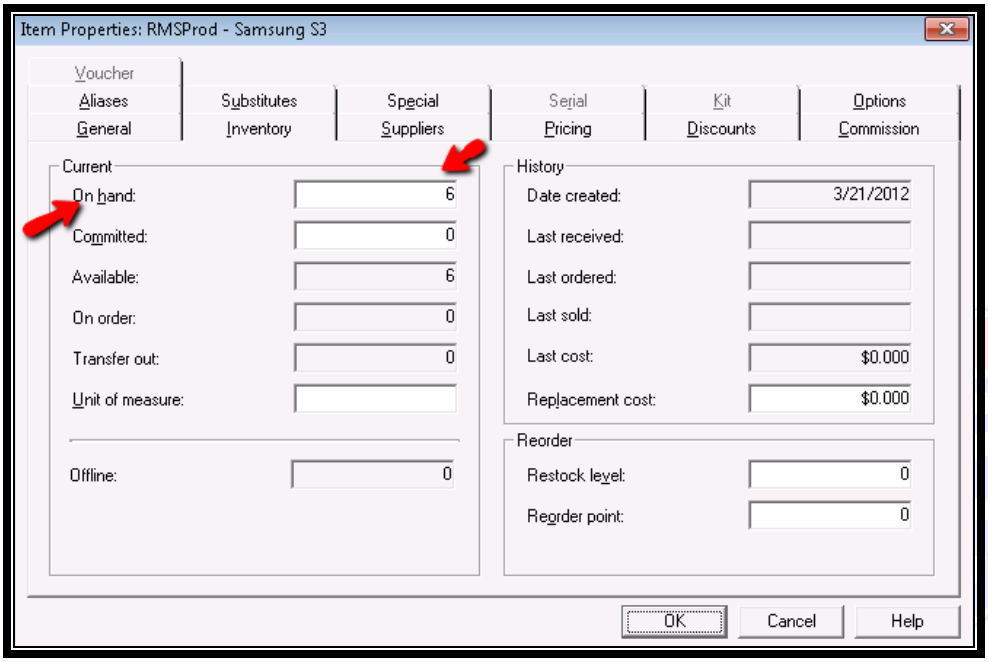


Fig: Providing Inventory for an Item in RMS (POS)

- Click **Ok** to save the Inventory of the particular Item

In order to check back the **Inventory Update for a Product** in Magento that's been done from **Dynamics RMS,** Please follow the navigation

Menu Navigation

- Open **Magento Admin**
- Login to Admin Panel
- Select **Catalog → Manage Products**
- Search for the required Product & Open
- You will see the required inventory Information in Magento that's been updated from Dynamics RMS as shown in the following figure

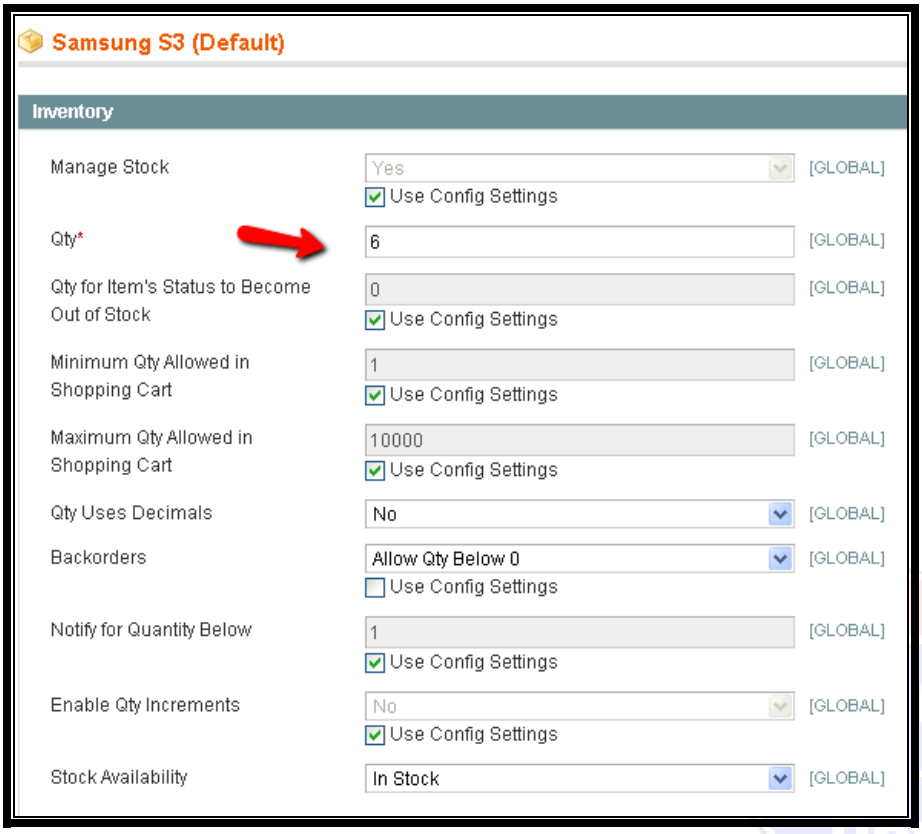


Fig: Updated Inventory Check for an Item in Magento

- In case of **RMS POS,**
  - Open **Store Operation POS**
  - Ring **F2: Lookup** which pops up an **Items** window
  - Select a required Item & Click Properties as shown in the following figure

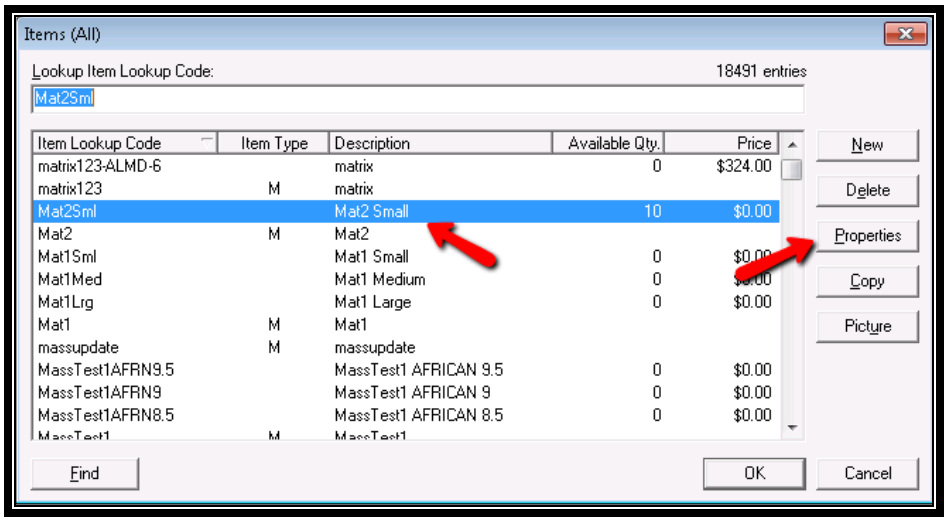


Fig: Selecting a Particular Item

- It pops up an **Item Properties** window as shown in the following figure

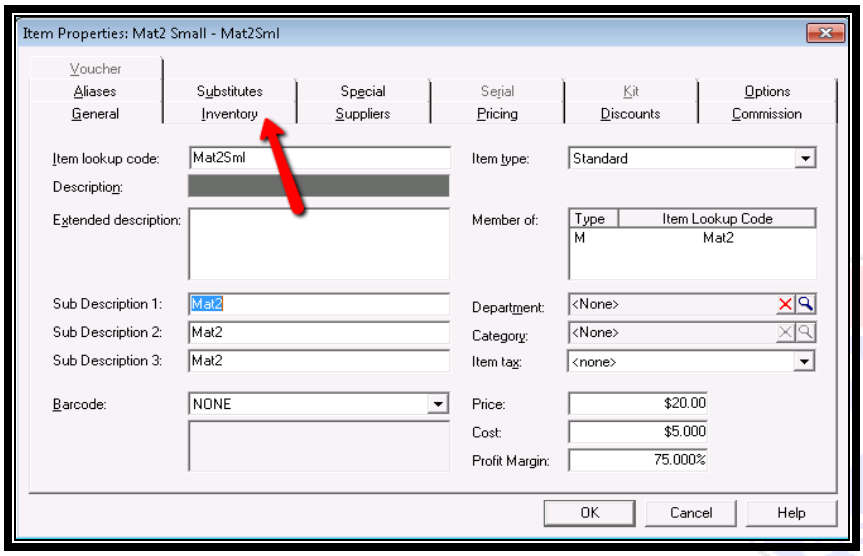


Fig: Selecting a Particular Item

- Click **Inventory** tab which displays the On hand, Available, Committed inventory of the particular item that's been selected
- Provide required quantity in the **On hand** field as shown in the following figure
- Click **Ok**

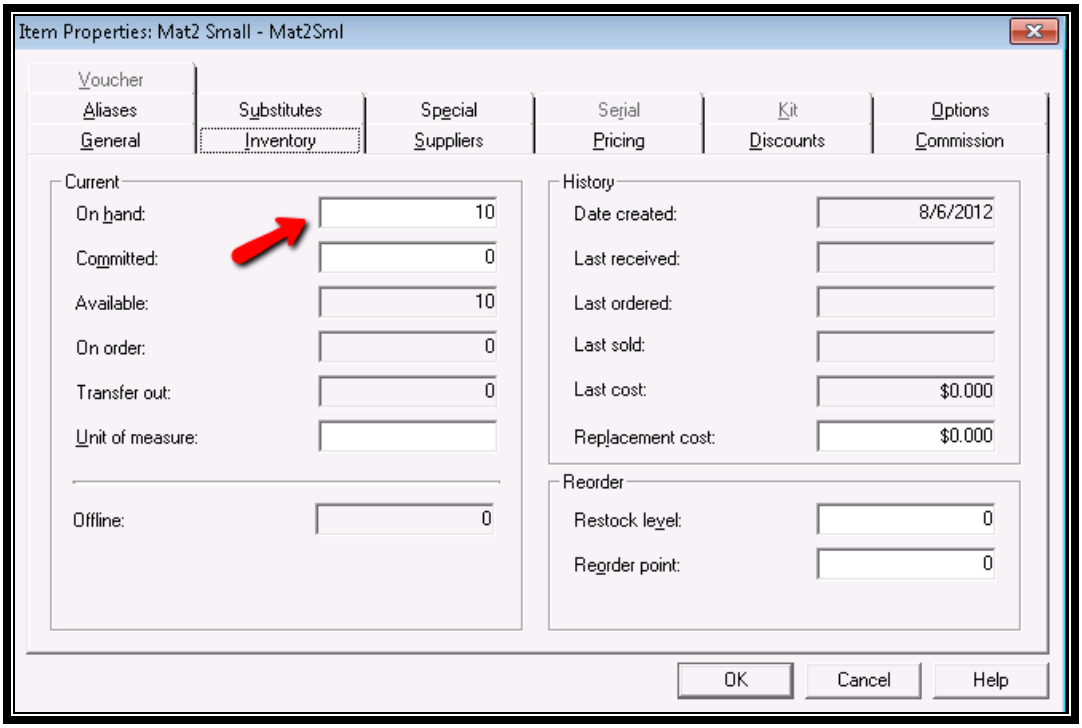


Fig: Inventory Update of an Item in a Particular Store

- This is the inventory of an Item that's availed in a particular Store.

RMS Connectivity Signal Display Implementation

[Release II]

Menu Navigation:

- Open **Magento Admin Panel**
- You will see the following Blinking Signal in the header as shown in the following figure

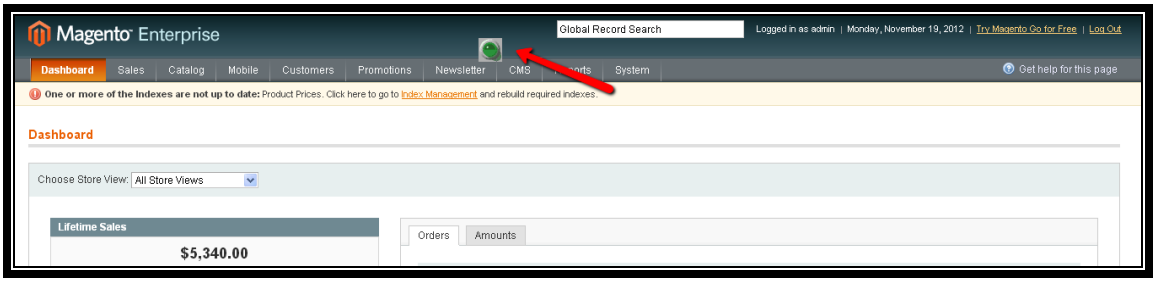


Fig: RMS Connectivity Blinking Signal = Green

- If you see the **Signal Color** = **Green**, then it implies that the Magento to RMS Connect is successfully working and the both entities are synchronized in nature
- If you click the Green Blinking Icon, you will see a window which provides you with the last 5 failed & 5 successful Orders as shown in the following figure

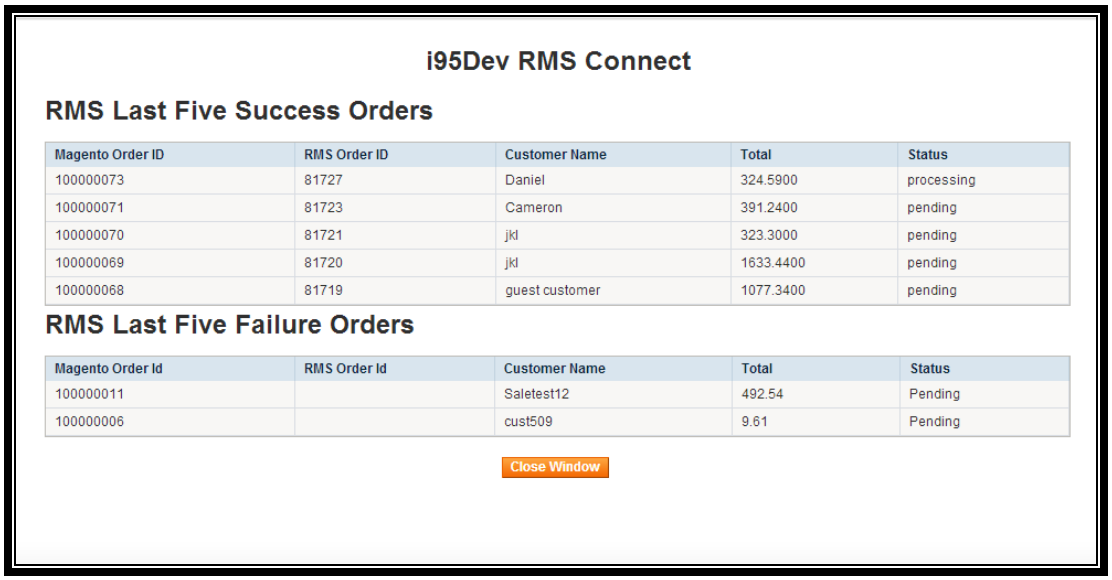

i95Dev RMS Connect
RMS Last Five Success Orders
Magento Order ID | RMS Order ID | Customer Name | Total | Status
100000073 | 81727 | Daniel | 324.5900 | processing
100000071 | 81723 | Cameron | 391.2400 | pending
100000070 | 81721 | jkl | 323.3000 | pending
100000069 | 81720 | jkl | 1633.4400 | pending
100000068 | 81719 | guest customer | 1077.3400 | pending
RMS Last Five Failure Orders
Magento Order Id | RMS Order Id | Customer Name | Total | Status
100000011 | | Saletest12 | 492.54 | Pending
100000006 | | cust509 | 9.61 | Pending
Close Window

Fig: Displaying Last 5 Failed & Successful Orders

Note: In order to check the following functionality of the i95Dev RMS Connect failure case, kindly make RMS offline for a while

- Once the RMS goes offline, you see the **Signal Color = Red,** the it implies that the Magento to RMS connect is failed as shown in the following figure

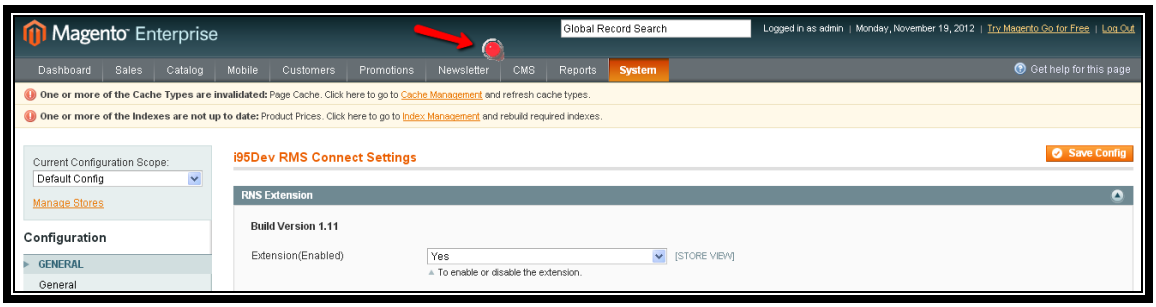
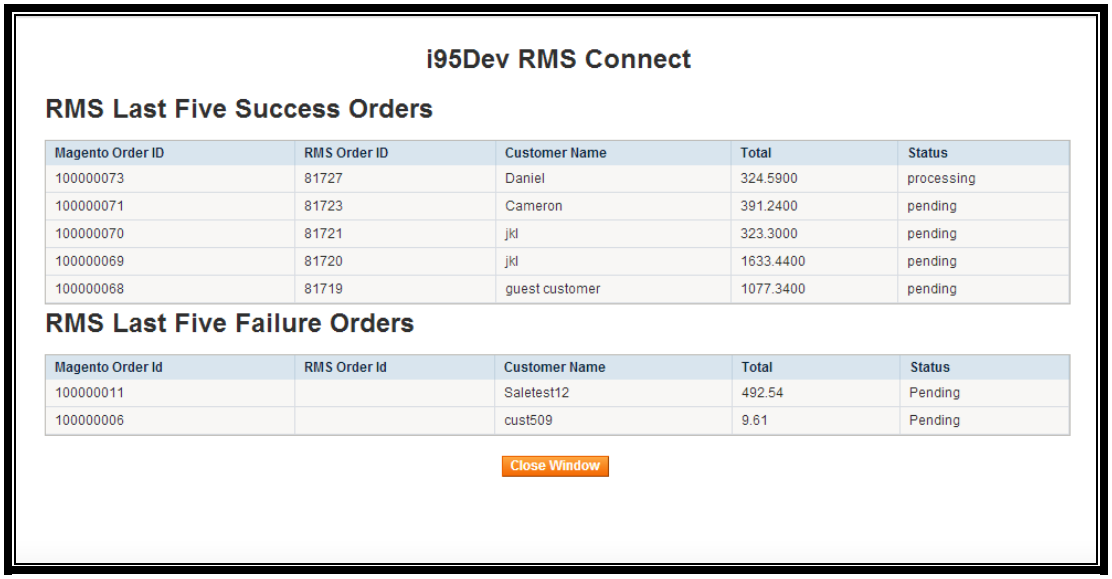


Fig: RMS Connectivity Blinking Signal = Red

- If you click the Red Blinking Icon, you will see a window which provides you with the last 5 failed & 5 successful Orders as shown in the following figure



i95Dev RMS Connect

RMS Last Five Success Orders

Magento Order ID	RMS Order ID	Customer Name	Total	Status
100000073	81727	Daniel	324.5900	processing
100000071	81723	Cameron	391.2400	pending
100000070	81721	jkl	323.3000	pending
100000069	81720	jkl	1633.4400	pending
100000068	81719	guest customer	1077.3400	pending

RMS Last Five Failure Orders

Magento Order Id	RMS Order Id	Customer Name	Total	Status
100000011		Saletest12	492.54	Pending
100000006		cust509	9.61	Pending

Close Window

Fig: Displaying Last 5 Failed & Successful Orders

Failed Transaction [Customers/Product/Orders] Sync Report from Magento to RMS *[Release II]*

Menu Navigation:

Note: In order to check the following functionality of the Failed Transaction Sync Report, kindly make RMS offline for a while

- Open **Magento Admin Panel**
- Select **Reports → i95Dev Error Reports**
- Select **Magento to RMS Reports** as shown in the following figure

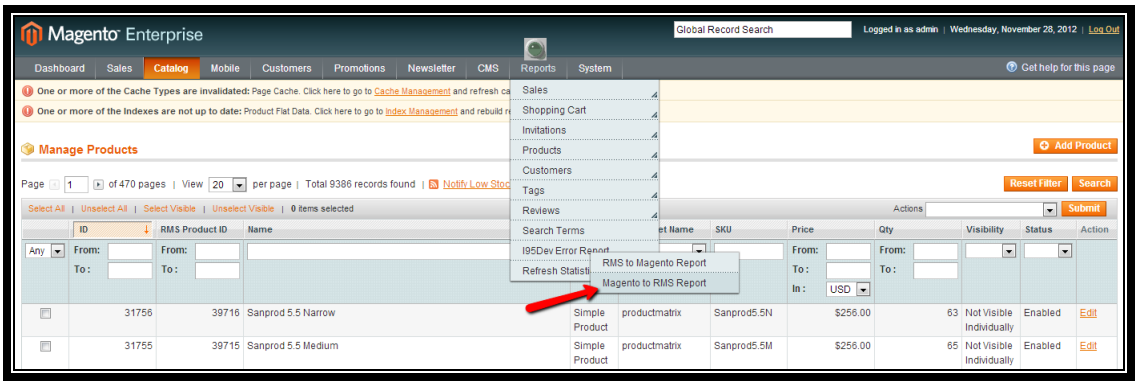


Fig: Magento to RMS Failed Reports

- You will see the following screen where in you will find all the failed **Customers, Orders, Products** from Magento to Dynamics RMS

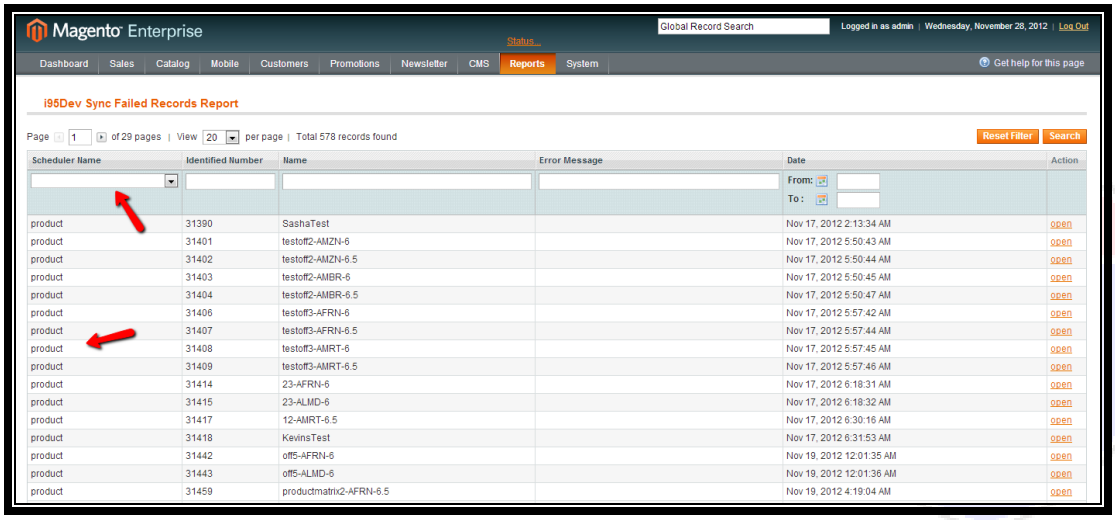

Magento Enterprise
Global Record Search
Logged in as admin | Wednesday, November 28, 2012 | Log Out
Dashboard
Sales
Catalog
Mobile
Customers
Promotions
Newsletter
CMS
Reports
System
Get help for this page
i95Dev Sync Failed Records Report
Reset Filter
Search
Scheduler Name
Identified Number
Name
Error Message
Date
Action
product 31390 SashaTest Nov 17, 2012 2:13:34 AM open
product 31401 testoff2-AMZN-6 Nov 17, 2012 5:50:43 AM open
product 31402 testoff2-AMZN-6.5 Nov 17, 2012 5:50:44 AM open
product 31403 testoff2-AMBR-6 Nov 17, 2012 5:50:45 AM open
product 31404 testoff2-AMBR-6.5 Nov 17, 2012 5:50:47 AM open
product 31406 testoff3-AFRN-6 Nov 17, 2012 5:57:42 AM open
product 31407 testoff3-AFRN-6.5 Nov 17, 2012 5:57:44 AM open
product 31408 testoff3-AMRT-6 Nov 17, 2012 5:57:45 AM open
product 31409 testoff3-AMRT-6.5 Nov 17, 2012 5:57:46 AM open
product 31414 23-AFRN-6 Nov 17, 2012 6:18:31 AM open
product 31415 23-ALMD-6 Nov 17, 2012 6:18:32 AM open
product 31417 12-AMRT-6.5 Nov 17, 2012 6:30:16 AM open
product 31418 KevinsTest Nov 17, 2012 6:31:53 AM open
product 31442 off5-AFRN-6 Nov 19, 2012 12:01:35 AM open
product 31443 off5-ALMD-6 Nov 19, 2012 12:01:36 AM open
product 31459 productmatrix2-AFRN-6.5 Nov 19, 2012 4:19:04 AM open

Fig: Report of Failed Customer/Products/Orders

- Select **Scheduler Name = Customers** from the drop down list
- Click **Search**
- You will see report of all the failed Customers as shown in the following figure

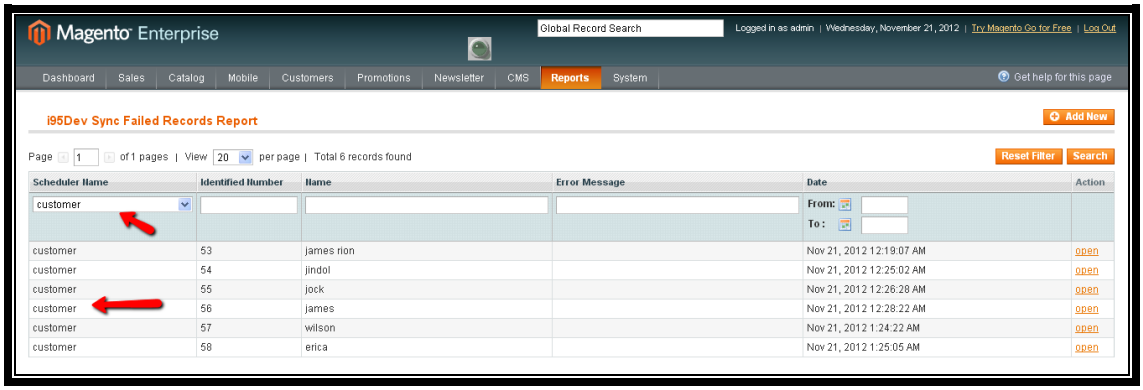

Magento Enterprise
Global Record Search
Logged in as admin | Wednesday, November 21, 2012 | Try Magento Go for Free | Log Out
Dashboard | Sales | Catalog | Mobile | Customers | Promotions | Newsletter | CMS | Reports | System
Get help for this page
i95Dev Sync Failed Records Report
Add New
Page 1 of 1 pages | View 20 per page | Total 6 records found
Reset Filter
Search
Scheduler Name
Identified Number
Name
Error Message
Date
Action
customer
From:
To :
customer 53 james rion Nov 21, 2012 12:19:07 AM open
customer 54 jindol Nov 21, 2012 12:25:02 AM open
customer 55 jock Nov 21, 2012 12:26:28 AM open
customer 56 james Nov 21, 2012 12:28:22 AM open
customer 57 wilson Nov 21, 2012 1:24:22 AM open
customer 58 erica Nov 21, 2012 1:25:05 AM open

Fig: Report of Failed Customer

- Select **Scheduler Name = Products** from the drop down list
- Click **Search**
- You will see report of all the failed Products as shown in the following figure

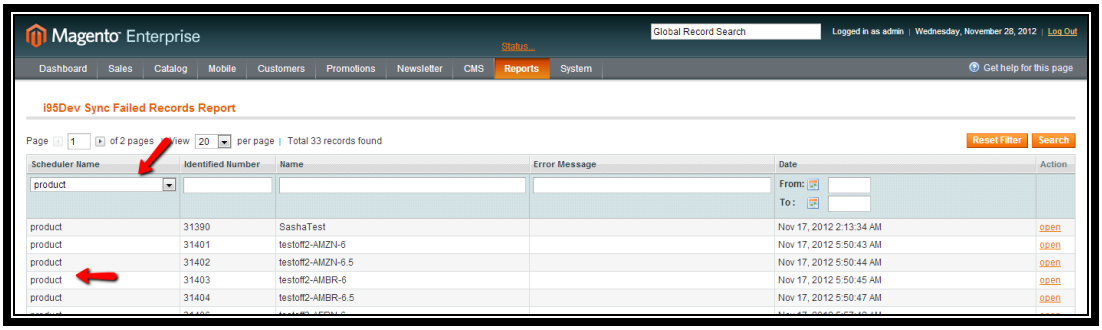

Magento Enterprise
Global Record Search
Logged in as admin | Wednesday, November 28, 2012 | Log Out
Dashboard | Sales | Catalog | Mobile | Customers | Promotions | Newsletter | CMS | Reports | System
Get help for this page
i95Dev Sync Failed Records Report
Page 1 of 2 pages | View 20 per page | Total 33 records found
Reset Filter
Search
Scheduler Name
Identified Number
Name
Error Message
Date
Action
product
From:
To :
product 31390 SashaTest Nov 17, 2012 2:13:34 AM open
product 31401 testoff2-AMZN-6 Nov 17, 2012 5:50:43 AM open
product 31402 testoff2-AMZN-6.5 Nov 17, 2012 5:50:44 AM open
product 31403 testoff2-AMBR-6 Nov 17, 2012 5:50:45 AM open
product 31404 testoff2-AMBR-6.5 Nov 17, 2012 5:50:47 AM open

Fig: Report of Failed Products

- Select **Scheduler Name = Order** from the drop down list
- Click **Search**
- You will see report of all the failed Order as shown in the following figure

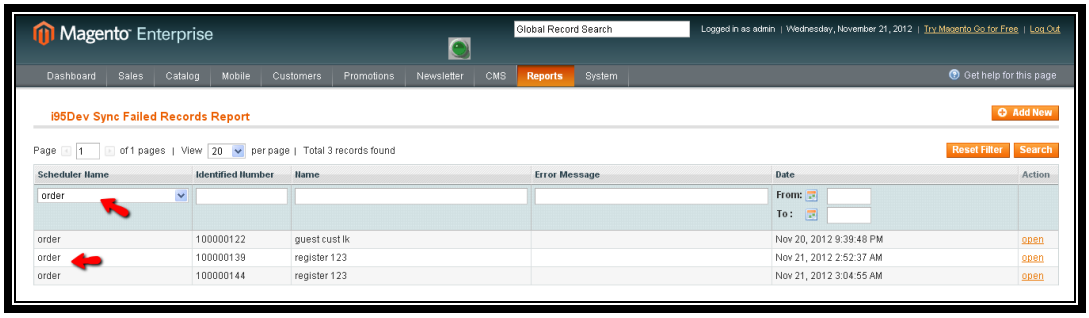


Fig: Report of Failed Orders

Failed Transaction Sync Report from RMS to Magento [Release II]

Menu Navigation:

Note: In order to check the following functionality of the Failed Transaction Sync Report, kindly make GP offline for a while

- Open **Magento Admin Panel**
- Select **Reports → i95Dev Error Reports**
- Select **RMS to Magento Reports** as shown in the following figure

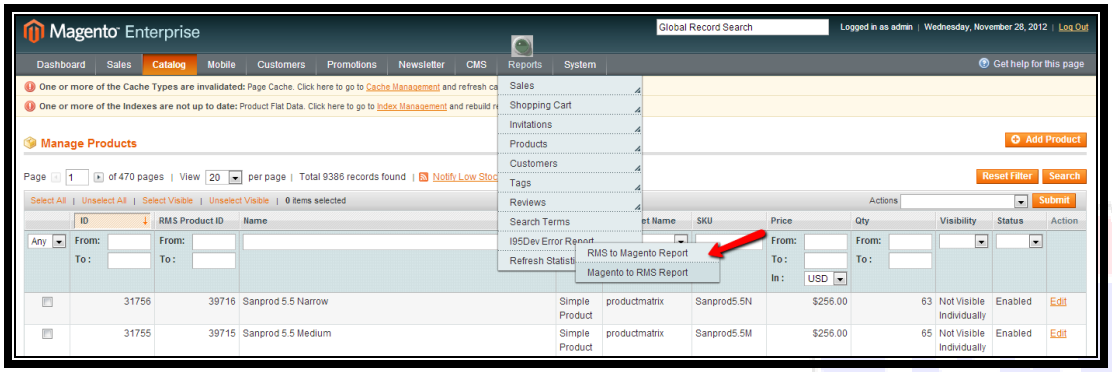


Fig: Selecting GP to Magento Report

- You will see the following screen where in you will find all the failed **Customers, Orders, Products** from GP to Magento

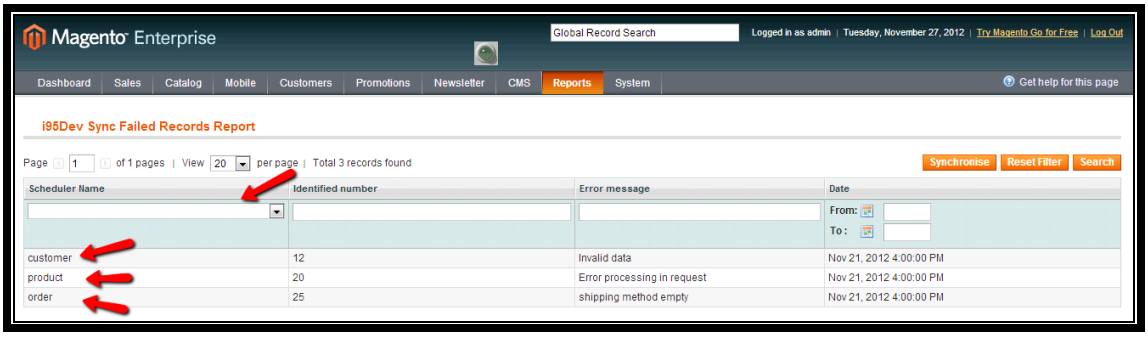


Fig: Report of Failed Customer/Products/Orders

- Select **Scheduler Name = Customers** from the drop down list
- Click **Search**
- You will see report of all the failed Customers as shown in the following figure

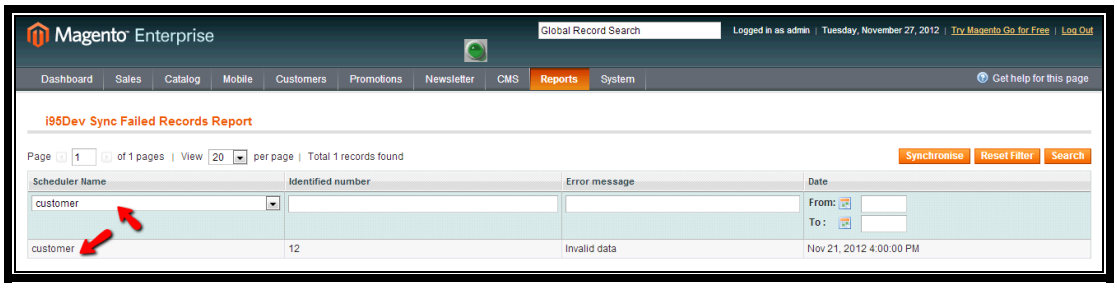


Fig: Report of Failed Customer

- Select **Scheduler Name = Products** from the drop down list
- Click **Search**
- You will see report of all the failed Products as shown in the following figure

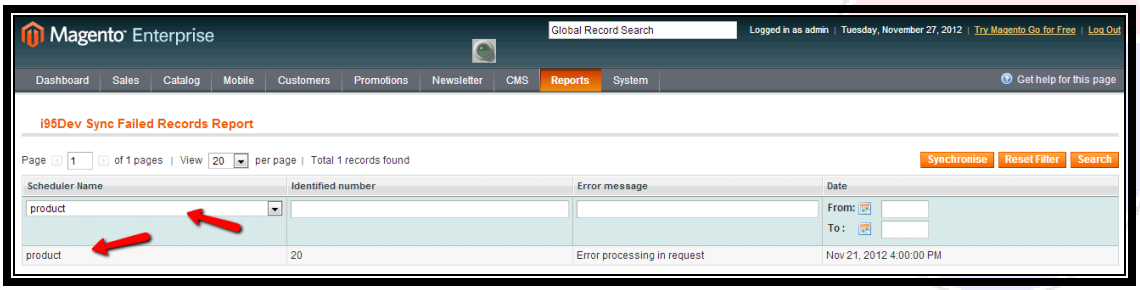


Fig: Report of Failed Products

- Select **Scheduler Name = Order** from the drop down list
- Click **Search**
- You will see report of all the failed Order as shown in the following figure

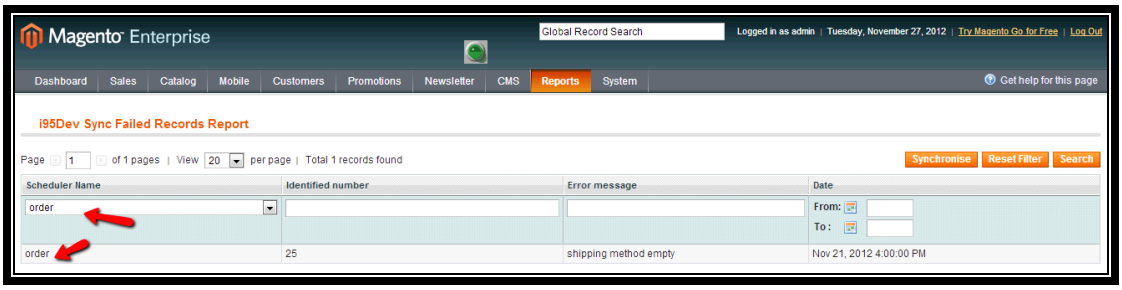


Fig: Report of Failed Orders

- You will see **Synchronization** button as shown in the following figure

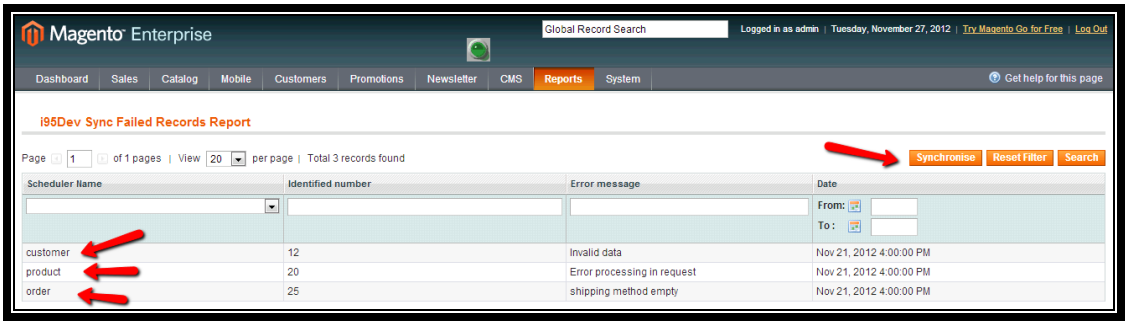


Fig: Synchronization of Customers/Orders/Products

- Once you Click **Synchronization** button, the failed records i.e. Customers/Orders/Products will get synced to Dynamics RMS & further will not appear in RMS to Magento Reports upon successful synchronization of the records to Dynamics RMS

Configuration Implementation from Magento to RMS

[Release II]

Menu Navigation:

- Open **Magento Admin Panel**
- Select **System → Configuration**
- Click **i95Dev RMS Connect Setting** where in you will see the **RMS Configuration** button as shown in the following figure

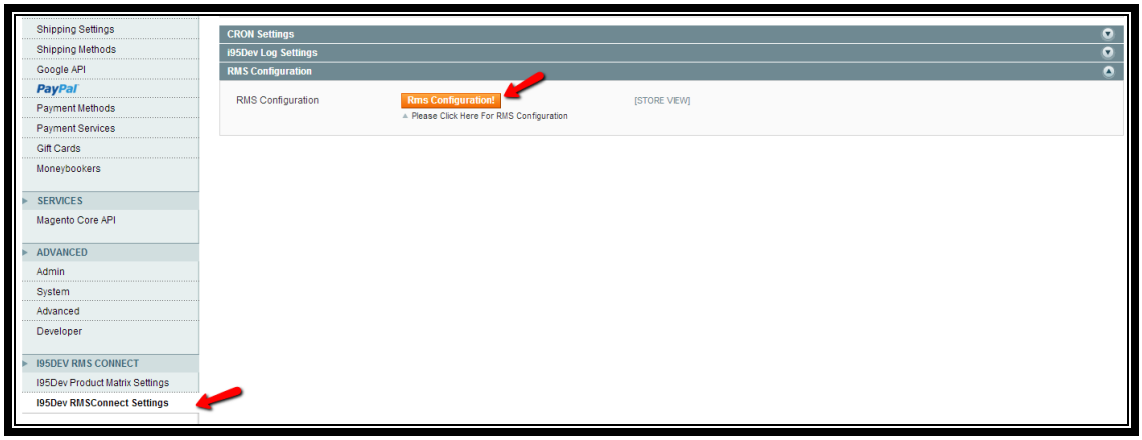


Fig: RMS Configuration

- Once you click the **RMS Configuration** button, you will see the Configuration Fields that you need to provide as shown in the following figure
- Provide required fields of the RMS Configurations in Magento & Click **Save**

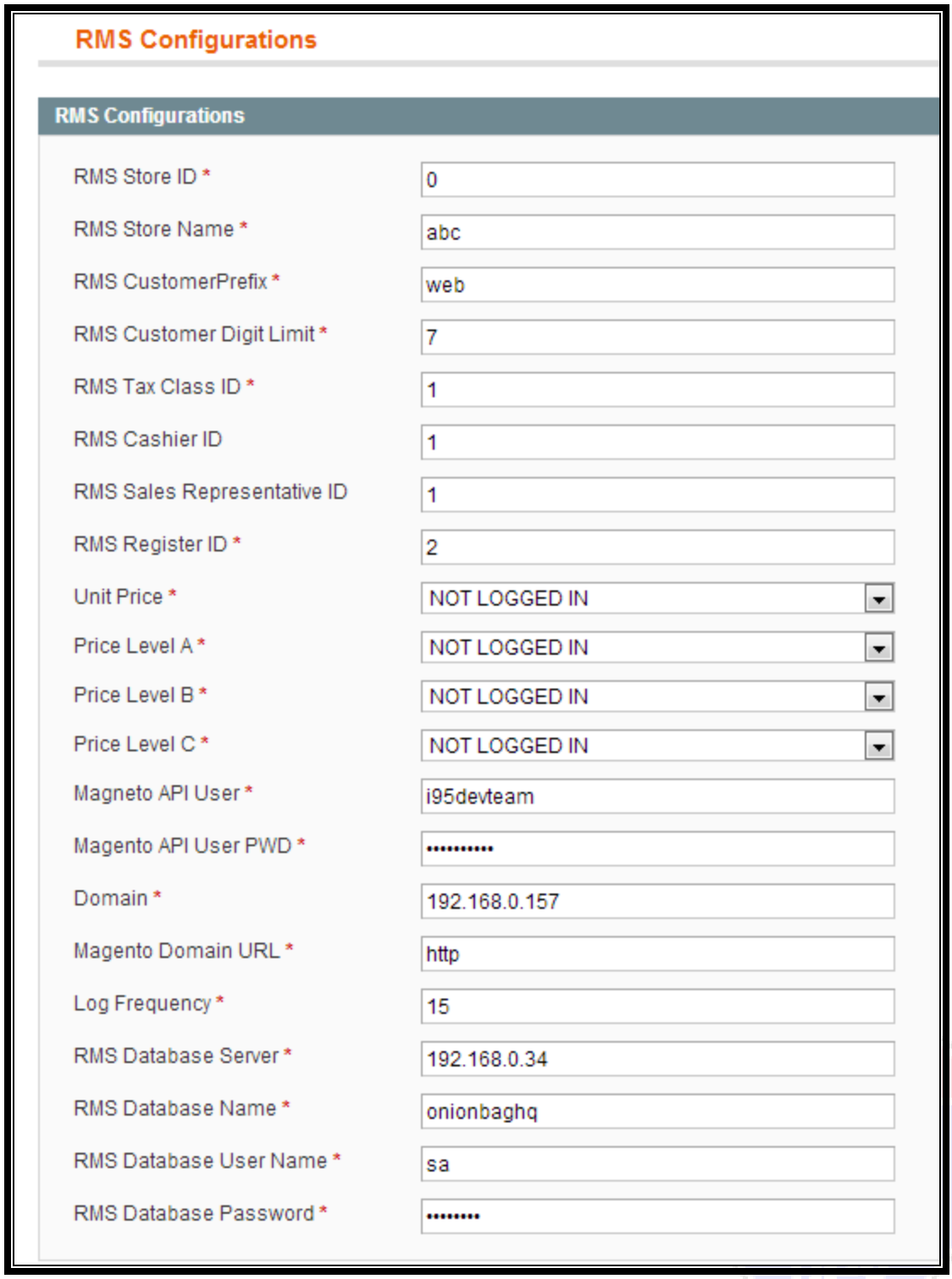


Fig: Providing RMS Configuration in Magento

Locale Implementation with Default English [Release II]

Menu Navigation:

- i95Dev RMS Connect has customized Locale to support multiple languages of your choice. In general, Magento itself has feature that converts the language of the content but the fields that i95Dev RMS Connect uses get converted only using the customization that's been implemented
- To display the i95Dev RMS Connect fields in your preferred language, you need to download English template and add your language & upload to the Magento FTP as shown in the following figure
- Below is the figure that is an example for French Language

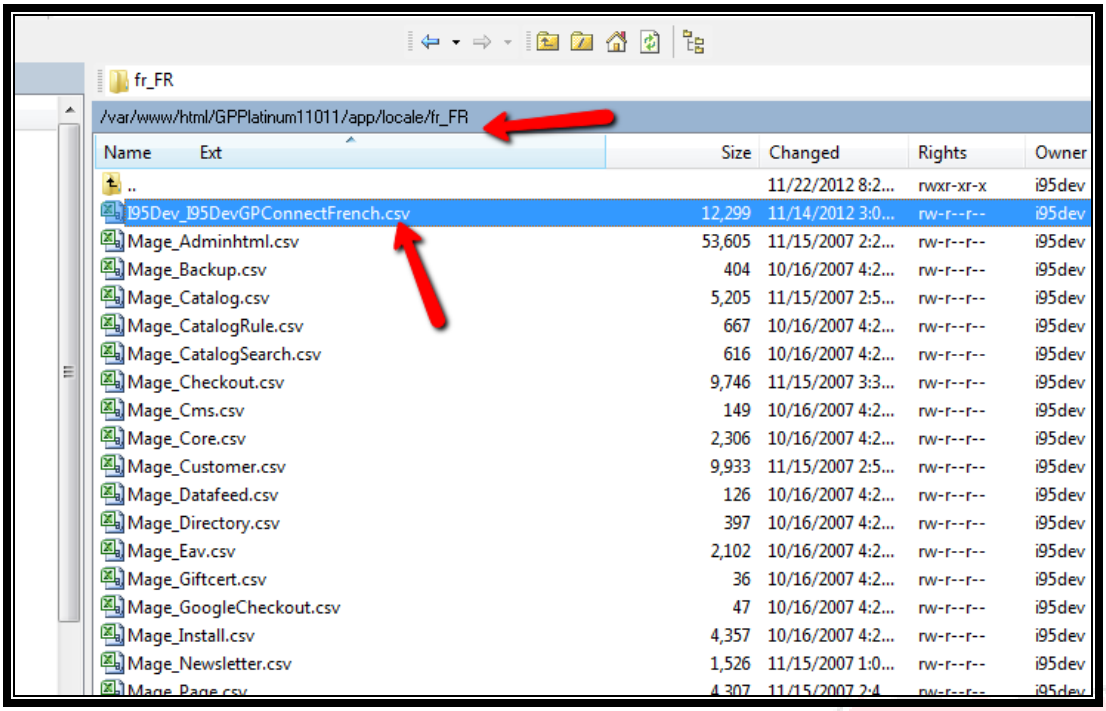

fr_FR
/var/www/html/GPPlatinum11011/app/locale/fr_FR
Name Ext Size Changed Rights Owner
.. 11/22/2012 8:2... rwxr-xr-x i95dev
I95Dev_I95DevGPConnectFrench.csv 12,299 11/14/2012 3:0... rw-r--r-- i95dev
Mage_Adminhtml.csv 53,605 11/15/2007 2:2... rw-r--r-- i95dev
Mage_Backup.csv 404 10/16/2007 4:2... rw-r--r-- i95dev
Mage_Catalog.csv 5,205 11/15/2007 2:5... rw-r--r-- i95dev
Mage_CatalogRule.csv 667 10/16/2007 4:2... rw-r--r-- i95dev
Mage_CatalogSearch.csv 616 10/16/2007 4:2... rw-r--r-- i95dev
Mage_Checkout.csv 9,746 11/15/2007 3:3... rw-r--r-- i95dev
Mage_Cms.csv 149 10/16/2007 4:2... rw-r--r-- i95dev
Mage_Core.csv 2,306 10/16/2007 4:2... rw-r--r-- i95dev
Mage_Customer.csv 9,933 11/15/2007 2:5... rw-r--r-- i95dev
Mage_Datafeed.csv 126 10/16/2007 4:2... rw-r--r-- i95dev
Mage_Directory.csv 397 10/16/2007 4:2... rw-r--r-- i95dev
Mage_Eav.csv 2,102 10/16/2007 4:2... rw-r--r-- i95dev
Mage_Giftcert.csv 36 10/16/2007 4:2... rw-r--r-- i95dev
Mage_GoogleCheckout.csv 47 10/16/2007 4:2... rw-r--r-- i95dev
Mage_Install.csv 4,357 10/16/2007 4:2... rw-r--r-- i95dev
Mage_Newsletter.csv 1,526 11/15/2007 1:0... rw-r--r-- i95dev

Fig: Uploading French Locale to Magento

Multi - Currency Implementation [Release II]

Menu Navigation:

Note: Assuming that the Customer is already logged in to the Magento Store

- Open **Magento Store**
- Navigate to **Products Menu → Select Product(S) → Add to Cart** as shown in the following figure

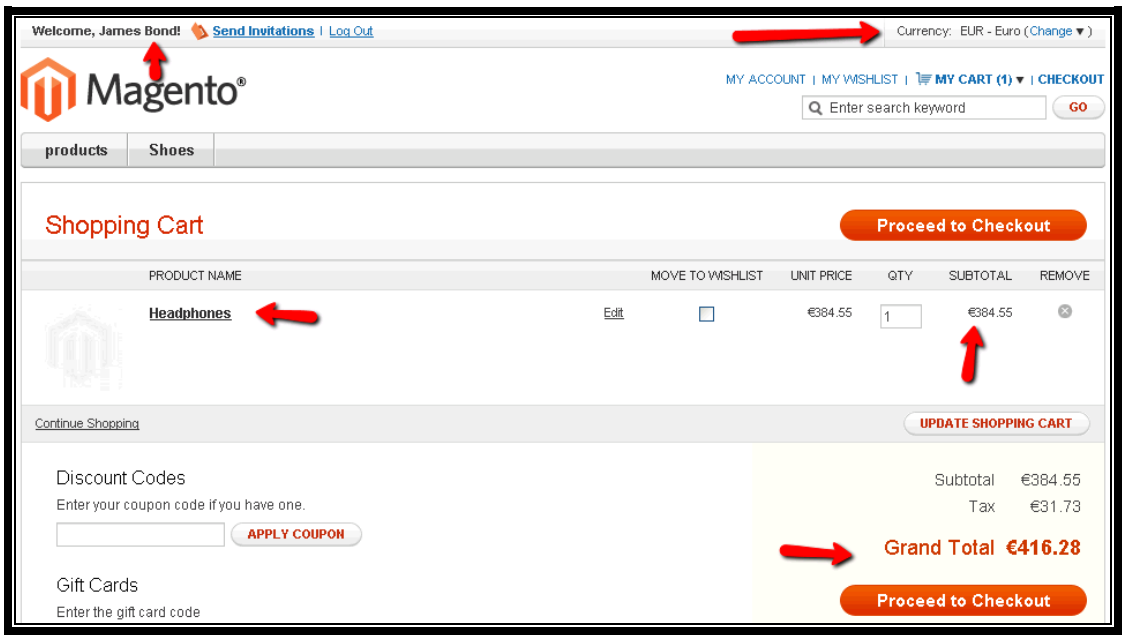


Fig: Adding a Product to the Cart

- You can see the *Product Cost, Subtotal, Grand Total* is mentioned in the **Euro Currency**
- Click on **Proceed to Checkout** button over the next screen
- Login with Customer Credentials created earlier
- (Or) register as a New Customer if you did not register earlier
- Select **Billing & Shipping Addresses** & Provide the required details
- Select one of the **Shipping Methods** and Continue
- Select **Payment Information** and Continue

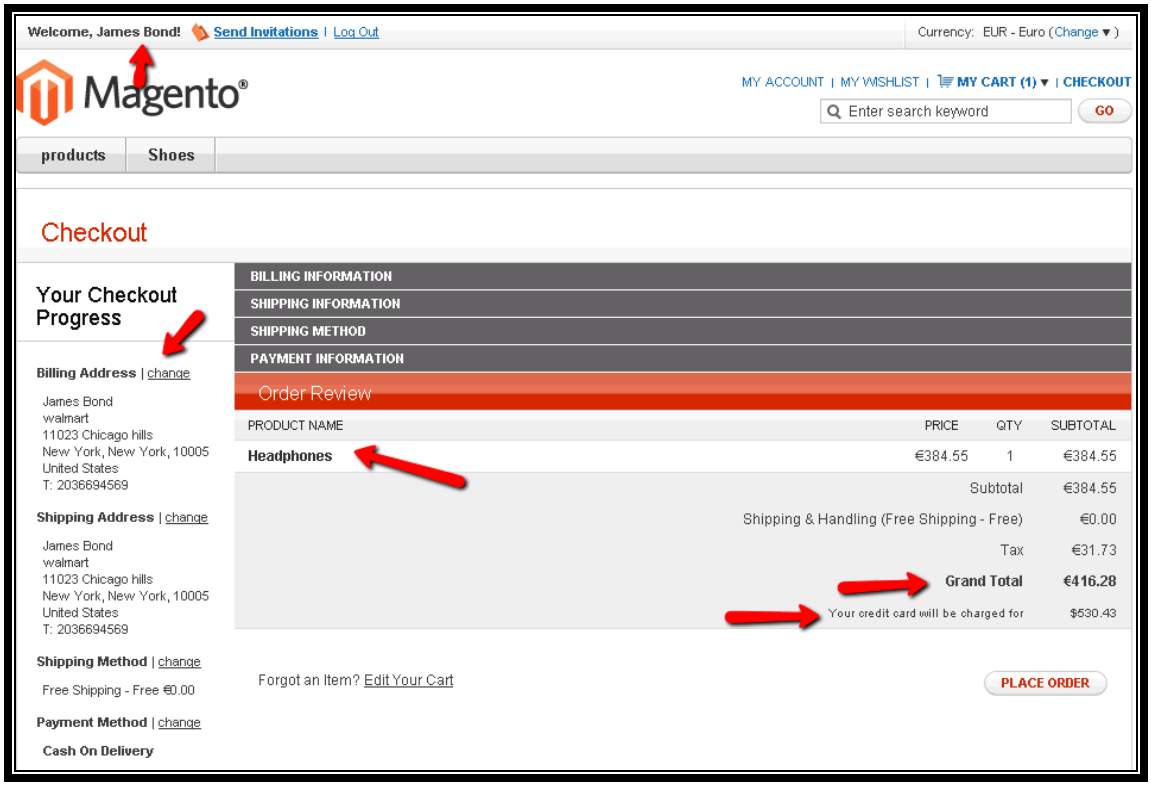


Fig: Checking Out a Product with Euro Currency

- Click on **Place Order**
- In order to check back at Magento Back End, follow the navigation mentioned
- Open **Magento Admin Panel**
- Select **Sales → Order**
- Open the required order that's been placed from Magento Front End
- You will see the following screen with all the details of the Order in the Euro Currency, but the Order was placed in Admin with Base Currency i.e. USD
- You can even find the Euro Currency getting applied for each and individual line item as shown in the following figure

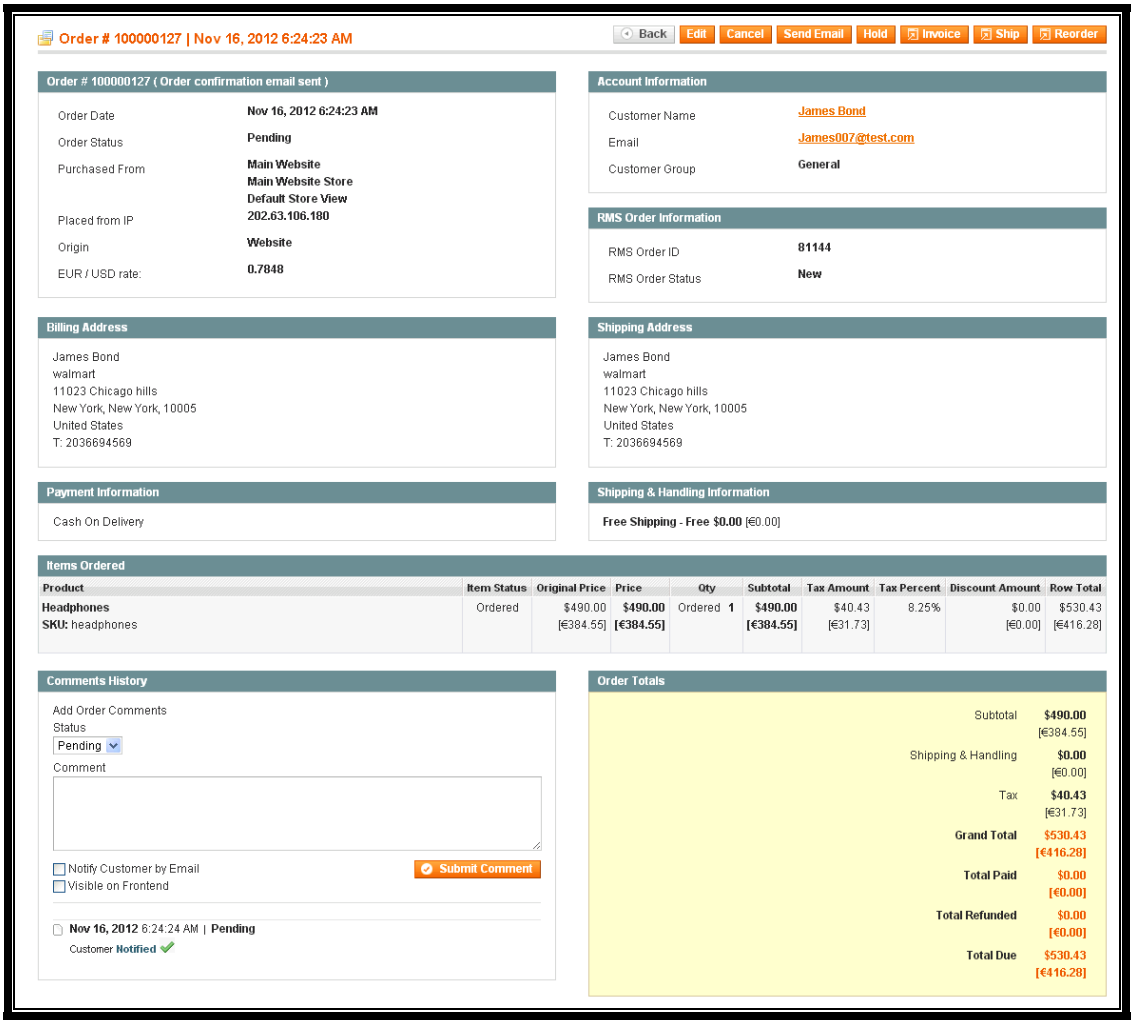


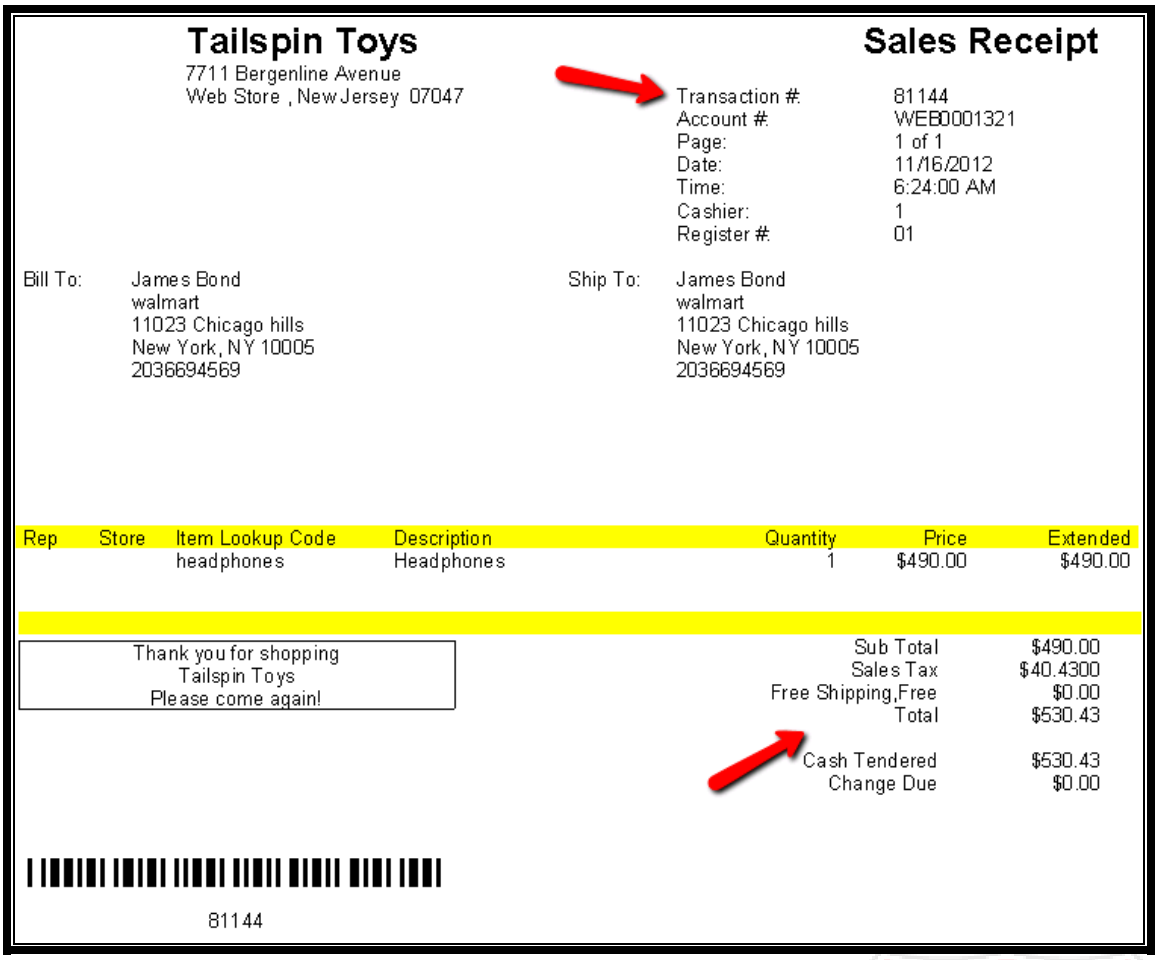
Fig: Order Creation at the Magento Back End with the Specified Currency

In order check back the **Order Creation** in **Dynamics RMS**, Please follow the navigation

Menu Navigation:

- In case of **RMS HQ,**
  - Open **RMS Head Quarters Manager**
  - Navigate to **View → Journals** which pops up a lookup screen
  - Select the Particular Order in the Lookup & Click on **Properties**
- In case of **RMS POS,**
  - Open **Store Operation POS**
  - Ring **F4: Journal** which pops up a lookup screen

- Select the Particular Order in the Lookup & Click on **Properties**
- **An Order Properties** window gets popped up with **Order Details** as shown in the following figure
- You can also view the **Shipping Method** in Dynamics RMS that's been selected from Magento



Tailspin Toys
7711 Bergenline Avenue
Web Store , New Jersey 07047

Sales Receipt

Transaction #:	81144
Account #:	WEB0001321
Page:	1 of 1
Date:	11/16/2012
Time:	6:24:00 AM
Cashier:	1
Register #:	01

Bill To: James Bond
walmart
11023 Chicago hills
New York, NY 10005
2036694569

Ship To: James Bond
walmart
11023 Chicago hills
New York, NY 10005
2036694569

Rep	Store	Item Lookup Code	Description	Quantity	Price	Extended
		headphones	Headphones	1	$490.00	$490.00

Thank you for shopping
Tailspin Toys
Please come again!

Sub Total	$490.00
Sales Tax	$40.4300
Free Shipping,Free	$0.00
Total	$530.43
Cash Tendered	$530.43
Change Due	$0.00

81144

Fig: Order Created in Microsoft Dynamics RMS with Base Currency [USD]